Process Mining

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Process mining is a transformative technology to dramatically improve productivity, efficiency, and ultimately business performance. Here are a dozen capabilities you need to think about as you evaluate process mining solutions.

Connecting All Data

It's very important to select a process mining solution that can bring data together, in real time, from all of the necessary sources to create a complete picture of your processes.

Ingesting the Data

Once you've identified the data for process mining, you have to get that data into the system, which means critical prerequisites are data preparation, cleaning, and transformation.

Checking Out Prebuilt Solutions

Your process mining solution needs to work with your existing systems, and work with them easily. That means prebuilt connectors that can load data fast, ready-made dashboards, and a selection of analyses pre-built or preconfigured.

Excelling at Process Discovery and Intelligence

Pay close attention to the analytics features available, the accessibility to business users, and the availability of preconfigured analytics.

Checking Process Conformance

Whether it's for audit, compliance, or general monitoring purposes, you need to be able to conduct conformance checking to compare your as-is process with your desired process.

Enhancing the Process

The ability to execute on the insights you generate from process mining is the most important feature of all. We're talking about the evolution of process mining into execution management, and you'll find this capability built into only a few solutions.

Automating the Process

A key part of enhancement is automation. By combining process mining with automation, you're able to correct process inefficiencies with minimal effort.

Mining for Tasks

As you know, parts of your processes take place outside of transactional IT systems. That's where desktop process mining (DPM), also known as task mining, comes into the picture.

Integrating with Existing Tools

Check to see whether process mining can be integrated with your existing technologies.

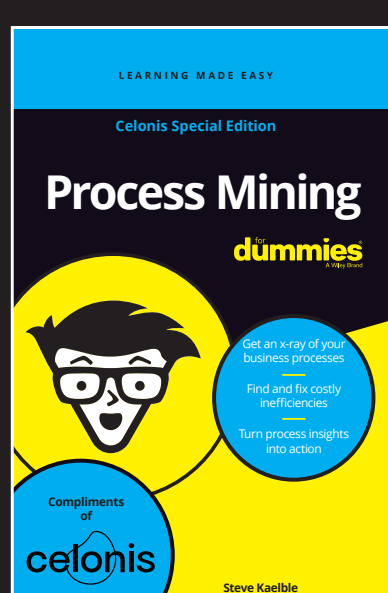## Ensuring Security and Compliance

Sensitive data must be stored and handled securely, whether you keep it on-premise or in the cloud. Your process mining vendor must have strong security policies and accreditations.

Accessing Training and Support

The vendor you choose should provide free and comprehensive training for your team, plus services to help you successfully get up and running with your new process mining solution.

Connecting with Partners

You probably already work with consulting partners that help you select, deploy, or manage your IT systems. Make sure that your process mining vendor works with those partners, too, and that the vendor offers guidance and certifications to your partners.

Learn how process mining works and what it can do for your business by reading *Process Mining For Dummies* – download the ebook today!

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