Celonis TISAX® Compliance

April 2023
Introduction

- Celonis offers state-of-the-art platforms and applications that help in eliminating inefficiencies in organizations across industries. The Celonis Execution Management System Solutions analyze business processes, reveal inefficiencies, recommend improvements and thereby boosting performance. Having optimized businesses leads to **increased employee satisfaction, greater business value and higher profit**.

- With process mining technology, Celonis helps to analyze and visualize a company’s data within the Execution Management System.

- Celonis has taken multiple efforts to **continuously** ensure compliance with several information security frameworks and standards, providing you with the assurance that Celonis is a **trustworthy processor** of all your data.

- An overview of the security and privacy highlights at Celonis can be found in our Trust Center.
About TISAX

- TISAX (https://enx.com/tisax) stands for Trusted Information Security Assessment Exchange and was developed through the German Automotive Industry Association (Verband der Automobilindustrie, VDA) in association with European automotive manufacturers called the European Network Exchange (ENX).

- TISAX is a registered trademark and governed by the ENX Association.

- The TISAX Assessments are conducted by accredited and VDA approved auditors. TISAX results are published in the ENX portal with other TISAX participants, and is not intended for general public.

- The VDA publishes the Information Security Assessment (ISA), an evaluation catalog on key aspects of securing the information.

- The catalogue of underlying TISAX requirements provides common standards for protection measures, and enables companies registered in TISAX to share assessment results on the ENX portal.
TISAX Assessment Levels

- **AL1**
  - Includes performed self assessment
  - Review of plausibility

- **AL2**
  - Includes a plausibility check with a detailed assessment
  - Plausibility check means that the descriptions provided and evidence for every VDA ISA control can be checked.
  - Audit interviews are conducted

- **AL3**
  - Includes a complete & detailed assessment
  - Includes on-site audit
  - Descriptions and evidence for each VDA ISA control are considered and verified in detail

Celonis was assessed per AL3, the highest assessment level.
TISAX AL3 Assessment Process

1. Start Request
2. Submission of Evidence
3. Preliminary Verification
4. On-site Evaluation
5. Follow Up Report

Supported by

1. Quality description of Control implementation
2. Quality of Evidence
3. Maturity level
Celonis and TISAX

- In February 2023, an independent ENX-accredited auditor completed the TISAX assessment against TISAX specifications and IT security requirements.

- The TISAX assessment was focused on Celonis Execution Management System for the Celonis offices in Munich, Germany.

- Celonis was assessed per the highest Assessment Level (AL) 3 based on VDA ISA Version 5.1, covering 41 controls over 7 domains for Information Handling and 4 controls for Data Protection.

- Celonis has successfully completed the TISAX assessment acquiring labels valid until February 16, 2026.
Celonis TISAX Assessment Results

- Industry representatives registered with ENX can find details on the TISAX assessment within the ENX Portal. The Celonis assessment result is exclusively retrievable over the ENX Portal: https://portal.enx.com/en-US/.

- Request for sharing the results can be made with submission of a Celonis customer support request which includes requestors TISAX participant ID.

- Then to access the assessment results, sign in to your existing TISAX account, and search for Celonis. Alternatively, you may narrow your search using the information below:
  - Assessment ID: AWCL23-1
  - Scope ID: S97C18

- For further questions, please reach out to servicedesk@celonis.com
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Thank you.