

## **§ 4 Explanation of cancellation policy**

### **Cancellation policy**

#### **Right of withdrawal**

You have the right to withdraw from this contract within fourteen days without statement of a reason.

The cancellation period is fourteen days from the day you or a third party designated by you and who is not the carrier takes possession of the last goods.

To exercise your right of withdrawal you must send us,

fashionette AG  
c/o BFS Baur Fulfillment Solutions GmbH  
Michael-Dechant-Straße 200  
D-96260 Weismain  
Germany

E-Mail: [service@fashionette.co.uk](mailto:service@fashionette.co.uk)

Tel: +44 2034990541

Fax: +49 (0) 211 260087 99

an unambiguous statement (e.g. with a letter send by postal mail, fax or email) informing us about your decision to withdraw from this contract. You may use the enclosed withdrawal template form, but this is not mandatory.

To meet the withdrawal period, timely communication of your intention to exercise the right of withdrawal, before expiry of the withdrawal period, is sufficient.

## **Consequences of withdrawal**

If you withdraw from this contract, we shall reimburse all payments that have been received from you, including delivery costs (with exception of any additional costs which resulted from your selection of a different type of delivery from the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same payment method you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for the repayment.

The repayment may be denied until we have received the returned goods, or until you have provided evidence that you have sent the goods back, depending which occurs first.

You must send or deliver the goods back to us promptly, and in any case within fourteen days from the day on which you informed us of your withdrawal from this contract. This deadline is met if you send the goods before the end of the fourteen day period.

We shall bear the cost for return shipment of the goods.

You must only pay for any losses in value of the goods if this loss in value results from handling beyond what is necessary for you to check the quality, features and functionality of the goods.

## Withdrawal form template

(If you would like to withdraw from the contract, please fill in this form and send it back to us.)

To

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- I/we () *hereby withdraw from the contract I/we () concluded regarding the purchase of the following goods () / delivery of the following services ()*
- ordered on () / *received on ()*
- name of the consumer(s)
- address of the consumer(s)
- signature of the consumer(s) (only with notification in writing)
- date

(\*) cross off as applicable.