

New Zealand Schools Online Booking Instructions 2024



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School Bookings Key Terms

- School pricing does not apply during School Holidays or during weekends
- A minimum of 10 students per booking is required, and a minimum of 3 students per each booked ability level.
- Changes to your booking may be made, subject to availability, up to 5 days in advance
- If attempting to cancel or reschedule more than 2 visits over the entire season, we reserve the right to cancel all future visits.
- Cancellations more than 5 days in advance will not incur a cancellation fee. Cancellations up to 24 hours in advance of your scheduled visit will incur a 50% cancellation fee. Cancellations within 24 hours of your booking, or “no shows” will be charged in full
- If a student is absent for medical reasons, please provide a medical certificate to avoid being charged
- Complimentary packages will be made available to supervising adults who are in ratio of the students that are purchasing packages, as follows:
 - For every 6 student packages purchased 1 adult lift & rental package will be complimentary
- Safe and adequate supervision of the students is the responsibility of the school
- If the whole, or part of, the Ski Area is operational your lesson will go ahead as planned
- For safety reasons, all participating students must wear helmets
- RAL Ski Areas do not have waterproof gloves, goggles, sunglasses, or warm hats available for rent. All individuals must bring their own, or these items can be purchased from our retail stores
- The maximum group size will be 15 students per instructor
- If any ski/snowboard group (once they have been split based on ability) has 4 students or less, the lesson may be shortened to one hour or you may be merged with another school
- Please contact our Schools & Groups Team directly if you have students with adaptive (cognitive, sensory or physical) needs
- Full terms & conditions are available on our website

If you have previously registered for a school account using this system, this step can be skipped - move onto page 5

To create an account, click on this link [HERE](https://auth.mtruapehu.com/register?group=true) or copy this URL into your browser <https://auth.mtruapehu.com/register?group=true>

Registering as a school is different to registering as a regular visitor, make sure you follow the above link.

Do not use a personal email – you must use your work email address to avoid system confusion with your own personal Mt Ruapehu account



Organisation Details

Organisation name *
Address 1 *
Address 2
Postcode *
City *
State/District *
Country * New Zealand

Your details

First name *		
Last name *		
Day *	Month *	Year *
Email *		
Password *		
Confirm Password *		
Subscribe to newsletter <input type="checkbox"/>		

By signing up, you agree to our [Terms](#), and [Privacy Policy](#).

REGISTER

Passwords must include a capital letter, lower case letter, a number, and a special character (such as !)

You will need to validate your account using the link sent to your e-mail. You will need to validate your account before you are able to make a booking.

We then manually approve your account in the background, before a booking can be made. We endeavor to complete this within 5 days of you verifying your email. We will email you to confirm your account is ready.

If you do not have a valid school credit account with us, we will reach out with a credit application prior to approving your account.



Registration

Thank you Laura for your details.
We've sent you an email to confirm your registration.

Please follow the instructions in the email to fully benefit from being a registered customer.

CLOSE

Mt Ruapehu account validation Inbox x



Mt Ruapehu <noreply@mtruapehu.com>
to me ▾

This is an auto-generated email.



Kia ora,

Thanks for registering with us! This will make your next visit to our web store much easier and allow us to offer you additional services not available to non-registered users in the future.

Please validate your email address and complete your registration by visiting this link:

<https://auth.mtruapehu.com/register/validate/86c2b7e6-994b-4e1f-8441-cf17b1227e00>

Ngā mihi,
The Mt Ruapehu Team


Once your account has been validated, we will email you to let you know.

You will need to log in to your profile - head to mtruapehu.com then select the profile icon on the top right, then select 'log in'

Once logged in, you will need to click 'buy & book ' in the top left corner, then click 'schools and groups'.

Scroll down to 'school pricing and bookings'

Select your product clicking 'buy now'.



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ABOUT US

Buy and book

SCHOOLS AND GROUPS

School pricing and bookings

WHAKAPAPA

TŪROA

WHAKAPAPA SKI OR SNOWBOARD GROUP LESSON PACKAGE

Whakapapa school ski package	\$79	BUY NOW
Whakapapa school snowboard package	\$79	BUY NOW

Follow the instruction and make your booking.

Only the dates and times available will show.

Whakapapa School Ski Package



ORDER > CART > PAYMENT

Please select the number of students for each level

Please note the following requirements:
A minimum of 10 students in total
A minimum of 3 students per required ability level
Accurate ability levels (please refer to the ability level chart on the instruction sheet)

First Timer	\$75	-	0	+
Green Run Rider	\$75	-	0	+
Blue Run Rider	\$75	-	0	+
Black Run Rider	\$75	-	0	+
Select a location * Whakapapa Schools & Groups				
Select an activity * Whakapapa School Ski				
Select a day * 				
Select a time *				

Total:

NZD \$0.00

CONTINUE

Once you have booked all of your students on, you should then book on any supervising adults.

Follow the same process as before;

Note: Any supervising adults within the 1:6 ratio will be discounted by our team on the day of your visit.

WHAKAPAPA SLEDDING	+
SKY WAKA SIGHTSEEING	+
SUPERVISING ADULT	-
Supervising Adult	BUY NOW →

School Group Supervising Adult

x

ORDER > CART > PAYMENT

Select how many supervising adults are requiring a Lift Pass & Rental equipment.

Please note that adults within the ratio of 1 - 6 students will be free of charge, this will be adjusted by our team and reflected in the final invoice.

All Ages	\$59	-	3	+
Select a location * Whakapapa Schools & Groups				
Select an activity * School Group Supervising Adult				
Select a day * 1 July				
Select a time * 9:00 am - 4:00 pm				

You can close 'your order' window to add additional products to your cart. Repeating the whole process.

You will then be able to finalise your booking by confirming.

Your order



ORDER > CART > PAYMENT

Keep shopping →

6 x	First Timer Whakapapa School Ski Package - Whakapapa School Ski - Whakapapa Schools & Groups - 23 Jul (9:30 am - 11:20 am)	\$450	X
8 x	Blue Run Rider Whakapapa School Ski Package - Whakapapa School Ski - Whakapapa Schools & Groups - 23 Jul (9:30 am - 11:20 am)	\$600	X

Voucher Code (Optional)

APPLY

Total:

NZD **\$1,050.00**

CONTINUE

No payment will be taken at the point of booking and all accounts are settled via invoice. It is important that the booking accurately reflects the date, number of students, discipline and ability level for your visit.

Your email address will need to be re-entered, please note this is case sensitive and if they do not match exactly, you will be unable to proceed.

Agree with our T&Cs and Privacy notice before completing the booking.

Payment - Invoice

ORDER > CART > PAYMENT

National Park School

Email Address *

Confirm Email Address *

TotalNZD \$1,050.00

I agree to the RAL terms and conditions for these products.☒

[View terms and conditions](#)

I have read and consent to have my data handled in accordance with the RAL privacy notice.☒

[View privacy notice](#)

COMPLETE

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You can then go ahead and save the booking.

Complimentary supervising adult Lift & Rental packages will be processed on your arrival, you do not need to pre book these. They are provided on a 1:6 ratio, meaning for every 6 students you can receive one complimentary package

A confirmation email will then be sent to your mailbox

Order successful



ORDER > **CART** > **PAYMENT**


Thank you. Your order was successful and we've emailed you the confirmation details.

You will be able to view and edit your booking up to 5 days before your visit, Just go into your PROFILE and select 'MY BOOKINGS'.

From here you can view and update the levels if needed. To confirm details about your booking (such as lesson time), please refer to your confirmation email.

Once a booking has been made, you will be unable to cancel within the system. If your circumstances have changed, please reach out to us directly with as much notice as possible.

Any changes will not trigger a new confirmation email and final invoices will be sent after your visit.



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User

MY PROFILEMY BOOKINGSMY VOUCHERS

MY FRIENDSLOG OUT

My Bookings

1st Jul 2024, Whakapapa Schools & Groups\$2,925.00 ▾

24th Aug 2022, Whakapapa Schools & Groups\$1,647.00 ▾

10th Aug 2022, Whakapapa Schools & Groups\$549.00 ▾

29th May 2023, Whakapapa Schools & Groups\$750.00 ▴

Whakapapa School Ski Package

Whakapapa School Ski , 9:00 am

LEVEL 1: - 4 People +

LEVEL 2: - 3 People +

LEVEL 3: - 3 People +

Notes

Need more help? Contact us

Schools & Groups

schoolgroups@mtruapehu.com

For 2024, our School & Groups visits will be coordinated by our on-mountain team. It is important that bookings are accurate to allow for a seamless visit and any errors or changes need to be communicated as soon as possible and we will do our best to accommodate. 5-days from your visit, you will be unable to update your booking and will need to contact us directly with any requests. We look forward to welcoming you to Mt. Ruapehu for the 2024 winter!

2024 School Packages - Whakapapa

Ski Package Ages 6+ \$79 per student	Snowboard Package Ages 8+ \$79 per student	Lift & Rental Package \$59 per student	School Coaching \$599	Clothing Add-On \$15 per student	Sledding \$10 per student	Sky Waka Sightseeing \$15 per student
<ul style="list-style-type: none"> • Lift Pass • Skis, Boot, Poles & Helmet • 1 hour 50-minute lesson 	<ul style="list-style-type: none"> • Lift Pass • Snowboard, Boots & Helmet • 1 hour 50-minute lesson 	<ul style="list-style-type: none"> • Lift Pass • Snowboard, Boots & Helmet 	<ul style="list-style-type: none"> • Price valid for up to 8 students per coach, same discipline and ability • Additional students can be added for \$50 per student, to a maximum of 10 total • 5 hours of coaching with 1 hour lunch break (6 hours total) <p>Students must have valid lift pass and equipment.</p>	<ul style="list-style-type: none"> • Jacket and pant rental 	<ul style="list-style-type: none"> • One hour sledding access • Includes sled hire 	<ul style="list-style-type: none"> • One return trip on the Sky Waka gondola • Foot passengers only

Complimentary lift and rental packages provided to supervising adults to a ratio of 1 free package to every 6 paying students.

How to determine the levels of your students



LEVELS	SKI ABILITY LEVEL	SNOWBOARD ABILITY LEVEL
First Timer	Student has never skied before	Student has never snowboarded before
Green Run Rider	Student is comfortable skiing on green runs	Student is comfortable snowboarding on green runs
Blue Run Rider	Student is comfortable skiing on blue runs	Student is comfortable turning on blue runs
Black Run Rider	Student is comfortable skiing on black runs	Student is comfortable turning on black runs