

Definition subscription scope:

Intelligent Business Cloud

The metrics described hereafter specify and define the subscription scope of the applicable individual Order entered into between Celonis and the Customer. The provisions of the individual Order shall prevail over the below definitions in the event and to the extent of a conflict.

Analytical Processing Capacity (APC):

The APC is the available capacity for storage, transformation, high-performance computation and processing of all data, which the customer ingested in the Intelligent Business Cloud concurrently at a given time. The APC is measured in gigabytes (GB) and limits the amount of uncompressed raw data, which can be stored in the Intelligent Business Cloud as well as the computational power available to the Customer to analyze that data in the Intelligent Business Cloud.

Business User:

- (1) Definition: A "Business User" describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. A Business User is limited to accessing and filtering analyses built and shared in the Intelligent Business Cloud. In addition, the Business User can receive and interact with signals from the Celonis Intelligent Action Engine and take respective actions based on such signals.
- (2) Scope: A Business User may only be used by one single natural person designated by name. A Business User shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The Customer however shall be entitled to replace the person associated with the Business User by way of updating the person designated by name in the system. The number of subscribed Business Users constitutes an upper limit for the number of employees authorized to access the Intelligent Business Cloud.

Analyst:

- (1) Definition: An "Analyst" describes a personalized password protected account for access to the respective Celonis product specified in the individual Order. This access includes all subscribed features, only limited by the elected individual user rights, whereas the individual user rights may be elected and altered freely. Therefore, the User has full flexibility and in addition to viewing and interacting, the User can also build and edit data models, machine learning models, skills and analyses in the Intelligent Business Cloud. Additionally, the User has full administrative capabilities and can create, receive and interact with signals from the Celonis Intelligent Action Engine and take respective actions on such signals.
- (2) Scope: An Analyst may only be used by one single natural person designated by name. An Analyst shall not be made accessible to any third person, including employees of the same company or of affiliated companies. The Customer however shall be entitled to replace the person associated with the Analyst by way of updating the person designated by name in the system. The number of subscribed Analysts constitutes an upper limit for the number of employees authorized to access the Celonis Software.