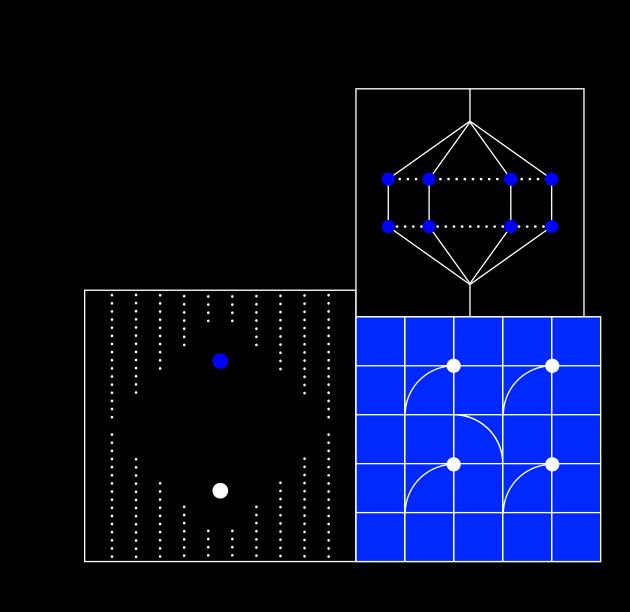
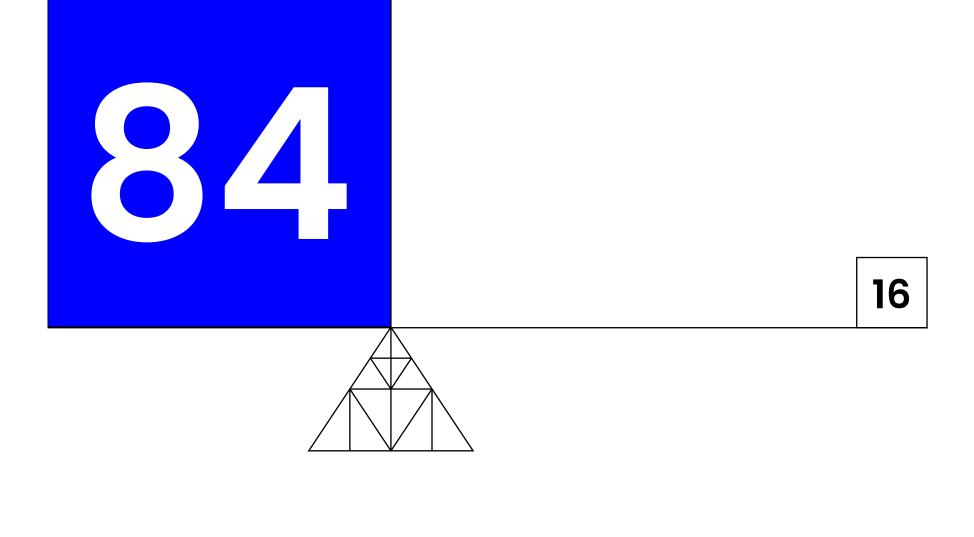


IT process optimization

300+ global IT leaders on process optimization. Reasons, resistance, results.

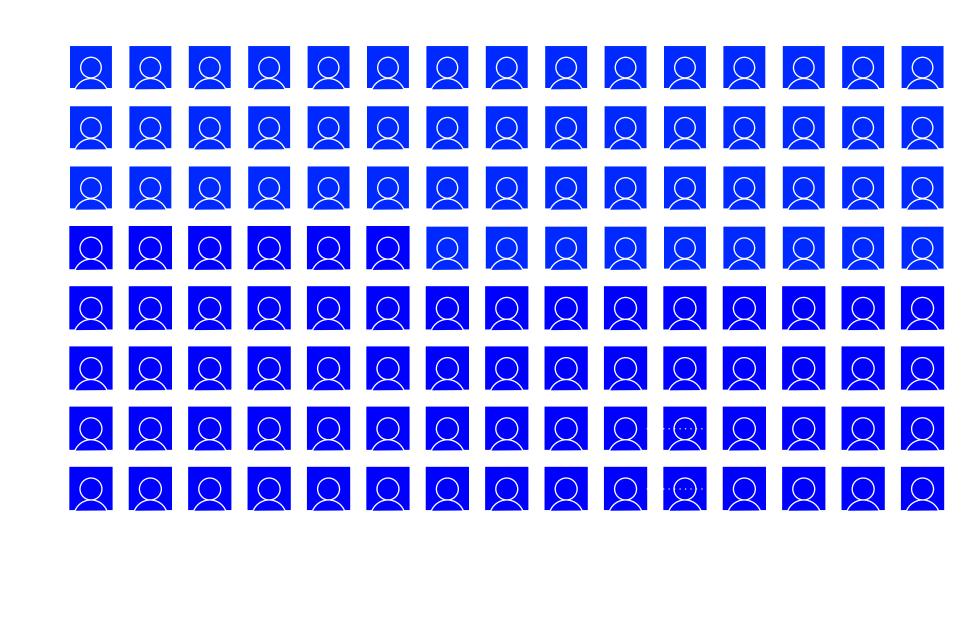


The process era is here and IT leaders recognize the huge opportunity.



84% say processes are their greatest lever for value and fastest lever for change

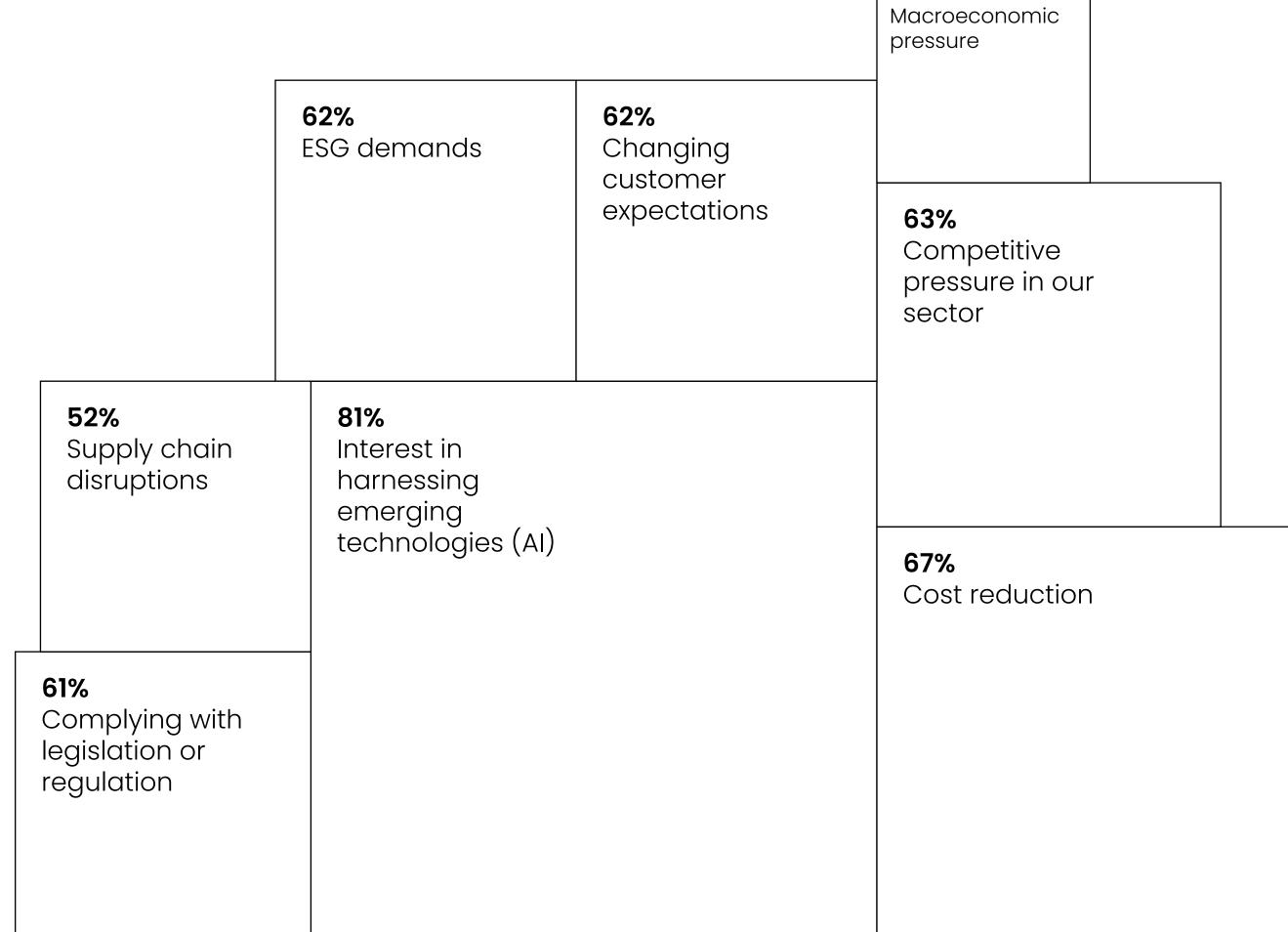
A full **100%** say process optimization is important (or even essential) to meet organizational objectives



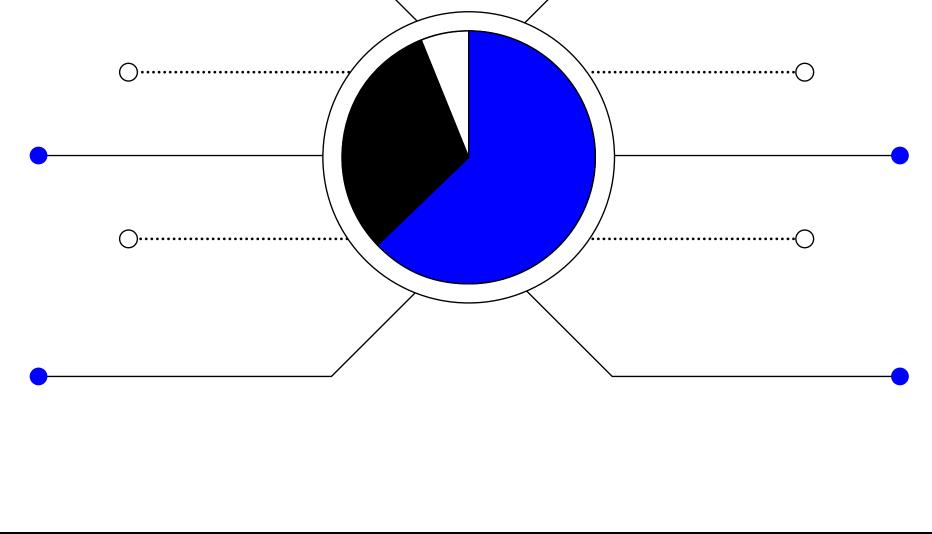
48%

them to optimize.

Here is what's pushing



As Al redefines our world, harnessing



its power is top of mind.

shortcomings will hold back further Al implementation.

61%

Technology

say sub-optimal

processes cost

94% of IT leaders

concerned process

use Al. 68% are

Business-critical processes in IT 55%

Fully optimized

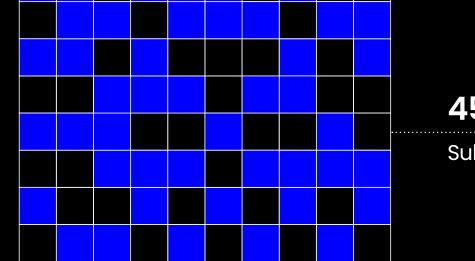
56%

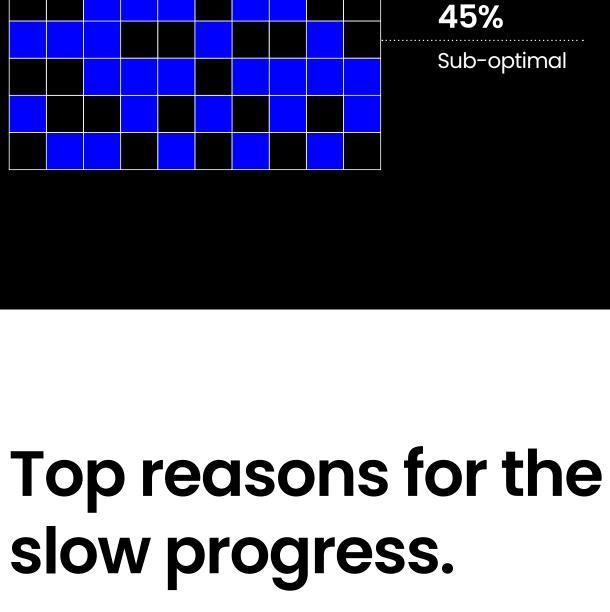
Complexity of

processes

A lot of processes still

need optimizing.





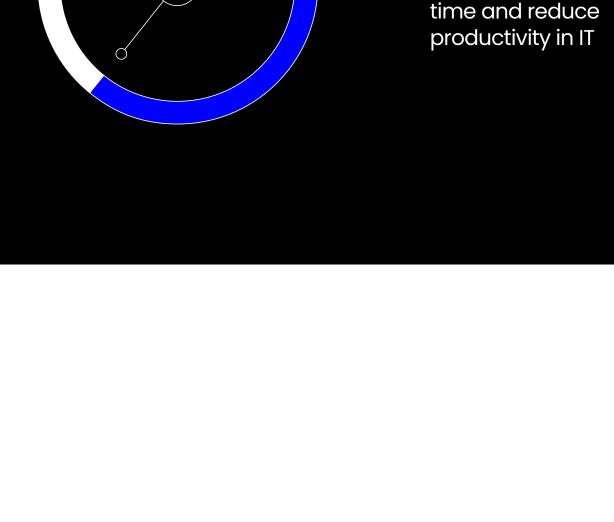
42%

Legacy

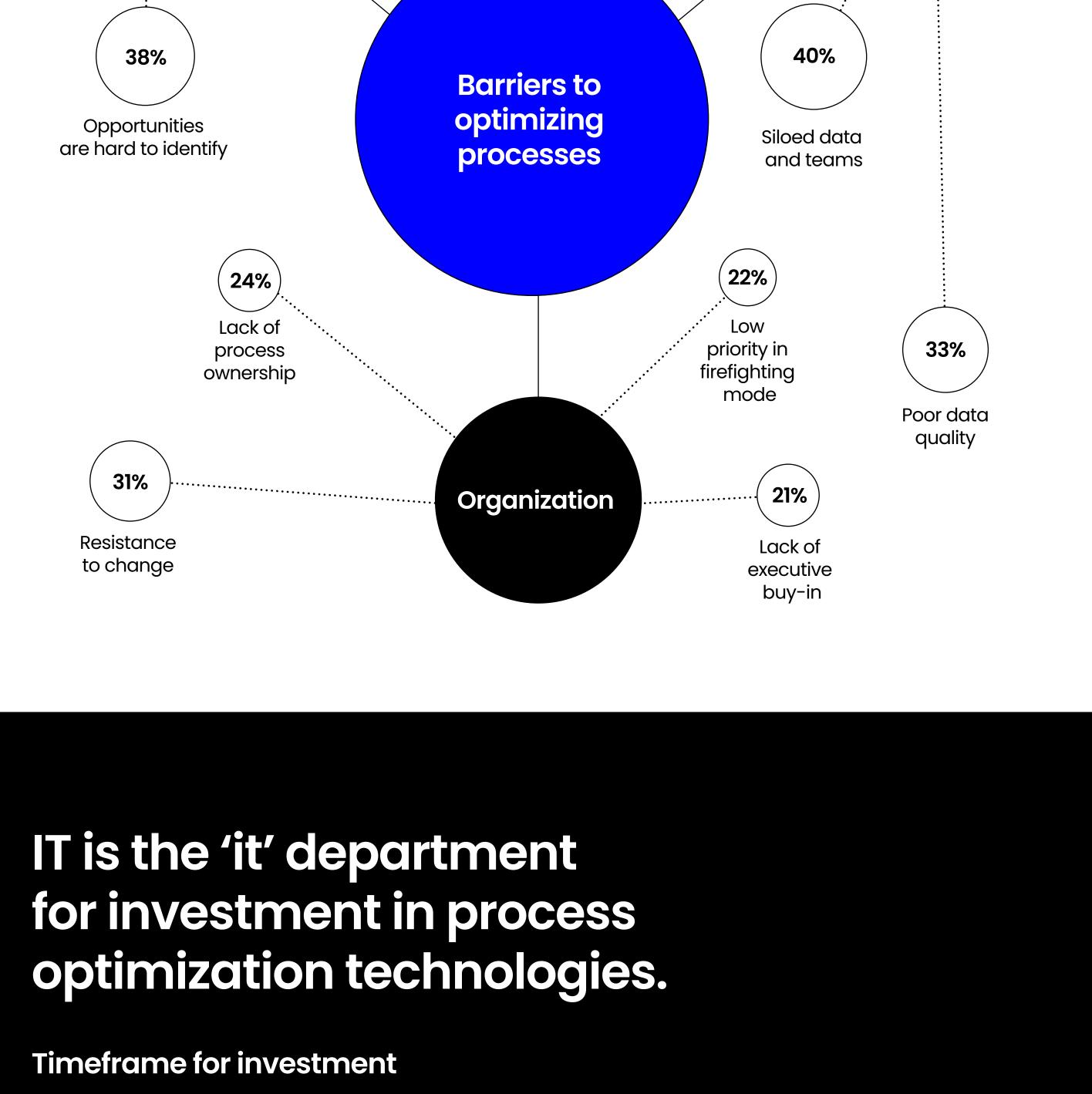
technology

Impact of sub-optimal

processes



Knowledge



Process / Operations

35%

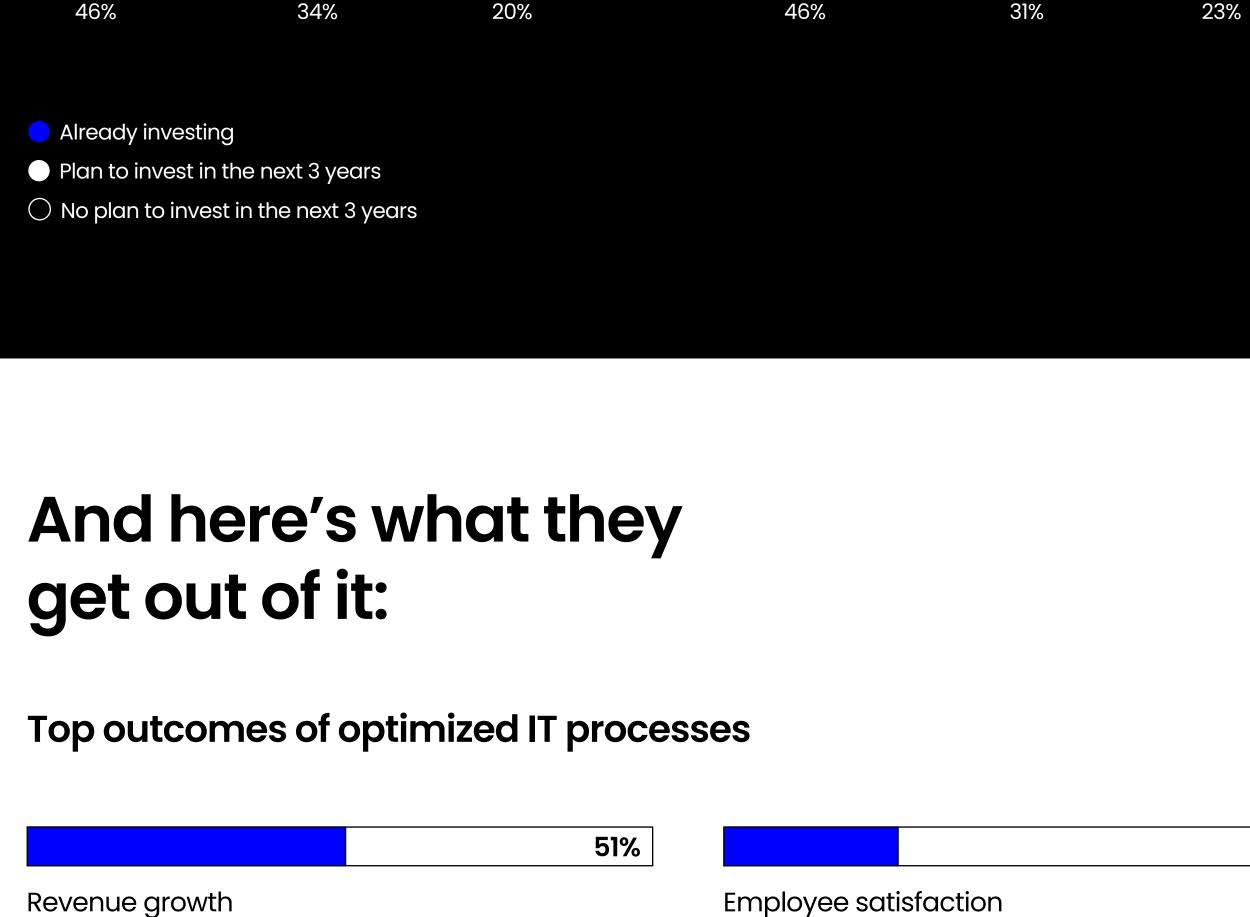
13%

28%

28%

53% 31% 16% 52% Finance / Shared services Supply chain

IT / Digital



41%

Revenue growth 46% Cost reduction

Quick response to change

31% Risk reduction 28% Innovation

26% Optimized working capital 21% ESG performance

Exceptional CX

Read The Process Optimization Report: IT Edition

Get a new perspective on

IT process optimization.

Download now

