

New Zealand Schools Online Booking Instructions, 2021

WHAKAPAPA

Tūroa

To make a booking, click on this link <u><<here>></u> or copy this URL into your browser <u>https://ruapehua</u> <u>lpinelifts.checkfront.com/reser</u> ve/

If you have not yet created an account on this booking system, please select 'create an account'. Otherwise, use your login details to continue.

If creating an account for the first time, you will need to validate your account by following the link sent to your e-mail account before you can proceed with booking.



Enter the first and last name of the school-teacher or coordinator.

Ensure you use a shared email address that other coordinators from your school can access to avoid having multiple accounts as you can only set up one account per school.

The password should contain letters, numbers and a symbol.

Once you have created an account, a box will pop up indicating that your account has been created successfully.

New Customer J	Account n in with Google
First Name ★	Last Name 🖈
Email ★	
New Password ★	
Confirm Password	★

Once you have verified your email and logged in, you will see the screen as shown.

From the calendar, select the date of your visit and choose either Turoa or Whakapapa school group. 2021 Opening Dates -

Happy Valley 5 June - 4 October

Whakapapa 3 July - 25 October

Turoa 3 July - 25 October

Find a detailed report of daily weather and operating facilities here. Find booking instructions here. Find RAMS here. Find T&Cs here.

Date:

		▦						
<	JL	JULY 2021 ~						
Mon	Tue	Wed	Thu	Fri	Sat	Sun		
28	29	30	1	2	3	4		
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31	1		
Friday July 30								

New Booking: Fri Jul 30, 2021

Please select a category

> Turoa School Group
 > Whakapapa School Group

1. The available packages will be shown once you have selected the ski area.

2. Click on 'Book Now' for the package you require.

Ruapehu Alpine Lifts

Date:



	80 AVAILABLE	TUR Clothing Combo \$15.00 per day
	Book Now	This combo includes waterproof jacket and pants.
	Details	
	🛱 Availability	
	40 AVAILABLE	Turoa Ski Package
[Book Now	All Mountain Lift PassRecreational skis, boots, poles and helmet
	Details	1 x 1hr 50min lessonSightseeing Pass
	☐ Availability	Student's must be 6+ years
		When booking an adaptive lesson you must include the student's individual needs & requirements in the 'Notes' section of the booking.
		Adult's booked in with the group are welcome to join the student (Read More)
		Turoa Snowboard Package
		All Mountain Lift Pass
	ROOK NOM	Recreational snowboard, boots & helmet1 x 1hr 50min lesson
	🗅 Details	Sightseeing Pass

H Availability

 Confirm selected date is per previous date selection.
 You can change it here if needed by clicking on the calendar icon.

2. Select desired start time for the lesson. Note that this is the time the lesson begins, **not** the time to arrive.

3. Enter number of students requiring the package. It is important that the ability is confirmed at this stage so we can allocate the relevant number of instructors.

4. Enter number of accompanying adults for the trip. Any cost for in-ratio adults(1:6) will be deducted from your final invoice.

5. Click 'continue'

Ruapehu Alpine Lifts



	C	Details	🛱 Availability	Photos	✓ Book	Now		
<	Т	uroa Sk	i Package					
		7 40 Available	Date	Fri 30 Jul 2	1			
			Time	09:00 AM - 10	0:50 AM	11:00 A	M - 12:50 F	PM
			Adult	0 x \$75	5.00			
		Studen	t - First Timer	0 x \$75	5.00			
		Stude	nt - Beginner	0 x \$75	5.00			
		Student -	Intermediate	0 x \$75	5.00			
		Studer	nt - Advanced	0 x \$75	5.00			
		Stude	ent - Adaptive	0 x \$75	5.00			
				Fri Jul 30	, 2021			
		Apply Pr	omo or Voucher				Close	Continue

1.You will be taken to a "Create Booking" page that shows the current summary of your cart.

2.To add another package (ie snowboard), or another day (for multi-day booking), select "Add to Booking" and this will take redirect you to the previous screen. You must then repeat the steps.

3.To modify the time, date or number of adults/students for each package, click the pencil icon next to the item.

4.Under each package, you can select add-ons by clicking the '+' button. You can specify how many adults/students you'd like the add on for by clicking on the 'book now' button.

Create Booking

When you are ready to proceed please fill out your details below to confirm your booking.

	+ Add to Booking	Clear All					
	ltem				Rate		Amount
	Turoa Ski Packa Fri Jul 30, 2021 09:00 AM - 10:50 AM	ige			Student - First Timer: 10 @ \$75.00		\$750.00
1	UR Clothing C Click to select an opt	Combo ion.				N	ot Selected
						Sub-Total:	\$750.00
						Total (NZD):	<u>\$750.00</u>
			School School	Name * Postal Address *			
			School	Region ★ Coordinator Name	*		

1.Proceed to fill in your school's information by scrolling down. Please ensure that 'School Name' is accurate. The School Coordinator Name and Mobile Number should be of the person who will be present on-mountain and reachable during your trip.

2.If you have booked any adaptive students, please detail the needs/requirements of the student.

3.The terms of service need to be checked before you can proceed with your booking.

4.Click 'Continue'

Checkfront Test School	
School Postal Address *	
Test ave, Ruapehu	
School Region *	
Ruapenu School Coordinator Nam	e *
Ruapehu School Coordinator Nam Amy	e *
Ruapehu School Coordinator Nam Amy School Coordinator Mobi	e ★ ile Number ★
Ruapehu School Coordinator Nam Amy School Coordinator Mobi	e ★ ile Number ★
Ruapehu School Coordinator Nam Amy School Coordinator Mobi Torrange v 07-892 7000 School Coordinator Ema	e ★ ile Number ★

I'm interested in NCEA Credit Assessment

Please note that NCEA Credit assessment replaces general instructions for your lesson period.

Please note that

Let us know if the adults in this booking would like to join in with students' lesson

Terms & Conditions

Program Dates

. School pricing will not apply on weekends or school holidays during the season.
. For safety reasons and due to high operational demand there will be a black out period during the July School holidays (05/07/2019 to 22/07/2019).

Booking Process

Continue >

Availability is limited and is on a first come first served basis. To avoid disappointment, we recommend booking well in advance with the Schools & Groups Coordinator. Please note that once we have confirmation of discipline (Ski or Snowboard) choices, this cannot be changed during the trip.

I have read and agreed to the Terms of Service *



Your booking confirmation will be shown on the page and a copy will be sent to the email address registered for this account.

Reminder: this is not a final invoice. Any in-ratio adults will be applied at a later stage and will not be visible in this online booking portal.



Booking Confirmation



Checkfront Test SchoolBooking ID:TBLJ-230221Test ave, RuapehuCreated:February 23, 202107-892 7000Booking Date:July 30, 2021aaspinall@mtruapehu.comTotal (NZD):\$1,800.00

Item	Rate	Amount
Turoa Snowboard Package (10) Fri Jul 30, 2021 ⓒ 09:00 AM - 10:50 AM	First Timer - Student: 10 @ \$75.00	\$750.00
Turoa Ski Package (10) Fri Jul 30, 2021 ⓒ 09:00 AM - 10:50 AM	Adult: 4 @ \$75.00 Student - First Timer: 10 @ \$75.00	\$1,050.00
School Region: Ruapehu	Total:	\$1,800.00
School Coordinator Name: Amy	Amount Paid:	\$0.00
	Balance Due:	\$1,800.00
	P	DF (Print)



Ruapehu Alpine Lifts

- Print receipt
 Return to mtruapehu.com
- E View My Bookings
- Create another booking

Online Bookings by Checkfront

To make changes to your booking, go back to the link provided on page 1 and log in to your account. Do not create a new account - you only need to do this once.

Click on the top right corner with your school name and select 'Profile'.

Ruapehu Alpine Lifts Whakapapa Groups 🚽 🔒 Secure Online Bool Profile New Booking: Tue Dec 11, 2018 Ē Tue 11 Dec 18 Log out DECEMBER 2018 V > Whakapapa - Learn to Ski Turoa - Learn to Ski Whakapapa - Learn to Race Turoa - Learn to Race Sat Sun Fri Ward Thu 28 29 30 2 7 9 6 Ski Package 100 AVAILABLE 10 11 12 13 14 15 16 This package includes an All Mountain Lift Pass, Recreational Ski/Snowboard rental equipment with helmet, Sightseeing Pass and 1 x Book Now 17 19 20 21 22 23 1hr50min lesson 18 24 25 26 27 28 29 30 Details 31 1 2 3 4 5 6 Tuesday December 11 🛗 Availability Snowboard Package 100 AVAILABLE This package includes an All Mountain Lift Pass, Recreational snowboard and boots with helmet, Sightseeing Pass and 1 x 1hr50min lesson. Book Now Details 🛗 Availability 1hr Sledding Pass AVAILABLE This pass is valid for 1 hour of sledding in Happy Valley per person. Book Now Details 🛱 Availability

You will see a list of bookings made by your school. Click on the booking code for the booking you wish to edit and view the booking confirmation.

Note: If you would like to cancel your booking, click 'cancel booking' under the booking status. Please confirm with the Schools and Groups Coordinator before cancelling any bookings as a cancellation fee may apply.

My Account

← Back to Booking Page

Bookings Ac	count Saved In	formation								
Bookings										
Booking Code	Created Date ↓	Booking Date	Item Summary	Booking Total	Total Paid	Booking Status				
TRSB-271118	27/11/18	Tue Dec 11, 2018	Ski Package	\$750.00	\$0.00	Reserved Cancel Booking				
QDFC-261118	26/11/18	Wed Dec 5, 2018	Ski Package, Lunch, Extra Lesson	\$100.00	\$0.00	Void Cancel Booking				
ANRQ-261118	26/11/18	Mon Dec 10, 2018	Ski Package	\$1,500.00	\$0.00	Void Cancel Booking				
VZAJ-261118	26/11/18	Mon Dec 10, 2018	Ski Package, Snowboard Package	\$2,025.00	\$0.00	Cancelled				

In the booking confirmation screen, you will see the option in the top right hand corner to 'Edit this booking'

Invoice



On the 'Edit Booking' screen, you will see the full list of products that have been booked.

Select 'edit item' to start make any changes.

Edit Booking

← Back to the invoice

Booking Items Booking Form

Qty Date Total Status Item Tax Ski Package Student: 10 @ \$75.00 \$750_00 10 Tue Dec 11, 2018 \$0.00 🖋 Edit Item Reserved 09:00 AM - 11:00 AM \$750.00 Sub-total \$0.00 \$750.00

+ Add Item

Under 'Edit item' you will be able to change the date, lesson time and quantity of student/adults in the booking.

Click 'Save' to confirm the changes.



Ruapehu Alpine Lifts Whakapapa Groups - 🔒 Secure Online Book Date: Profile New Booking: Tue Dec 11, 2018 Tue 11 Dec 18 Ē Log out > DECEMBER 2018 V 1 Whakapapa - Learn to Ski Turoa - Learn to Ski Whakapapa - Learn to Race Turoa - Learn to Race Thu Sat Sun Wed Fri Mor Tue 26 28 29 30 2 1 7 Ski Package 3 4 5 6 9 100 AVAILABLE 10 12 13 14 11 15 16 This package includes an All Mountain Lift Pass, Recreational Ski/Snowboard rental equipment with helmet, Sightseeing Pass and 1 x Book Now 17 23 18 19 20 21 22 1hr50min lesson. 26 27 28 29 30 24 25 🗋 Details 31 1 2 3 4 5 6 Tuesday December 11 🛱 Availability Snowboard Package 100 AVAILABLE This package includes an All Mountain Lift Pass, Recreational snowboard and boots with helmet, Sightseeing Pass and 1 x 1hr50min lesson. Book Now 🗋 Details 🛱 Availability 1hr Sledding Pass AVAILABLE This pass is valid for 1 hour of sledding in Happy Valley per person Book Now 🗋 Details 🛱 Availability

To save your school's information and save time resubmitting details for future bookings, click on 'Profile' after you sign in. Click on the 'Saved Information' tab to enter your school details and then click 'Save'. This information will be auto-populated the next time you make a booking for your school with the same account.

My Account

← Back to Booking Page

Bookings Account Saved Information

Autofill information

The Autofill information can be used to automatically fill the booking form when you make a booking.

School Name 🖈

School Type 🖈

Please Select

School Postal Address *

School Coordinator Mobile Number 🖈

•

School Coordinator Email *

chelseaoon@gmail.com

Need more help? Contact us

Whakapapa & Turoa Schools & Groups

<u>schoolgroups@mtruapehu.com</u>

0800 468 235

For 2021, our Schools & Groups visits will be arranged by our off-mountain reservations team. If you have any questions about an upcoming visit or this booking system, please do not hesitate to reach out and we will be happy to help. We look forward to welcoming you to Mt. Ruapehu for the 2021 winter!

2021 School Packages - Turoa

Turoa Ski Package - \$75

- Lift Pass
- Skis, Boot, Poles & Helmet
- 1 hour 50 minute lesson (First timer, Beginner, Intermediate, Advanced, Adaptive)

Turoa Snowboard Package - \$75

- Lift Pass
- Snowboard, Boots & Helmet
- 1 hour 50 minute lesson (First timer, Beginner, Intermediate, Advanced, Adaptive)

Turoa Sledding - \$10

• 1 hour sledding access

Clothing add-on - \$15

• Jacket & Pants rental

Turoa School Coaching, Ski - \$499

- Maximum 8 students, similar age, same discipline and ability
- Ski coaching for race/freeride/freestyle. Please specify in the booking notes which training you wish to book for.
- 6 hours coaching with 1 hour lunch break (7 hours total)

Students must have valid lift pass and equipment.

Turoa School Coaching, Snowboard - \$499

- Maximum 8 students, similar age, same discipline and ability
- Ski coaching for race/freeride/freestyle. Please specify in the booking notes which training you wish to book for.
- 6 hours coaching with 1 hour lunch break (7 hours total)

Students must have valid lift pass and equipment.

2021 School Packages - Whakapapa

Whakapapa Ski Package - \$75

- Lift Pass
- Skis, Boot, Poles & Helmet
- 1 hour 50 minute lesson (First timer, Beginner, Intermediate, Adaptive)

Whakapapa Snowboard Package - \$75

- Lift Pass
- Snowboard, Boots & Helmet
- 1 hour 50 minute lesson (First timer, Beginner, Intermediate, Adaptive)

Whakapapa Sledding - \$10

• 1 hour sledding access

Clothing add-on - \$15

• Jacket & Pants rental

Whakapapa School Coaching, Ski - \$499

- Maximum 8 students, similar age, same discipline and ability
- Ski coaching for race/freeride/freestyle. Please specify in the booking notes which training you wish to book for.
- 6 hours coaching with 1 hour lunch break (7 hours total)

Students must have valid lift pass and equipment.

Whakapapa School Coaching, Snowboard - \$499

- Maximum 8 students, similar age, same discipline and ability
- Ski coaching for race/freeride/freestyle. Please specify in the booking notes which training you wish to book for.
- 6 hours coaching with 1 hour lunch break (7 hours total)

Students must have valid lift pass and equipment.

Schools & Groups Bookings Frequently Asked Questions

Q. We plan on bringing less than 10 students, is this possible?

A. No. All School group bookings must have a minimum of 10 students booked for the visit.

Q. The road status is 'chains or 4WD', what does that mean?

A. All vehicles must be either 4WD or fitted with chains. You must make sure your transport provider is able to adhere to any road restrictions on the day of your visit.

Q. Are accompanying teachers free of charge?

A. For every 6 students, an FOC (free of charge) adult package is included. Adults outside of this ratio are charged at the full package rate. Please note that accompanying adults are not eligible to participate in adult lessons as part of this package but may join in with the students if they are of a similar ability.

Q. We're going to be late, will the lesson be extended to accommodate this?

A. No. Lesson start times are prompt, and any delays will result in a reduced lesson time. We advise arriving no later than 1 hour prior to your lesson start time to collect passes and be fitted for your rental equipment.

Q. What should our students bring?

A. warm & waterproof clothing, gloves and sunglasses or goggles. Rental clothing (jacket & pants) are available to hire for an additional cost. Gloves & goggles are not available to rent and students will need to bring their own.

Q. We want to book packages but do not need lessons, what is available?

A. All Schools & Groups packages includes a lesson, it is not possible to book a lift pass and rental only through our Schools & Groups booking portal. For information on standalone items please check our website.