



Product safety recall

Google Pixel 6a smartphone

Google LLC

Google Pixel 6a smartphone available in Chalk, Sage and Charcoal colours.

Model: Pixel 6a

Brand: Google



Reason the product is recalled

The battery may overheat.

An automatic firmware update to Android 16 was rolled out to Pixel 6a devices in Australia on 8 July 2025.

Google advises that the firmware update provides new battery management features that mitigate the risk of overheating.

Consumers do not need to return their devices.

The hazards to consumers

An overheating battery could pose a risk of fire and/or burns to a user. Incidents have occurred resulting in serious burn injuries.

1. Submit a request [here](#) to find out if your device is impacted.
2. Check that your device has received the firmware update to Android 16.
3. This issue does not affect all Pixel 6a devices. If your device is impacted by the issue, the new battery management system will be activated once your device receives the firmware update and reaches 400 battery cycles. If your device is not impacted by the issue, the firmware update will have no impact on battery management and the device will perform the same as before.
4. You do not need to return your device to mitigate the safety issue. Google advises that the firmware update mitigates the safety issue. Once the firmware update has been installed, you can continue using your device.
5. You may be eligible for an appeasement from Google. You can check your appeasement eligibility [here](#) and learn more information [here](#).

Important message from the ACCC to consumers:

Consumers may exercise their rights to a remedy in accordance with the [consumer guarantees](#), which may, in certain circumstances, entitle them to a refund or replacement.

Contact

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Visit : [Google Support](#)

Who sold the product: See traders list on www.productsafety.gov.au

Dates available for sale: 16 June 2022 - 10 April 2025

PRA2025/20591

See productsafety.gov.au for Australian product recall information