



Lockton Solicitors

COMPLAINT REGISTER (ENGLAND & WALES)



Date Complaint Received						
Client Name and File Reference						
Department and Matter Type						
Fee Earner						
Details of Complaint						
Outcome of Complaint						
Date Referred to Leo (if applicable)						
Date Complaint Closed						
Primary Cause of Complaint						
Secondary Cause of Complaint						
Any Additional Cause of Complaint						
Action Points Arising from Cause(s) of Complaint						