Definition license/subscription scope:

Celonis Intelligent Process Mining

This document specifies and defines the metrics referenced within the license/subscription scope of each individual Order entered into between You and Us. The provisions of each individual Order prevail over the below definitions in the event and to the extent of a conflict.

Analytical Processing Capacity (APC)

The APC is the amount of uncompressed raw data which the customer ingests into the Intelligent Business Cloud concurrently at any given time for further processing. The data processing includes transformations, high-performance computation and necessary storage.
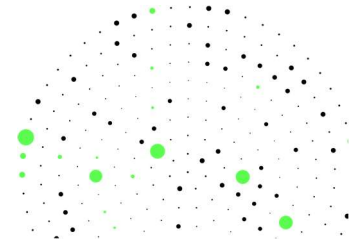
ConcurrentProcess:

1.1   Definition

A Process describes a technical data model with one activity table (Event-Log) and semantically connected tables of metadata, together comprising the information of one distinct business process (e.g. Purchase-to-Pay, Order-to-Cash, Incident Management, Service Catalogue, Accounts Payable or Accounts Receivable). A business process is distinguished by a unique identifier (Process ID). A Process ID must be designed in such way that the data in the generated activity table is at all times and without application of any filters semantically connected and collectively analyzable in a meaningful way.

1.2   Scope

A license for one Concurrent Process allows the user to load and analyze the data of one Process at a time. Hence, the number of Processes that may be loaded and analyzed simultaneously is at all times limited by the number of licensed Concurrent Processes, i.e. the number of licensed Concurrent Processes constitutes an upper limit for the number of

Processes that can be analyzed in a Celonis environment at the same time. Each Process license may only be used on one server.

Named User

1.1   Definition

A "Named User" describes a personalized password protected account for access to the respective Celonis product specified in Your Order. This access includes all licensed features, only limited by the elected individual user roles (viewer, analyst, data scientist) with a tiered feature scope, whereas the individual user roles may be elected and altered freely.

1.2   Scope

A Named User may only be used by one single natural person designated by name. A Named User maynot be made accessible to any third person, including employees of the same company or of affiliated companies. You are entitledto replace the person associated with the Named User by way of updating the name so-designated in the system. This means that the number of licensed Named Users constitutes an upper limit for the number of employees authorized to access the Celonis Software.
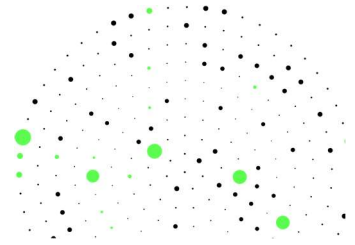
Personal User

1.1   Definition

A "Personal User" describes a personalized password protected account for access to the Celonis Online Training Cloud. This access includes accessing the Celonis Learning Management System, the Celonis Online Training Application and a virtual assistant in the Celonis Online Training Application.

1.2   Scope

2   A Personal User may only be used by one single natural person designated by name. A Personal User shall not be made accessible to any third person, including employees of the same company or of affiliated companies. You areentitled to replace the person associated with the Personal User by way of updating name so-designated. in the system. This means

that the number of licensed Personal Users constitutes an upper limit for the number of employees authorized to access the Celonis Online Training Cloud.