

Celonis as part of the digitization strategy of banks

Empower the next generation of digital banking

Current Challenges within the Banking sector

- Constantly growing customer expectations
- Efficiency and productivity initiatives
- Implementation of regulatory requirements
- Missing visions and capabilities for digital transformation and relating ecosystem
- Reducing costs

The Execution Management System provides the key

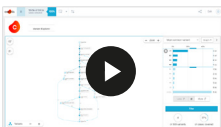
Our proven process mining technology will transform banking processes across the whole value chain. It makes your processes transparent and enables you to identify the inefficiencies that are slowing your business down. With the Execution Management System, you can see where your performance is weakening in real time and proactively address problems.

The result? Better business results through smoother processes, higher productivity, happier employees and customers.

Common Use-Cases within the Banking sector

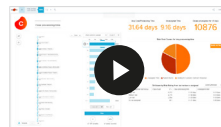
Credit Application

- Increase application conversion
- Reduce rework and increase automation
- Ensure regulatory compliance



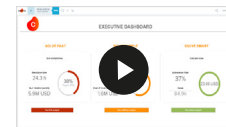
KYC

- Accelerate KYC file processing to meet SLAs
- Ensure regulatory compliance while reducing process costs
- Steer capacity intelligently



Case Management

- Increase application conversion
- Reduce rework and increase automation
- Ensure regulatory compliance



The hidden potential in you processes

Consumer Credits +15% in Conversion Rate

Celonis reduced time-to-yes through avoidance of unnecessary escalations to pricing and risk departments.

Credit Recovery +22% In SLA Adherence

Celonis is leveraged by 400+ managers as a core part of their day-to-day work.

Payment Processing -45% in Process Cost

Celonis identified recurring manual interventions which were then automated.

Regulatory Reporting -10M in Regulatory Fines

Celonis facilitated on-time submission of reg reports by highlighting bottlenecks & alerting stakeholders.

Know-Your-Customer -120 FTEs in manual effort

Celonis eliminated unnecessary review steps and inefficiencies in cross-departmental communication.

Trading +3 points in Client Rating

Celonis provided insights into failed trades based on which targeted action packs were launched.