



# New Zealand Schools Online Booking Instructions, 2022



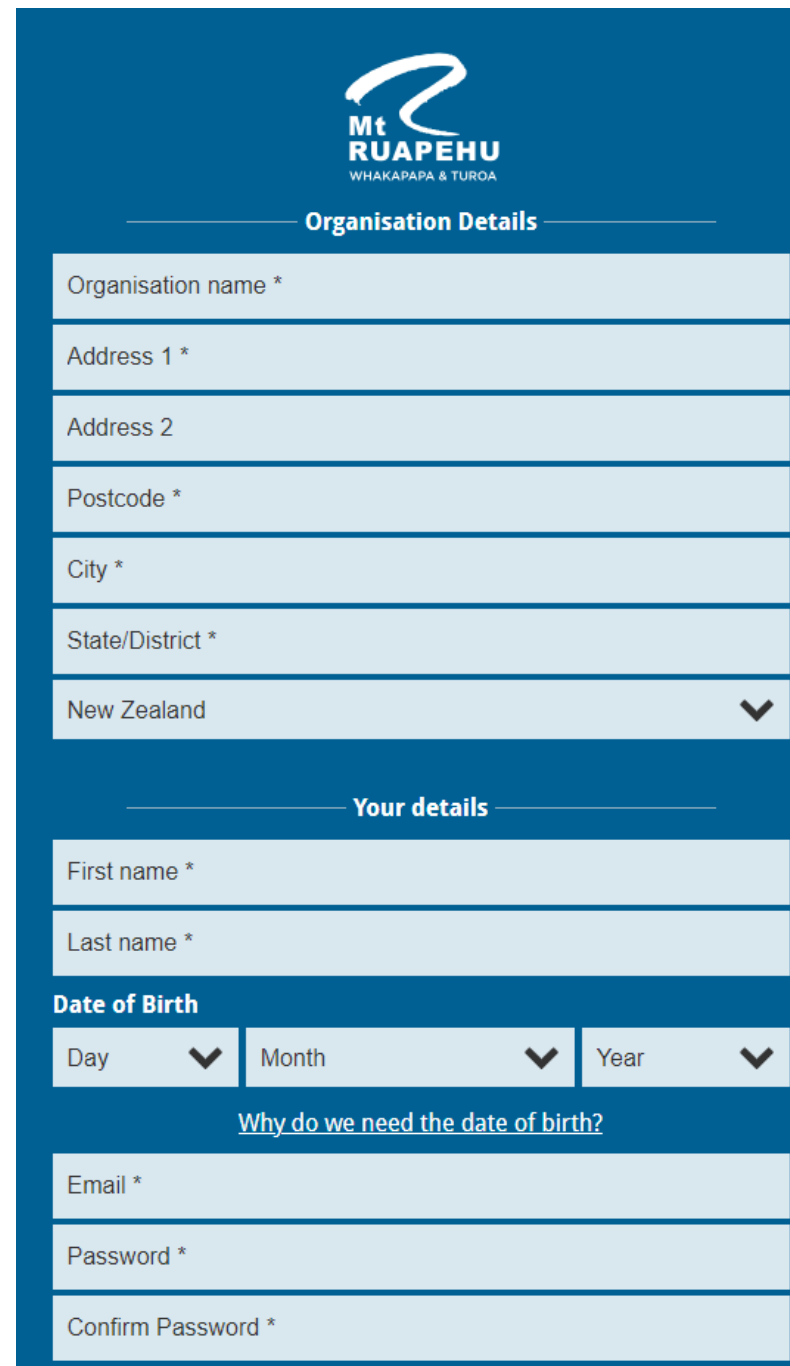
To create an account, click on this link [HERE](https://auth.mtruapehu.com/register?group=true) or copy this URL into your browser <https://auth.mtruapehu.com/register?group=true>

Registering as a school is different to registering as a regular visitor, make sure you follow the above link.

As this is a new booking system, you will need to create a new account, even if you have held a school booking account in previous seasons.

Ensure you enter the name of the school teacher/coordinator responsible for the snow sports Program/ snow trip.

You must only create one account per school. Multiple users will not be able to access your school bookings.



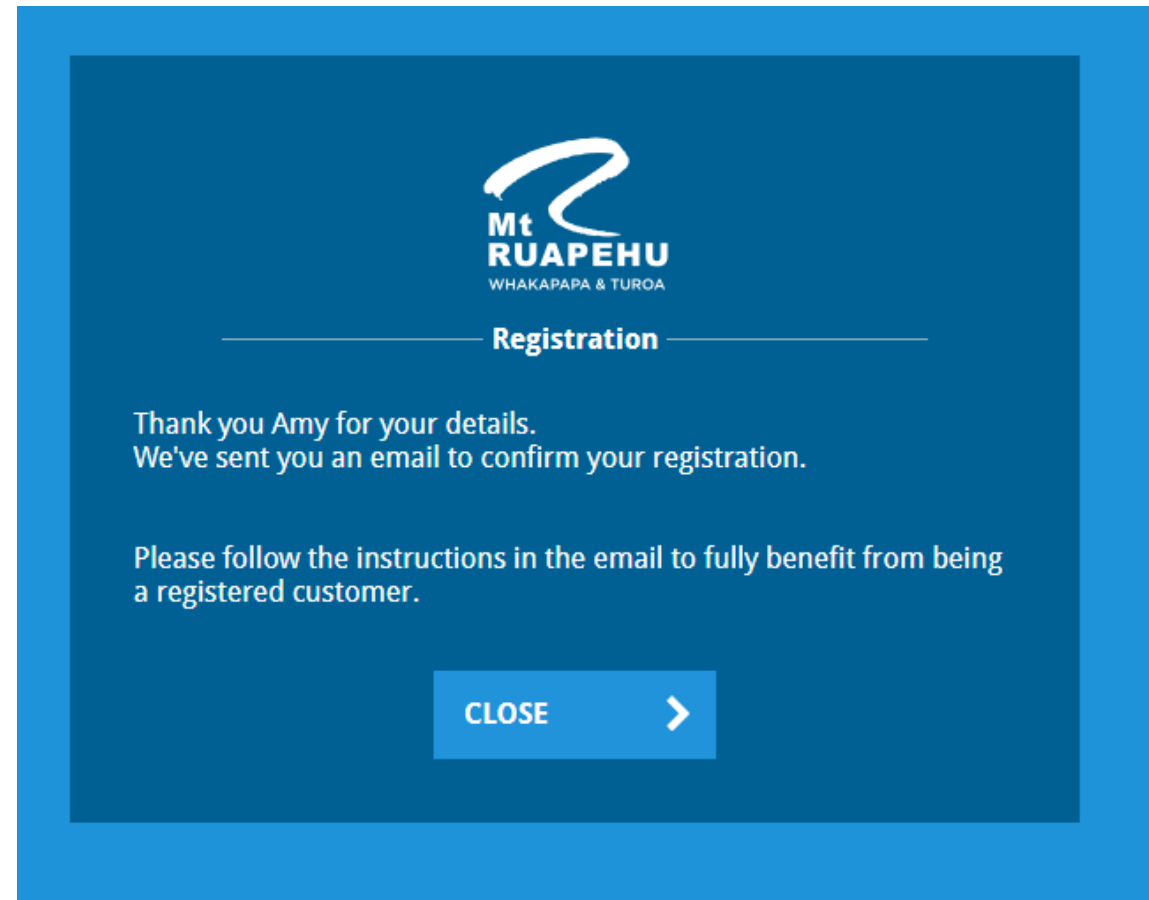
The image shows a registration form for Mt Ruapehu. At the top is the Mt Ruapehu logo with the text 'Mt RUAPEHU WHAKAPAPA & TUROA'. Below the logo is a section titled 'Organisation Details' with several input fields: 'Organisation name \*', 'Address 1 \*', 'Address 2', 'Postcode \*', 'City \*', 'State/District \*', and a dropdown menu for 'New Zealand'. Below this is a section titled 'Your details' with input fields for 'First name \*' and 'Last name \*'. Underneath is the 'Date of Birth' section, which consists of three dropdown menus for 'Day', 'Month', and 'Year'. A link '[Why do we need the date of birth?](#)' is provided below the date fields. The final section contains three input fields: 'Email \*', 'Password \*', and 'Confirm Password \*'.

*Passwords must include a capital letter, lower case letter, a number, and a special character (such as !)*

You will need to validate your account by following the link sent to your e-mail before you can proceed. You will need to validate your account before we are able to approve it.

We will also need to manually approve your organisation before a booking can be made. We endeavor to complete this within 7 days of you verifying your email however, if you have visited in recent seasons this will likely be much sooner. We will email you to confirm your account is ready.

If you do not have a valid school credit account with us, we will reach out with a credit application prior to approving your account.

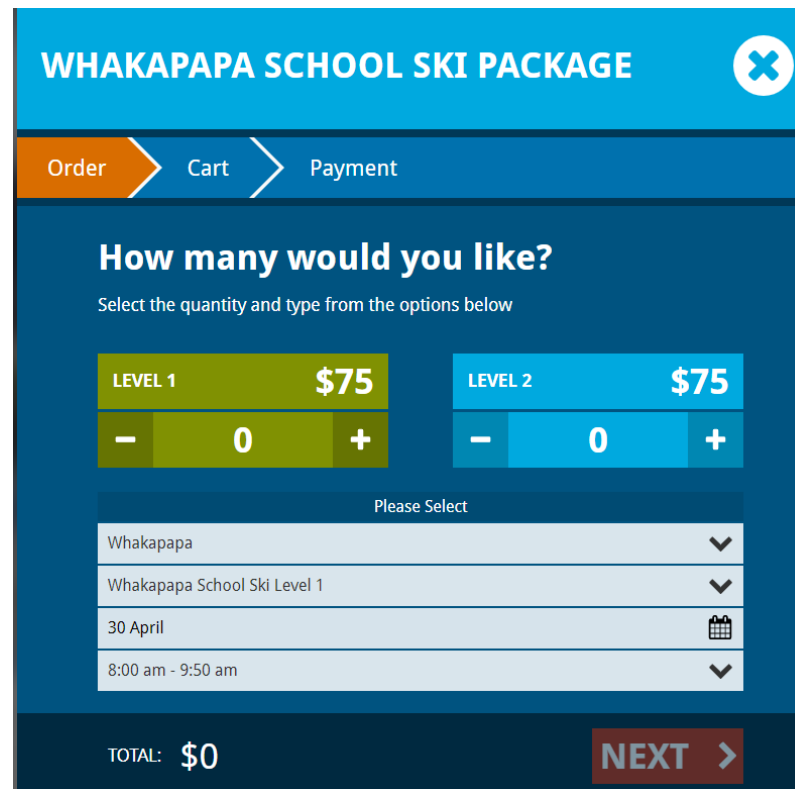
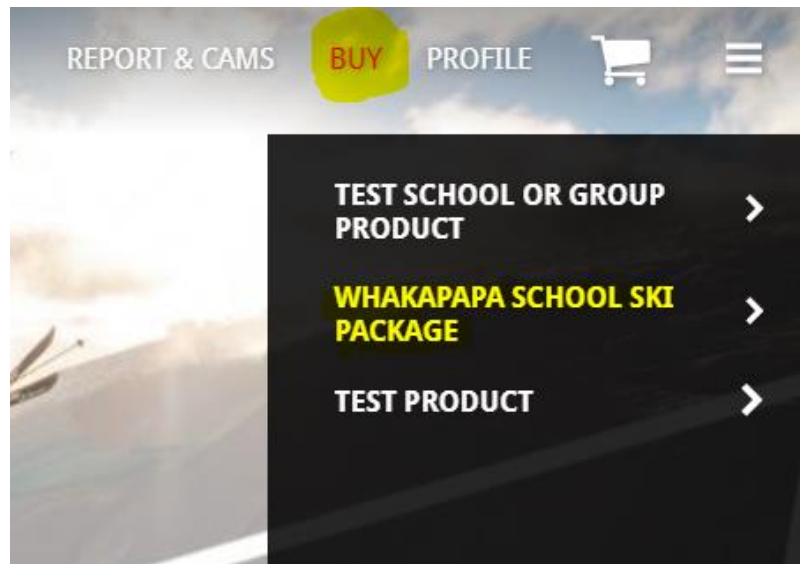


Once your account has been validated, we will email you to let you know. You will then be able to go ahead and log-in and book your sessions.

Once logged in, you will need to click 'buy' in the top right-hand corner. All available items for schools will appear in the dropdown.

Select the items you wish to book, and then select the date & time. If the date/time you wish to book for is greyed out, it is due to limited capacity. If booking for Ski & Snowboard, it's important that you remember to go back into the 'buy' menu and select each discipline.

Additional items such as a clothing combo can also be added to the booking.





You will then be able to finalise your booking by confirming. No payment will be taken at the point of booking and all accounts are settled via invoice. It is important that the booking accurately reflects the date, number of students, discipline and ability level for your visit.

Your email address will need to be re-entered, please note this is case sensitive and if they do not match exactly, you will be unable to proceed.

In the booking notes, please add if any students that you have booked have any adaptive needs, and what these are. The notes box is not for special requests, but for additional information that we may need.

**YOUR ORDER**

Order > **Cart** > Payment

1 Whakapapa School Ski Package LEVEL 1 - Whakapapa - Whakapapa School Ski Level 1 - 30 Apr (8:00 am - 9:50 am) \$75

Voucher Code (Optional) APPLY >

Total to pay \$75.00

**NEXT >**

Order > Cart > **Confirm**

**Details**

**School test**

A confirmation email will be sent to:

Email Address \*  
A valid email address is required

Confirm Email Address \*  
A valid email address is required

**Booking Notes**

Any adaptive needs only,

Invoice Total **\$75.00**

You can then go ahead and save the booking. Remember to make sure any supervising adults that require a Lift Pass/Rentals have been added to the booking, by selecting the 'School Group Supervising Adult'. These will all be charged initially, but the final invoice will reflect any free adults in the ratio of 1-6.

A confirmation email will then be sent to your inbox.

**Invoice Total** **\$750.00**

Please check your purchases carefully before proceeding. -  
Vouchers and Discount codes can not be retrospectively added.  
If you are expecting to use a code, you must enter it within the cart.

I agree to the RAL terms and conditions for these products.  
[View Terms and Conditions](#)

I have read and consent to have my data handled in accordance with the RAL privacy notice.  
[View Privacy Notice](#)

**SAVE**

**THANKS!**

## Order Successful

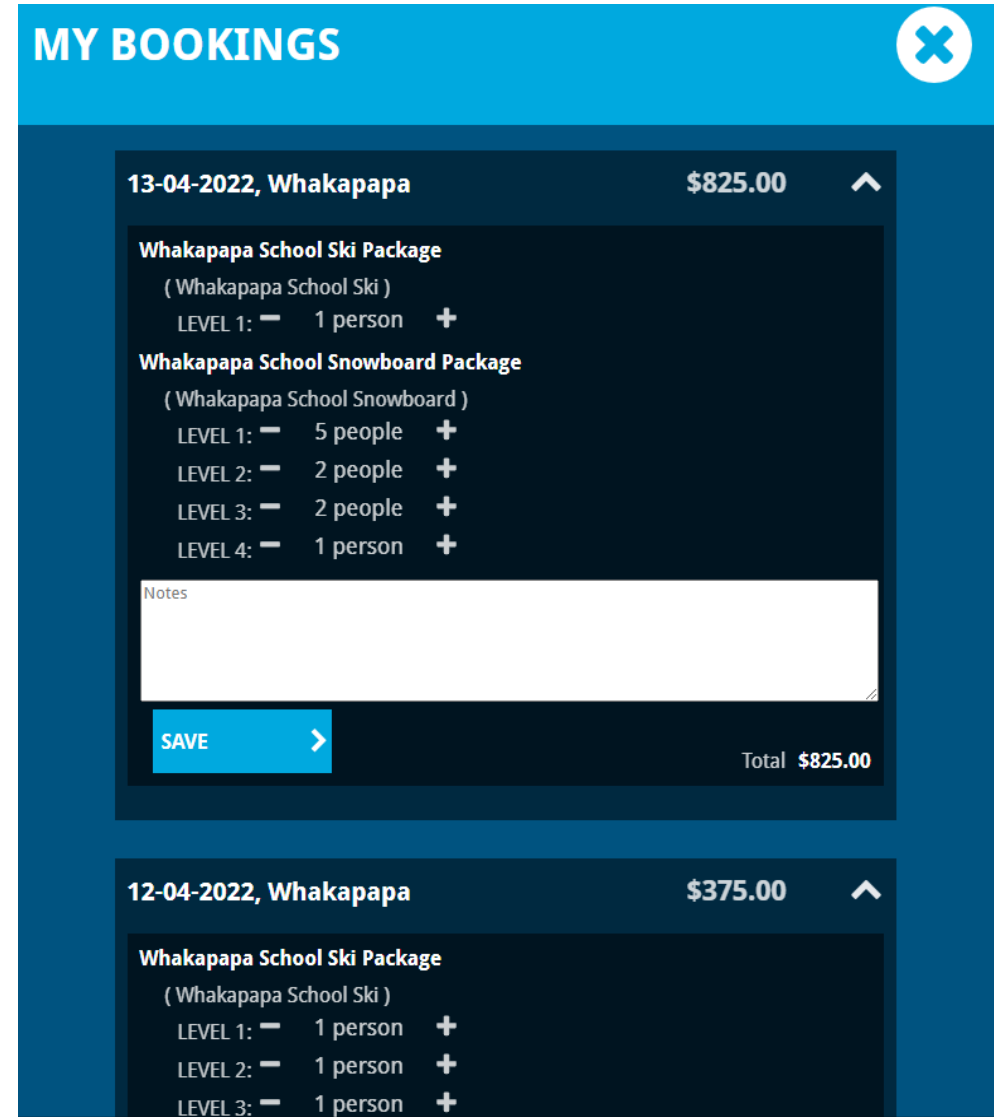
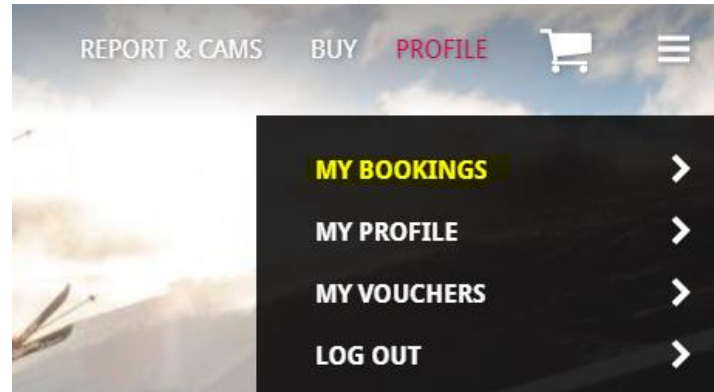
Thank you. Your order was successful and we've emailed you the confirmation details.

You will be able to view and edit your booking, up to 10 days before your visit is due to commence. To do this, go into your PROFILE and select 'MY BOOKINGS'.

From here, you can view the booking and update the levels if needed. To confirm details about your booking (such as lesson time), please refer to your confirmation email.

Once a booking has been made, you will be unable to cancel. If your circumstances have changed, please reach out to us directly with as much notice as possible.

Any changes will not trigger a new confirmation email, and final invoices will be sent after your visit.



# Need more help? Contact us

Whakapapa & Tūroa Schools & Groups

[schoolgroups@mtruapehu.com](mailto:schoolgroups@mtruapehu.com)

0800 468 235

For 2022, our School visits will be coordinated by our on-mountain team. It is important that bookings are accurate to allow for a seamless visit and any errors or changes need to be communicated as soon as possible and we will do our best to accommodate. 10-days from your visit, you will be unable to update your booking and will need to contact us directly with any requests. We look forward to welcoming you to Mt. Ruapehu for the 2022 winter!



# 2022 School Packages - Tūroa

## Ski Package, age 6+ - \$75

- Lift Pass
- Skis, Boot, Poles & Helmet
- 1 hour 50-minute lesson (Levels 1-3)

## Snowboard Package, age 8+ - \$75

- Lift Pass
- Snowboard, Boots & Helmet
- 1 hour 50-minute lesson (Level 1-3)

## Sledding, age 4+ - \$10

- 1 hour sledding access
- Clothing add-on - \$15
- Jacket & Pants rental

## School Coaching, Ski or Snowboard - \$549

- Maximum 8 students per group, same discipline and ability
- Additional students can be added for \$50 per student, to a maximum of 10 total
- Ski coaching for race/freeride/freestyle and team selection. Please specify in the booking notes what your coaching goals are.
- 5 hours of coaching with 1 hour lunch break (6 hours total)

Students must have valid lift pass and equipment.

# 2022 School Packages - Whakapapa

## Ski Package, age 6+ - \$75

- Lift Pass
- Skis, Boot, Poles & Helmet
- 1 hour 50-minute lesson (Levels 1-3)

## Snowboard Package, age 8+ - \$75

- Lift Pass
- Snowboard, Boots & Helmet
- 1 hour 50-minute lesson (Level 1-5)

## Sledding, age 4+ - \$10

- 1 hour sledding access

## Clothing add-on - \$15

- Jacket & Pants rental

## School Coaching, Ski or Snowboard - \$549

- Maximum 8 students per group, same discipline and ability
- Additional students can be added for \$50 per student, to a maximum of 10 total
- Ski coaching for race/freeride/freestyle and team selection. Please specify in the booking notes what your coaching goals are.
- 5 hours of coaching with 1 hour lunch break (6 hours total)

Students must have valid lift pass and equipment.

# How to determine the levels of your students

Level		Ski ability level	Snowboard ability level
1	<b>First-timer</b>	Student has never skied before	Student has never boarded before
2	<b>Beginner</b>	Student is able to stop in a wedge	Student is able to stand up and slide on both edges
3	<b>Novice</b>	Student is able to turn in a wedge	Student is beginning to make basic turns
4	<b>Intermediate</b>	Student is starting to match their skis to parallel	Student is able to link their turns
5	<b>Performance</b>	Student can turn parallel confidently	Student is varying their turns
5+	<b>High performance</b>	Student can turn parallel confidently on all terrain	Student can turn confidently at all times

# School Bookings Frequently Asked Questions

Q. We plan on bringing less than 10 students, is this possible?

A. No. All School group bookings must have a minimum of 10 students booked for the visit. If you have less than 10 students, please contact us prior to booking to look into options for you.

Q. The road status is 'chains or 4WD', what does that mean?

A. All vehicles must be either 4WD or fitted with chains. You must make sure your transport provider is able to adhere to any road restrictions on the day of your visit.

Q. Are accompanying teachers free of charge?

A. For every 6 students, an FOC (free of charge) adult package is included. Adults outside of this ratio are charged at the full package rate. Please note that accompanying adults are not eligible to participate in adult lessons as part of this package but may join in with the students if they are of a similar ability.

Q. We're going to be late, will the lesson be extended to accommodate this?

A. No. Lesson start times are prompt, and any delays will result in a reduced lesson time. We advise arriving no later than 1 hour prior to your lesson start time to collect passes and be fitted for your rental equipment.

Q. What should our students bring?

A. warm & waterproof clothing, gloves, sunglasses or goggles, and plenty of snacks. Rental clothing (jacket & pants) are available to hire for an additional cost. Gloves & goggles are not available to hire, and students will need to bring their own.

Q. We want to book packages but do not need lessons, what is available?

A. Whilst it is possible to book a standalone lift pass and rental package, we highly recommend booking the lesson package.