



WHAKAPAPA
MT RUAPEHU

Whakapapa School

Booking

Instructions

Date Updated – 21/10/2025

Contents

- **Pricing**
- **Terms & Conditions**
- **Registering your School**
- **Making your booking**
- **Reviewing your booking**
- **What level are my students?**
- **Contact us**

Pricing

		Pricing	Details
Packages	1 hour 50 Lesson Package	\$79	Book our shortest lesson duration bundle, this package comes with a 1 hour 50 lesson, ski/snowboard rentals and a valid day pass. Lessons available at 0930, 1130 and 1400 - subject to availability.
	Full Day Lesson Package	\$109	Book a full day lesson bundle and take the stress out of your trip. This package includes 5 hours on snow with an instructor, ski/snowboard rentals and a valid day pass. Lessons start from 09:45.
	Adaptive Lesson Package	\$199	For any students with cognitive, sensory or physical needs, we can offer an adaptive lesson package. This includes a 2 hour private lesson, with lift pass and any adapted rental gear the student may require.
Extras	Full Day Coaching	\$599	Book one of our most experienced Skiing or Snowboarding coaches for the day. Fully supervised riding between 09:00 and 15:00, price valid up to 8 students. Note: This price does not include a valid day pass or rental equipment.
	Sky Waka	\$15	Book your trip up the Sky Waka Gondola. This is a 1 up, 1 down return trip as a foot passenger for you to see the beautiful surrounding National Park from the Knoll Ridge Chalet.
	Sledding	\$10	Book a 1 hour time slot in our Happy Valley Sledding area. Choose between the time slots available or enquire through schoolgroups@whakapapa.com if you don't see the availability you require.
	Clothing Combo	\$20	Book our Jacket and Pants clothing combo. Includes full day hire of our snow specific clothing.

Terms & Conditions

1. School pricing does not apply during New Zealand School Holidays or during weekends.
2. A minimum of 10 students per booking is required, and a minimum of 3 students per each booked ability level.
3. Changes to your booking may be made, subject to availability, up to 72 hours in advance.
4. If attempting to cancel or reschedule more than 2 visits over the entire season, we reserve the right to cancel all future visits.
5. Cancellations more than 72 hours in advance will not incur a cancellation fee. Cancellations up to 24 hours in advance of your scheduled visit will incur a 50% cancellation fee. Cancellations within 24 hours of your booking, or “no shows” will be charged in full.
6. If a student is absent for medical reasons, please provide a medical certificate to avoid being charged.
7. Transportation to and from the Ski Area is the responsibility of the individual school and must comply with any road/vehicle restrictions that may be placed on the day.
8. Complimentary packages will be made available to supervising adults who are in ratio of the students that are purchasing packages, as follows:
 - For every 6 student packages purchased 1 adult package will be complimentary.
 - Supervising adults are welcome to join in on lessons with the students if they ride or ski at a similar level – the focus of the lesson will be on the students.
 - Safe and adequate supervision of the students is the responsibility of the school.
9. If the all, or part, of the Ski Area is operational your lesson will go ahead as planned. In the event of inclement weather affecting facility opening times, we will endeavour to provide you with the length of your lesson where reasonably practicable.
10. For safety reasons, all participating students must wear helmets.
11. As per the Terms & Conditions of the rental agreement, the renter is liable for the cost of replacement if equipment is lost or stolen, and the cost to repair the equipment if damaged.
12. We recommend arriving no later than 90 minutes prior to your first lesson to allow enough time. Students must be ready at the meeting point 10 minutes ahead of the lesson start time. Delayed departures will not affect the lesson finish time.
13. The maximum group size of the lesson will be 12 students per instructor. If any group (once split by ability) has 4 students or less, the lesson will be shortened to one hour or you may be merged with another school.
14. Please contact our Schools & Groups Team directly if you have students with adaptive (cognitive, sensory or physical) needs.

New school to Whakapapa?

How to Register in 2 simple steps:

- Follow the link to register your account on the [booking portal](https://auth.whakapapa.com/register?group=true).
<https://auth.whakapapa.com/register?group=true>
- Follow the link to create a [finance account](https://form.jotform.com/250757064140856) with us.
<https://form.jotform.com/250757064140856>

Making sure your application gets approved...

- Register with a school domain email address.
- Make sure your chosen password includes a Special Character, Number, Capital Letter and is 8 or more characters long.
- Make sure to validate your email address via the automated email sent.
- Complete and submit the attached credit application form.



Organisation Details

Organisation name *

Address 1 *

Address 2

Postcode *

City *

State/District *

Country *
New Zealand

Your details

First name *

Last name *

Date of birth:
Day * Month * Year *

Email *

Mobile phone *

Password *

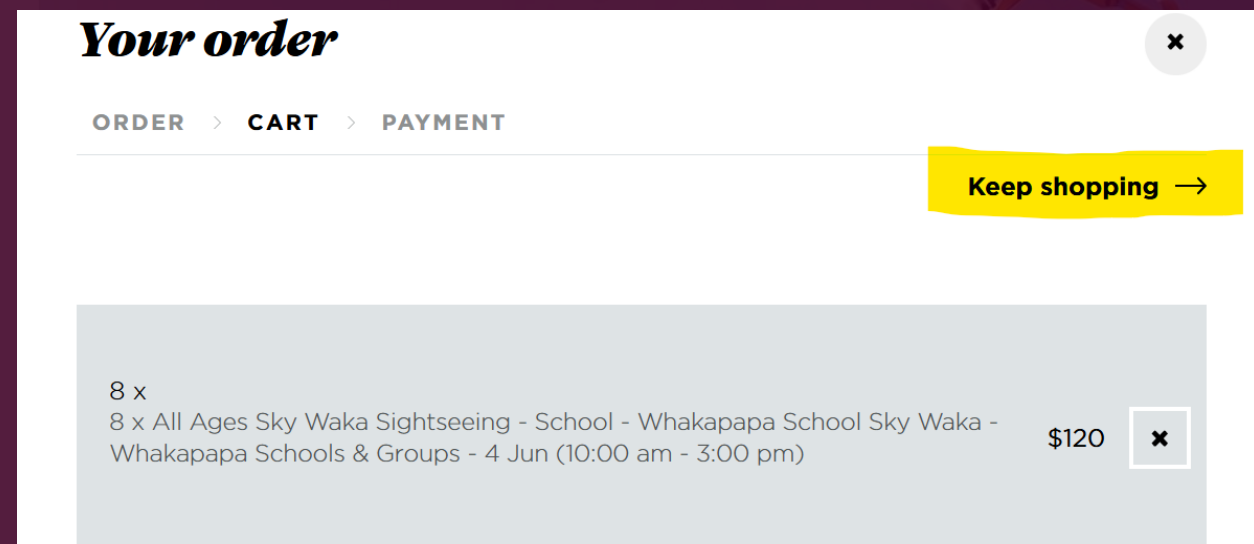
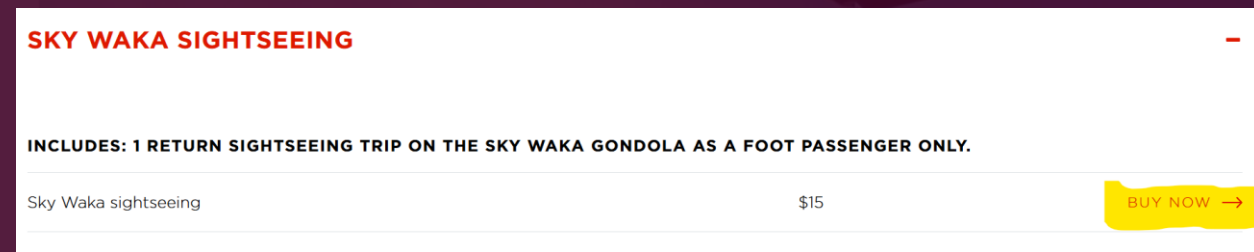
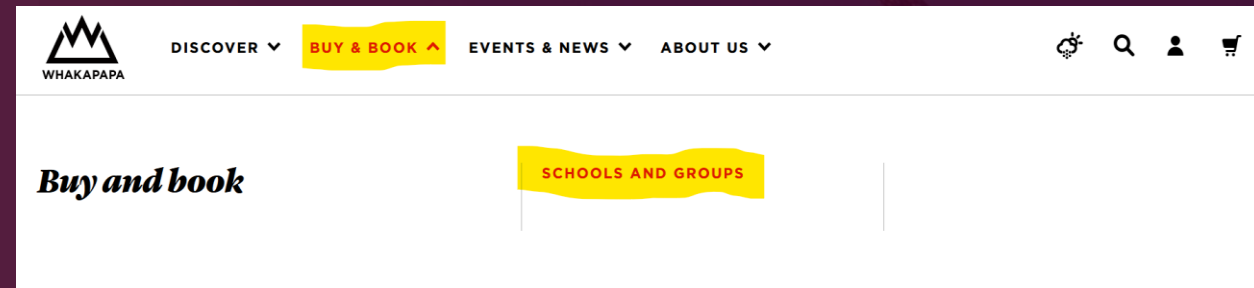
Confirm Password *

Subscribe to newsletter

Marketing Emails

By signing up, you agree to our [Terms](#), and [Privacy Policy](#).

REGISTER



Making a booking

1. Head to www.whakapapa.com and click on the person icon in the top right corner.

*Make sure to use the exact email and password combination used when registering your school

2. Select "Buy & Book", "Schools and Groups" and then scroll down to view each of our available products.

3. Select "Buy Now" on the product you wish to book.

4. Follow the instructions and criteria as you make your selection.

*Only the available dates and times will show

5. Select "Keep Shopping" if you'd like to add multiple products or dates/times to your booking.

6. Add your Supervising Adults before finalising your bookings.

*1:6 FOC Adults will be made complimentary on your invoice.

6. Finalise your booking by selecting "complete".

7. Make sure you receive a confirmation email detailing exactly what you've booked.

Reviewing your booking

1. Head to www.whakapapa.com, click on the person icon in the top right corner and login

*Make sure to use the exact email and password combination used when registering your school

2. Select the person icon and then "My Bookings" and then scroll down to view each date you have made a booking for.

*You will be able to edit your bookings and make cancellations until 3 days prior to your visit.

3. Make any changes to numbers and then select save. Reload your bookings to confirm these changes are correct.

Note: Any changes will not create a new confirmation email, you should make sure your final invoice is accurate.

DISCOVER ▾ BUY & BOOK ▾ EVENTS & NEWS ▾ ABOUT US ▾

MY PROFILE
MY BOOKINGS
MY VOUCHERS

MY FRIENDS
LOG OUT

My Bookings ✕

9th Jun 2025, Whakapapa Schools & Groups \$180.00 ^

CANCEL BOOKING

Sky Waka Sightseeing - School
Whakapapa School Sky Waka , 10:00 am
All Ages: - 12 People +

SAVE

17th Jun 2024, Whakapapa Schools & Groups \$1,580.00 v

What level are my students?

How to determine the correct levels to book.

LEVELS	SKI ABILITY LEVEL	SNOWBOARD ABILITY LEVEL
First Timer	Student has never skied before	Student has never snowboarded before
Green Run Rider	Student is comfortable skiing independently on green runs	Student is comfortable riding independently on green runs
Blue Run Rider	Student is comfortable skiing on blue runs	Student is comfortable turning on blue runs
Black Run Rider	Student is comfortable skiing on black runs	Student is comfortable turning on black runs

A skier in mid-air, performing a jump, against a dark, textured background. The skier is wearing a dark jacket and light-colored pants, and is holding ski poles. The background is a dark, textured surface, possibly a wall or a large screen, with a subtle pattern of small, light-colored dots or speckles. The skier is positioned in the upper right quadrant of the image.

NGĀ MIHI

Thank you

We look forward to hosting you at Whakapapa in Winter 2025. Please don't hesitate to reach out to us if you have any questions or need any support with your booking.

Email

schoolgroups@whakapapa.com