With effect as of 7th April 2021, the list(s) of sub-processors contained in the customer agreement(s) shall be replaced with the following legal entities:

<table>
<thead>
<tr>
<th>Sub-processor name and processing location</th>
<th>Description of processing</th>
</tr>
</thead>
</table>
| Amazon Web Services Inc., Seattle, United States  
- Hosting location for Customers in the United States and Canada: North Virginia, United States  
- Hosting location for all other Customers: Frankfurt, Germany | Hosting of EMS Cloud Service |
| Microsoft Ireland Operations Ltd., Dublin, Republic of Ireland*  
- Hosting location for Customers in the United States and Canada: Washington, United States  
- Hosting location for Customers in Japan: Tokyo, Saitama, Japan  
- Hosting location for all other Customers: Frankfurt, Germany | Hosting of EMS and/or Online Training Cloud Service |
| Dataline LLC, Moscow, Russia  
- Hosting location for Customers in Russia: Moscow, Russia | Hosting of EMS Cloud Service |
| AbsorbiLMS Technology Ltd., Dublin, Republic of Ireland | Operation of Online Training Cloud Tool |
| UserLan GmbH, Munich, Germany | Operation of Guided Learning Tours within the Online Training Cloud Tool |
| HappyFox Inc., Frankfurt, Germany | Operation of Support Ticketing Tool (phase out planned in April/May 2021) |
| Salesforce.com Germany GmbH, Munich, Germany | Operation of Support Ticketing Tool (commencing in April 2021) |
| Our applicable Affiliates  
Celonis SE, Germany  
Celonis, Inc., United States  
Celonis AB, Sweden  
Celonis ApS, Denmark  
Celonis B.V., The Netherlands  
Celonis Canada Ltd., Canada  
Celonis K.K., Japan  
Celonis LLC., Kosovo  
Celonis Ltd., United Kingdom  
Celonis SAS, France  
Celonis Schweiz GmbH, Switzerland  
Celonis S.L., Spain  
Celonis Srl, Italy  
Integromat s.r.o. | Support of Services through personnel of such Affiliate |

*Where Amazon Web Services Inc. has been chosen as the hosting provider for EMS, Microsoft Ireland Operations Ltd. will only be used as a hosting provider in relation to the Celonis Online Training Cloud Services.*