IMPORTANT SAFETY RECALL

Bose Recalls Certain Battery Packs for the Bose S1 Pro System and Bose S1 Pro+ System

DETAILS:
Bose is voluntarily recalling certain lithium-ion battery packs that may overheat and create a potential fire hazard. The **Bose S1 Pro System Battery Packs** and **Bose S1 Pro+ System Battery Packs** were originally provided as part of S1 Pro and S1 Pro+ Portable Bluetooth Speaker Systems and sold as stand-alone accessories or replacement parts.

To determine if your battery pack is included in the recall, please call 1800 061 046.

If your battery pack is included in the recall, immediately remove the battery pack from your speaker and stop using it. Write down your battery pack serial number and dispose of your impacted battery pack in accordance with your local requirements for recalled lithium-ion battery disposal. Do not place the battery pack in household trash or in general recycling.

Images of the **Bose S1 Pro/Pro+ Systems** compatible with **impacted battery packs**:



S1 Pro



S1 Pro+

MORE INFORMATION:
Battery pack replacements will be provided free of charge with appropriate documentation. Visit worldwide.bose.com/contact to find Bose support in your area. Once the impacted battery pack is removed, your S1 speaker may continue to be **safely used while connected to AC mains power without the battery pack installed.**

Bose remains committed to providing safe, high-quality products. We sincerely apologize for any inconvenience and appreciate your prompt response and cooperation.