2019 MT RUAPEHU LIFE PASS APPLICATION FORM

Please complete a separate application form for each person wishing to purchase a Life Pass. We must receive your completed application by 3pm NZT 17 April 2019.

PROCESSING

Complete this application form and

a) Scan & email it to info@mtruapehu.com; or
b) Post it to Mt Ruapehu Snow HQ, 32a Roberts St, Taupo 3330
Alternatively, for fast online processing visit MTRUAPEHU.COM/LIFEPASS2019



IF YOU DO NOT HAVE A 2019 MT RUAPEHU SEASON PASS	
☐ LIFE PASS \$5195	☐ LIFE+ PASS \$6750
Access all lift facilities at Whakapapa & Tūroa for the the Pass holder	e life of Access all lift facilities at Whakapapa & Tūroa for the life of the Pass holder with an optional one-time transfer to another person within 10 years of date of Life+ Pass purchase
IF YOU HAVE A 2019 MT RUAPEHU SEASON PASS	
☐ LIFE PASS \$5195 minus the purchase price of you 2019 Season Pass	ur LIFE+ PASS \$6750 minus the purchase price of your 2019 Season Pass
Access all lift facilities at Whakapapa & Tūroa for the the Pass holder	e life of Access all lift facilities at Whakapapa & Tūroa for the life of the Pass holder with a one-time transfer to another person within 10 years of date of Life+ Pass purchase
TERMS AND CONDITIONS	
	pted all 2019 Ruapehu Alpine Lifts' Life Pass Terms and Conditions process your application
PERSONAL INFORMATION	
WE REQUIRE A PHOTO OF YOU FOR YOUR APPLICATION. wish to attach a photo you can upload this online using	
WE REQUIRE A PHOTO OF YOU FOR YOUR APPLICATION. wish to attach a photo you can upload this online using 2019 Season Pass Holder? (please circle) YES / 1	g your Mt Ruapehu profile. <u><< Photo upload help >></u> NO
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2019 RUAPEHU ALPINE LIFTS' LIFE PASS TERMS AND CONDITIONS

- 1. These terms and conditions apply to all Ruapehu Alpine Lifts Limited ('RAL') Pass holders, including Life and Life Plus Passes. By purchasing a Pass and/or using RAL's services, you are deemed to have accepted these terms and conditions, and you agree to be bound by them. Pass holders are permitted to use RAL's services only in accordance with these terms and conditions.
- 2. A card processing fee of 1.75% of the purchase price will apply to any purchases made from RAL by credit card or debit card.
- 3. Life Passes and Life Plus Passes are non-refundable under any circumstances.
- 4. Passes, other than Life Plus Passes, are non-transferable and can only be used by the person to whom they are issued as recorded by RAL on the Pass. The person to whom the Pass has been issued is responsible for the safekeeping of the Pass.
- 5. Life Plus Passes can be transferred once by the initial pass holder within 10 years of the date of purchase.
- 6. If the Pass is used by someone other than the pass holder, as named on the Pass, RAL may revoke the Pass for the remainder of the operational season, or commence prosecution and/or legal action.
- 7. Passes must always be carried by the Pass holder while skiing, boarding or sightseeing at Whakapapa and Turoa ski areas.
- 8. Passes can only be used during the operational seasons of RAL ski areas. The operational seasons are determined by RAL at its absolute discretion and are subject to snow and weather conditions, and RAL having a licence to operate the ski areas at such times.
- 9. On and off-mountain benefits are only valid for the Life Pass holder, and are not transferrable. These are at the discretion of RAL and change from year to year.
- 10. Life Pass holder discounts will only be available on products purchased after the date a Life Pass is purchased. No retrospective discounts are to be applied to any product including Platinum Pass, Rentals and Ski & Ride School products.
- 11. Any conduct or behaviour on an RAL ski area that is criminal, fraudulent, in breach of the Snow Responsibility Code, or otherwise presents a risk to the safety of any person on an RAL ski area, entitles RAL to revoke the Pass without any refund payable to the Pass holder.
- 12. If a person to whom a pass has been issued provides any false information in connection with the purchase of any pass or product offered by RAL, RAL may at any time without notice revoke any or all Passes acquired by, or on behalf of, the person who provided that false information or the person to whom that false information relates.
- 13. Lost, stolen or damaged Passes must be reported to RAL immediately. Replacement of a lost, stolen or damaged Pass will incur a \$5 new card fee.
- 14. Any personal information that may be collected by RAL is governed by RAL's Privacy Policy, which forms part of these terms and conditions and is available at https://www.mtruapehu.com/privacy. By purchasing a Pass, you agree to receive occasional informational emails and offers related to RAL products and services, and products and services of selected related partners. You have the option from unsubscribing from this service at any time. RAL will not rent or sell your personal information to third parties.
- 15. Photo identification will be required when picking up your Pass, being issued a replacement Pass, or updating your photograph. In addition, RAL may use one or more gate control cameras at its RFID (Radio Frequency Identification) access control gates. These cameras capture images of persons when those persons access or use the lifts. RAL uses this system to confirm that lift Passes are used only by the correct persons.
- 16. Holders of a Pass are subject to the same conditions applicable to all usage of the RAL Whakapapa and Turoa ski areas, as determined by RAL from time to time at its sole discretion as available at https://www.mtruapehu.com/terms/.
- 17. A Pass issued by RAL to the person(s) detailed within the purchase, is considered delivery of the goods and services contracted for by the person who pays for that Pass, irrespective of method of payment. Ownership of the Pass belongs to the person named on the Pass, not the purchaser, except that parents or legal guardians will own Passes they have purchased on behalf of a minor (any person 17 years old or younger).
- 18. RAL is not responsible for the closure of any lift, the mountain and/or Whakapapa or Turoa areas, caused by any routine maintenance, adverse weather conditions, acts of God, or other circumstances unforeseen and/or beyond RAL's reasonable control.
- 19. To the maximum extent permitted by law, RAL is not liable for any loss, damage or injury including direct, indirect or consequential loss suffered by any person arising out of or in connection with the use of the Pass. Nothing in these Terms and Conditions limits or excludes any right or remedies that cannot be limited or excluded, including under the Consumer Guarantees Act 1993.
- 20. RAL reserves the right to vary and amend any of the Terms and Conditions relating to the Passes or other products offered by RAL at its sole discretion, provided that if any variation or amendment made by RAL to the Terms and Conditions is materially averse to the Pass holder's interests, the Pass holder may cancel their Pass.