Uses Celonis to:

- Get the day-to-day work done in a faster and more efficient way
- Get proactive insights to reduce firefighting
- Understand what happened for individual cases
- Monitor process performance

Advanced topics:

- Identify process improvement opportunities
- Realize the value identified with Celonis
- Solve the causes for undesired process deviations

Business User

Basic | Advanced

“I want Celonis to support me in my day to day tasks.”

Celonis Applications used:

- Celonis Transformation Center
- Celonis Process Analytics
- Celonis Action Engine

Recommended know-how:

- Process knowledge & business expertise
- No technical knowledge required

Skills Profile:

- Business: ⭐⭐⭐⭐⭐
- Analytical: ⭐⭐⭐⭐⭐
- SQL: ⭐⭐⭐⭐⭐
Learning Objectives:

After completing this training track, you'll be able to:

• Execute intelligent actions using the Action Engine.
• Understand process visualization to get a 100% transparent view on your process.
• Apply basic filters to do Process Discovery and to identify drivers for deviations.
• Apply advanced analysis filters and know everything about Process Discovery.
• Monitor process performance and track transformation initiatives with the Transformation Center.
• Understand how to realize the value identified with Celonis
• Identify and quantify process improvement opportunities in your process