



With effect as of 10th, November 2021, the list(s) of sub-processors contained in the customer agreement(s) shall be replaced with the following legal entities:

Sub-processor name and processing location	Description of processing
Amazon Web Services Inc. , Seattle, United States <ul style="list-style-type: none"> • Hosting location for Customers in the United States and Canada: North Virginia, United States • Hosting location for European Customers: Frankfurt, Germany • Other optional hosting locations: Australia 	<ul style="list-style-type: none"> • Option for hosting of the EMS Cloud Service
Microsoft Corporation Inc. , Redmond, United States* <ul style="list-style-type: none"> • Hosting location for Customers in the United States and Canada: Washington, United States • Hosting location for Customers in Japan: Tokyo, Saitama, Japan • Hosting location for all other Customers: Frankfurt, Germany • Other optional hosting locations: UK, Netherlands 	<ul style="list-style-type: none"> • Option for hosting of the EMS Cloud Service • Hosting of the Online Training Cloud Service (Hosting Location: Germany)
Dataline LLC , Moscow, Russia <ul style="list-style-type: none"> • Hosting location for Customers in Russia: Moscow 	<ul style="list-style-type: none"> • Option for hosting of the EMS Cloud Service
Thought Industries Inc. , Boston, United States <ul style="list-style-type: none"> • Hosted at Amazon Web Services in Ireland 	<ul style="list-style-type: none"> • Operation of Online Training Cloud Tool (free of charge, optional use)
UserLane GmbH , Munich, Germany <ul style="list-style-type: none"> • Hosted at Microsoft Ltd in Ireland 	<ul style="list-style-type: none"> • Operation of Guided Learning Tours within the Online Training Cloud Tool
Salesforce.com Germany GmbH , Munich, Germany <ul style="list-style-type: none"> • Hosted at Salesforce Data Center in Germany 	<ul style="list-style-type: none"> • Operation of Support Ticketing Tool
Our applicable Affiliates: <ul style="list-style-type: none"> • Celonis SE, Germany • Celonis Deutschland GmbH, Germany • Celonis Labs GmbH, Germany • Celonis, Inc., United States • Celonis Labs LLC, United States • Celonis AB, Sweden • Celonis ApS, Denmark • Celonis B.V., The Netherlands • Celonis Canada Ltd., Canada • Celonis K.K., Japan • Celonis L.L.C., Kosovo • Celonis Ltd., United Kingdom • Celonis SAS, France • Celonis Schweiz GmbH, Switzerland • Celonis S.L., Spain • Celonis Srl, Italy • Celonis India Private Ltd., India • Integromat s.r.o., Czech Republic • Lenses.io Ltd., United Kingdom 	<ul style="list-style-type: none"> • General support of Services through personnel of such Affiliate (contracting Celonis entity) • Customer Support is mainly provided by personnel of the Celonis entities located in Germany, Madrid, USA and Kosovo
Rossum Ltd. , England, United Kingdom	Only applicable if the EMS OCR Module is used
Signeddeal LLC , United States	Only applicable if the Tactical Buying Module is used

*Where Amazon Web Services Inc. has been chosen as the hosting provider for EMS, Microsoft will only be used as a hosting provider in relation to the Celonis Online Training Cloud Services (Hosting location is Germany). Please note that the scope of the Online Training Cloud was extended by related reporting services.