



Dispute Management

Take control of disputes with Worldpay® — your all-in-one solution to deflect, manage and recover chargebacks before they impact your bottom line.

Not all disputes need to become chargebacks. With Worldpay, you can detect and resolve pending transaction disputes at participating banks — before they escalate. Our collaborative approach helps sellers, issuers and acquirers stay aligned, keeping more revenue in your hands.

As you know, defending disputes is a complicated and time-consuming process. With Worldpay's innovative defense service, we can challenge the claim and recover revenue on your behalf with a fast and forensic approach.

Four ways your business benefits

- 1 Proactively reduce chargebacks before they hit your books**
- 2 Gain real-time insights powered by our global data network**
- 3 Connect quickly via API with minimal lift**
- 4 Rely on trusted guidance from subject-matter experts**

Choose the right fit for your business

Our dispute management products include effective chargeback monitoring and defense services. Take your pick and start tackling the growing challenge of disputes.



Reducing chargeback exposure

Worldpay aggregates dispute information from all card brands so merchants can proactively act on customer claims faster — reducing the number of chargebacks and losses. Worldpay utilizes size, scale and large data sets to simply transform the disputes process.

With direct insight into the card brands and issuers from Worldpay you can dramatically decrease your chargeback count from start to finish. The time is now to reduce your chargeback exposure.

Recover what's yours

Our defense engine empowers you to challenge chargebacks with confidence. We provide a dual-layer approach — prevention plus representment — so you can recover more and resolve faster.

With several integration options, we make it simple by connecting directly to your CRM system. Together, we can fight chargebacks more effectively, putting more time back in your day and more money in your pocket.

Chargebacks under your watch

Gain the flexibility to take control of your chargebacks with Worldpay. Through our RESTful API, you can increase operational efficiencies while decreasing implementation costs.

Worldpay helps you deflect and then automate your submission of chargebacks through a digital process. We give you more time to defend your disputes which puts you back in charge of chargebacks.

Your portal to manage

Our self-service portal makes it easy to manage disputes, upload documentation and track outcomes. Quick workflows give your team time back — while our analytics give you the edge.

Ready to take control?

Let's put you back in charge of chargebacks. Get in touch with our global experts and see how Worldpay's dispute management solutions can help you protect your business.

Note: Certain capabilities are not offered in all regions or to all audiences. Please contact Worldpay to learn more.

