

Definition license/subscription scope:

Celonis Intelligent Process Mining

The metrics described hereafter specify and define the license/subscription scope of the applicable individual Order entered into between Celonis and the Customer. The provisions of the individual Order shall prevail over the below definitions in the event and to the extent of a conflict.

Concurrent Process:

- (1) Definition: A Process describes a technical data model with one activity table (Event-Log) and semantically connected tables of metadata, altogether comprising the information of one distinct business process (e.g. Purchase-to-Pay, Order-to-Cash, Incident Management, Service Catalogue, Accounts Payable or Accounts Receivable). A business process is distinguished by a unique identifier (Process ID). A Process ID must be designed in such way that the data in the generated activity table is at all times and without application of any filters semantically connected and collectively analyzable in a meaningful way.
- (2) Scope: A license for one Concurrent Process allows the user to load and analyze the data of one Process at a time. Hence, the number of Processes that may be loaded and analyzed simultaneously is at all times limited by the number of licensed Concurrent Processes, i.e. the number of licensed Concurrent Processes constitutes an upper limit for the number of Processes that can be analyzed in a Celonis environment at the same time. Each Process license may only be used on one server.

Analytical Processing Capacity (APC):

The APC is the available capacity for storage, transformation, high-performance computation and processing of all data, which the customer ingested in the Celonis Environment concurrently at a given time. The APC is measured in gigabytes (GB) and limits the amount of uncompressed raw data, which can be stored in the Celonis Environment as well as the computational power available to the Customer to analyze that data in the Celonis Environment.

Named User:

- (1) Definition: A "Named User" describes a personalized password protected account for access to the respective Celonis product specified in Your Order. This access includes all licensed features, only limited by the elected individual user roles (viewer, analyst, data scientist) with a tiered feature scope, whereas the individual user roles may be elected and altered freely.
- (2) Scope: A Named User may only be used by one single natural person designated by name. A Named User shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The customer however shall be entitled to replace the person associated with the Named User by way of updating the person designated by name in the system. This means that the number of licensed Named Users constitutes an upper limit for the number of employees authorized to access the Celonis Software.

Personal User:

- (1) Definition: A "Personal User" describes a personalized password protected account for access to the Celonis Online Training Cloud. This access includes accessing the Celonis Learning Management System, the Celonis Online Training Application and a virtual assistant in the Celonis Online Training Application.
- (2) Scope: A Personal User may only be used by one single natural person designated by name. A Personal User shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The customer shall not be entitled to replace the person associated with the Personal User by way of updating the person designated by name in the system. This means that the number of licensed Personal Users constitutes an upper limit for the number of employees authorized to access the Celonis Online Training Cloud.