

Definition Subscription Scope:

Execution Management System

The metrics described hereafter specify and define the subscription scope of the applicable individual Order entered into between Celonis and the Customer. The provisions of the individual Order shall prevail over the below definitions in the event and to the extent of a conflict.

Analytical Processing Capacity (APC)

The APC is the amount of uncompressed raw data which the customer ingests into the Execution Management System concurrently at any given time for further processing. The data processing includes transformations, high-performance computation and necessary storage.

EMS Team

An EMS Team is a password secured tenant within the multi-tenant cloud environment in which the Execution Management System runs sharing resources across tenants and providing complete privacy and data isolation for each tenant.

The EMS Team is provided as a part of Business User, Analyst and APC subscriptions according to the respective Order and includes components (e.g. Transformation Center, Process Automation) according to the applicable Product Description.

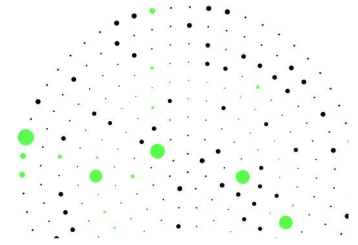
With the Subscription Start Date the Admin User receives an invite email with initial log-in details to access the EMS Team. Access is only granted during the Subscription Term.

Business User

1.1 Definition

A "Business User" describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. A Business User is limited to





accessing and filtering analyses built and shared in the Execution Management System. In addition, the Business User can receive and interact with signals from the Celonis Intelligent Action Engine and take respective actions based on such signals.

1.2 Scope

A Business User may only be used by one single natural person designated by name. A Business User shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The Customer however shall be entitled to replace the person associated with the Business User by way of updating the person designated by name in the system. The number of subscribed Business Users constitutes an upper limit for the number of employees authorized to access the Execution Management System.

Analyst

1.1 Definition

An “Analyst” describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. This access includes all subscribed features, only limited by the elected individual user rights, whereas the individual user rights may be elected and altered freely. Therefore, the User has full flexibility and in addition to viewing and interacting, the User can also build and edit data models, machine learning models, skills and analyses in the Execution Management System. Additionally, the User has full administrative capabilities and can create, receive and interact with signals from the Celonis Intelligent Action Engine and take respective actions on such signals.

1.2 Scope

An Analyst may only be used by one single natural person designated by name. An Analyst shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The Customer however shall be entitled to replace the person associated with the Analyst by way of updating the person designated by name in the system. The number of subscribed Analysts constitutes an upper limit for the number of employees authorized to access the Celonis Software.

