



PRODUCT DESCRIPTION:

Celonis Intelligent Action Engine

The Celonis Intelligent Action Engine supports Your organization in operationalizing insights and helps any employee focus on the most relevant items and work more intelligently, consistently, and comprehensively. The Celonis Intelligent Action Engine (1) captures data across the Celonis processes that You have connected, (2) interprets this data given the use cases You have implemented, and (3) provides Your business users with both personalized and executable actions. Possible interpretations include timeout detections, compliance violations, outlier recognitions, or machine learning predictions. The Celonis Intelligent Action Engine is a Celonis Cloud Service accessible by users via web browser.

1. Feature Overview

Feature	Description
Information capture across processes	The Action Engine can capture data across the Celonis processes (data models) that you have connected, providing a comprehensive, end-to-end gathering of relevant information.
Autonomous and continuous data interpretation	With embedded interpretation capabilities, the Action Engine continuously analyzes the captured data, seeking relevant, critical incidents that require action.
Personalized communication	The Action Engine indicates the relevant incidents (called <i>Actions</i>) to the business users within their area of responsibility, based on a selected attribute such as the purchasing group.
Personalized Action overview	Using their personal account, business users get an up-to-date overview of their personal Actions together with customizable additional information.
Action detail information	The Action details provide a fully customizable, detailed list of all relevant information associated with that specific Action. For instance, for a customer order that is predicted to be delayed, the details could show the single affected item and material numbers.
Parametrized Actions	The Action Engine can initiate actions to be executed by the business users. The actions can be enriched with details on the incident in concern, e.g. client, company code, and document number affected, to gather all inputs necessary for triggering the action in the subsequent execution system.
Skill configuration	The Action Engine can become more and more powerful by setting up more and more Skills. A Skill is the combination of capturing data, interpreting it intelligently, and initiating actions for a particular use case (e.g. shipping express deliveries on time). The Skill configuration comes with a setup wizard for guided and straightforward setup.
Unlimited Skills	The Action Engine can be empowered with as many Skills as needed for Your organization.
Unlimited processes	A Skill of the Action Engine can span multiple Celonis processes. Given a connection between separate Celonis processes for customer orders and purchase orders, the Action Engine can capture and connect data from both to come up with comprehensive Actions.

2. System Requirements

You can access the Action Engine by using a standard, up-to-date web browser on Your personal computer, mobile, or tablet. For logging into and working in the Action Engine, internet access is required. The Action Engine requires a Celonis Process Mining instance and an accessible Celonis process.