

Definition Subscription Scope:

Execution Management System

This document specifies and defines the metrics referenced within the subscription scope of each individual Order entered into between You and Us. The provisions of each individual Order prevail over the below definitions in the event of and to the extent of a conflict.

Analytical Processing Capacity (APC)

The APC is the amount of uncompressed raw data which the customer ingests into the Execution Management System concurrently at any given time for further processing. The data processing includes transformations, high-performance computation and necessary storage.

EMS Team

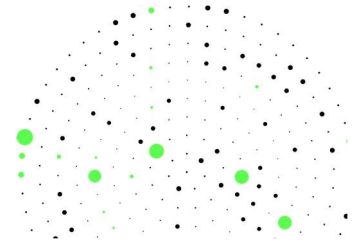
An EMS Team is a password secured tenant within the multi-tenant cloud environment in which the Execution Management System runs.

The EMS Team is provided as a part of Business User, Analyst and APC subscriptions according to the respective Order and includes components (e.g. Transformation Center, Process Automation) according to the applicable Product Description.

On the Subscription Start Date the Admin User receives an invitation email with initial log-in details to access the EMS Team. Access is only granted during the Subscription Term.

Business User





1.1 Definition

A “Business User” describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. A Business User is limited to accessing and filtering analyses built and shared in the Execution Management System. In addition, the Business User can receive and interact with Executions from the Action Flow and take respective actions based on such signals.

1.2 Scope

A Business User may only be used by one single natural person designated by name. A Business User may not be made accessible to any third person, including employees of the same company or of affiliated companies. You are entitled to replace the person associated with the Business User by way of updating the name so-designated in the system. The number of subscribed Business Users constitutes an upper limit for the number of employees authorized to access the Execution Management System.

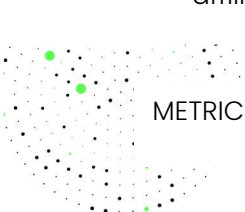
Analyst

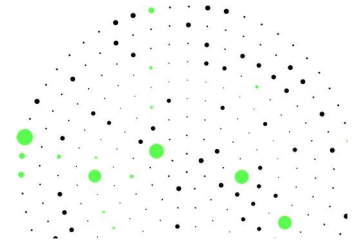
1.1 Definition

An “Analyst” describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. This access includes all subscribed features, only limited by the elected individual user rights, whereas the individual user rights may be elected and altered freely. Therefore, the User has full flexibility and in addition to viewing and interacting, the User can also build and edit data models, machine learning models, skills and analyses in the Execution Management System. Additionally, the User has full administrative capabilities and can create, receive and interact with Executions from the Action Flow and take respective actions on such signals.

1.2 Scope

An Analyst may only be used by one single natural person designated by name. An Analyst may not be made accessible to any third person, including employees of the same company or of affiliated companies. You are entitled to replace the person associated with the Analyst by way





of updating the by name so-designated in the system. The number of subscribed Analysts constitutes an upper limit for the number of employees authorized to access the Celonis Software.

Executions

Executions are Actions (automated events) that take place in the Operational System of a customer as a result of running an Action Flow. An Execution occurs every time a record is created, updated or deleted in an Operational System (transactional systems such as CRM, HRM or ERP as well as databases and other specialized source systems).

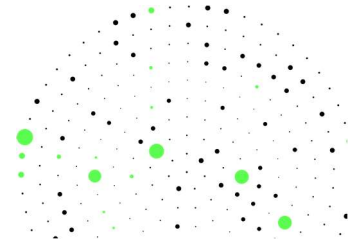
Each EMS Subscription includes a capacity of 150,000 Executions per contract year (i.e each 12-month period initially measured from the commencement date of the Subscription, and measured from each anniversary thereof.e). Exceeding this capacity will result in a requirement to subscribe to additional capacity (Executions) in accordance with the agreed pricing or the then current list price will be applied. The additional capacity will be reflected in an additional Order.

Customers can subscribe additionally to a specified number of Executions upfront to ensure sufficient capacity of Executions per contract year which will be also reflected in an Order. The subscribed amount of Executions constitutes an upper limit for the number of Executions that can be performed within the Celonis Action Flows per contract year. Executions not used within one contract year will not roll over to the next contract year.

Workbenches

Each EMS Subscription includes the Machine Learning feature which consists of 3 Workbenches. Per Workbench, 4 GB RAM (Random-Access Memory), 1 CPU (Central Processing Unit) and 5 GB Disk Space are included per default. Additionally, the Auto-Shutdown function is enabled which will shut down each Workbench after 12 hours of non-usage. The Auto-Shutdown does not apply to scheduled runs. For heavy Machine Learning workloads, a dedicated instance is available as an add-on product which will be reflected in an individual Order.





The Subscription Scope for the Celonis Execution Management System as described herein replaces the defined Subscription Scope for the Celonis Intelligent Business Cloud as of its release date. Therefore, all features previously described in the documents relating to the Celonis Intelligent Business Cloud are now collectively described in this Metric Definition for the Celonis Execution Management System and its successive versions. Please note that the preceding provisions do not apply to licensees of SAP Process Mining by Celonis, Cloud Edition.

