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# Swish Certificate Management



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# 1. Introduction

#### 1.1 Background

By enrolling in the Swish Commerce service at the merchant's bank and getting access to the Swish API, merchants can handle payments in e-commerce and m-commerce scenarios in a way which is very convenient and familiar to millions of Swedish consumers. A merchant can either integrate to this solution directly, or by using a Technical Supplier (referred to as TS in this document) who does the integration.

When a merchant is enrolled by their bank, they will get a Swish Alias that is prefixed with 123. If a TS is enrolled by Getswish, they will get a Swish Alias that is prefixed with 987.

In order to integrate a merchant commerce solution with the Swish Commerce API, the merchant or the TS needs to obtain a client TLS certificate from Swish Certificate Management and install it on their server. The certificate will be used for client authentication of TLS communication with the Swish Commerce API.

The Swish server is set up with a TLS server certificate, which needs to be verified when initiating TLS from a merchant web server to Swish.

More information about Swish certificate handling is available in the Swish Merchant Integration Guide and the Technical Supplier Guide Swish API.

#### 1.2 Certificate Administration

A person that is authorized by a merchant/TS as Certificate Point of Contacts (CPOC) can administrate a merchant's/TS's certificates by logging in to Swish Portal, which is available at https://portal.swish.nu

The following functionality is provided:

- Log in and log out
- Ordering a new certificate for the Merchant/TS
- · List all certificates that the CPOC is authorized to administer
- Download the certificate chain for the Swish-server TLS certificate that is used for authentication of the Swish server
- Download previously issued client certificates for the Merchant/TS
- Revoke certificates for the Merchant/TS

# 2. Swish Certificate Management

#### 2.1 Log in

A person that has been registered by a merchant's bank to represent the merchant can log in to Swish Portal by providing the organization number and the Swish number that is to be administered. For TS, the person has to be registered by Getswish.

If the person uses a BxID, it's the person's identity number that should be provided instead of the personal number.

A person can authenticate his or her identity using Mobile BankID or BankID on card (or BxID).

If the person uses Mobile BankID he or she will also have to provide his or her Personal number. Only the certificates related to one specific Swish number can be administered at a time.

If a person represents more than one merchant/TS, or if one merchant/TS has more than one Swish number, and the person needs to administer the certificates related to another Swish number, the person must log out and log in again by providing the new information.

Företagspor	tal
PERSONNUMMER	
ååååmmdd-xxxx	
ORGANISATIONSNUMMER	
00000-0000	
UTLÄNDSKT ORGANISATIONSNU	MMER
SWISH-NUMMER	
123 000 00 00	

#### 2.2 General functionality

The name of the person that is logged in is displayed at the top right corner of the page.

The merchant's/TS's organization number and the Swish number that is administered are always displayed in the top left of the page.

#### 2.3 List all certificates

A list of certificates issued for the merchant/TS and the Swish number that is administered is displayed by default when logging in.

The list of certificates contains the following information:

() swish								Alexander Skarsgard Certificate handler
<b>5568495310</b> 1233048063	Certificates							• New certificate
Certificates	CREATED	VALID THROUGH	ISSUER	CREATED BY	STATUS	DOWNLOAD	VIEW	REVOKE
	27 May 2020, 15:17	27 May 2022, 15:17	ESSESESO	19580615-7516	Valid	Ł	0	B
	29 Apr 2020, 14:42	29 Apr 2022, 14:42	ESSESES0	19580615-7516	Valid	Ł	0	E
	29 Apr 2020, 14:42	29 Apr 2022, 14:42	ESSESES0	19580615-7516	Valid	Ł	0	5
	29 Apr 2020, 14:42	29 Apr 2022, 14:42	ESSESES0	19580615-7516	Valid	Ł	٥	E
	29 Apr 2020, 14:42	29 Apr 2022, 14:42	ESSESES0	19580615-7516	Valid	±	۲	8
	20 Apr 2020, 14:26	20 Apr 2022, 14:26	ESSESES0	19580615-7516	Valid	Ł	۲	E
	20 Apr 2020, 14:20	20 Apr 2022, 14:20	ESSESES0	19580615-7516	Valid	<u>*</u>	۲	E
	20 Apr 2020, 08:58	20 Apr 2022, 08:58	ESSESES0	19580615-7516	Valid	Ł	۵	E
SFR	09 Apr 2020, 15:09	09 Apr 2022, 15:09	ESSESES0	19580615-7516	Valid	ٹ	0	E

#### 2.4 Order a new Certificate

In order to generate a new certificate, click on the blue button in the top right hand corner.

Once you click on it, you will be sent to a guide specified for the platform you are using. We are offering guides for Mac, Windows and Linux.

swish*	Create a new certificate	Support X
	1 Request 2 Generate 3 Download	
	Choose platform Skip Mac Windows Linux	
	To manually generate a Certificate, you need a Certificate Signing Request (CSR) file from your computer. Follow the instructions below to create a CSR using the program DigiCert Certificate Utility for Windows.	
	Create a CSR file Go to https://www.digicert.com/util/ and download DigiCert Certificate Utility for Windows.	
	2. In the DigiCert Certificate Utility, click SSL, and then click Create CSR.	
	CERTIFICATE UTILITY for Windows CERTIFICATE UTILITY for Windows CERTIFICATE UTILITY for Windows CERTIFICATE UTILITY for Windows CERTIFICATE CERTIFICA	
	SNL Contributors   SNL Contributors  Date of the  Depres Date  Security Call & Depres Date  Depres Date  Security Call Call Call Call Call Call Call Cal	

## 2.5 Download the Swish Server TLS Certificate

In order to generate and download your certificate you need a CSR file. The guide in the previous step guides you on how you do that on your chosen platform. In order to download the certificate chain for the Swish server TLS certificate, copy the text in the text area and save it to a file. The text represents the certificate chain of the Swish server TLS certificate, i.e. the Swish Root CA certificate and the Intermediate CA certificate in PEM format.

On the merchant/TS web server, choose to trust Swish Root CA (o=Getswish AB, ou=Swish Member CA, cn=Swish Root CA v1). For details on how to perform this consult the web solution documentation or the web solution supplier.

#### 2.6 Download Client Certificate

It is possible to download all certificates that have been issued for the merchant/TS and the Swish number that is administered

If a certificate has expired or has been revoked an information message is displayed if a person tries to download it.

In order to download a certificate, copy the text in the text area and save it to a file on the merchant web server. The text represents the certificate together with the certificate chain, i.e. the Swish Root CA certificate and two intermediate bank CA certificates, in either PEM or PKCS#7 format.

## 2.7 Revoke Certificate

Before a certificate is revoked a warning is displayed together with information about the certificate, and the person must confirm that the certificate should be revoked.

Revoking a certificate is irreversible and will lead to discontinuation of the Swish service for the merchant/TS if that specific certificate is being used.

#### 2.8 Logout

A person can log out by clicking on the "Log out" link at the top right corner of the page. If a person is inactive for a more than 15 minutes the user will be logged out automatically.