

JOB DESCRIPTION

PROCESS AND QUALITY ENGINEER – CO.KILDARE

POSITION DETAILS

Department:	Operations
Location:	Onsite in Co. Kildare, Ireland
Position Reports To:	EMEA Operations Manager
Length of Contract:	Permanent

ABOUT ALCHEMY

Alchemy was founded to help consumers and enterprises realise the full value of used technology so that we can help make buying a used smartphone, laptop or other technology an easy and reliable experience for all users.

Aside from the obvious economic benefits available to users, of buying used/refurbished technology, Alchemy also promotes the massive environmental benefits associated with the tech circular economy and, as a leader in this industry, Alchemy prides itself on our positive environmental impact by reducing electronic waste and ensuring that devices avoid burials and cremations; and are given the chance to be reincarnated.

Our focus on used tech trading generates rich and valuable data on device resale values, which our team of data analysts and industry experts use to advise our customers on future price projections and ultimately help to shape industry buy-back and recycling programs that continue to build the circular economy across the globe.

We only work with the world's leading tech and telco companies to jointly deliver solutions that result in consumer delight. We seek only the very best people to enable us to deliver our vision – if this is you, come and meet the Alchemists.

ROLE DESCRIPTION

The Process and Quality Engineer will be integral to the Operations team, focusing on the quality of current processes and implementing improvements. The successful candidate will have an appetite to join a fast-growing company with First Class global ambitions within the trade in & second-hand technology business.

This role may include travel abroad.

KEY RESPONSIBILITIES

- Ensure all team members adhere to quality and safety standards
- Monitor current process, equipment and real-time data in operation and repair departments
- Implement improvements to support continuous deliverables
- Coach and develop team members
- Analyze customer return orders and reverse engineer the process
- Create SOP's as required
- Report defective products or machines

- Monitor stock levels and report deficiencies in products or raw materials

We Have:

- An experienced, innovative bunch of people – leaders in their field - unparalleled in tech trade in solutions and remarketing
- Sophisticated partners and investors that give Alchemy a financial edge and credibility
- A creative and fun environment with great flexibility for the right candidate to make the role their own
- Outstanding technology platforms and solutions that are available globally to our customers
- A disruptive business model that makes Alchemy a compelling partner to customers and suppliers alike
- A winning attitude based on our ability to deliver and our appetite to do so

You Have:

- Fluent English
- Degree in IT, Process Engineering, Quality Management or similar is required
- Strong understanding and technical ability to use up to date technology
- Strong excel skills – ability to use and or understand pivot tables, etc is an advantage
- Willingness to learn and develop within the role
- Demonstrated leadership skills / team building & motivation skills
- Demonstrated administrative, organisation & communication skills required
- Self-motivation with drive, enthusiasm and commitment
- Experience in a manufacturing environment is a plus
- Ability to work well under pressure in a team environment essential
- Commitment to innovation, continuous improvement and excellence
- Strong adherence and awareness of safety procedures throughout facility – lead through example & encourage an environment where safety is a priority
- Empathy – awareness of people issues and ability to manage effectively in conjunction with HR

Compensation:

DOE

Applications:

Application's can be sent via e-mail to recruitment.eu@alchemyglobalsolutions.com

Please note: This role is advertised both internally and externally.