

2023 ACTIVITY AND SUSTAINABLE
DEVELOPMENT REPORT

Our infrastructures and multi-energy solutions

to help with decarbonisation

CONTENTS

EDITORIAL	02
• Gas: Adapting the network for the new energy challenges	04
• Hydrogen: Planning tomorrow's gas transmission network	06
• CO ₂ : Anticipating requirements in order to make storage possible and to limit emissions	08
• Digital: Supporting the operational management of the transition	09

Adapting and operating the gas network, a guarantee of energy sovereignty 10

STORIES	12
• Our corporate strategy	14
• Corporate social responsibility	16
• Teréga SA: a solid business model	18
• Governance – sustainable growth	20
• Ethics	22
• Suppliers	23
• Board of Directors	24
• The management team	25
• Non-financial risks	26
• Regulated activities	32
• Storage	34
• Transport	35
• Projects	36
• The Teréga network	37

Decarbonising energy through new solutions 38

STORIES	40
• Teréga Solutions	42
• Hydrogen	44
• Biomethane and gas mobility	46
• Multi-energy and digital	48

A team committed to serving the networks 50

STORIES	52
• Environmental	54
• Environmental indicators	56
• European regulations	58
• Innovation	61
• Safety	62
• Safety indicators	64
• Social	66
• Quality of life and working conditions	67
• Social inclusion	68
• Training	69
• Human resources indicators	70
• Customer relationships	72
• Regional commitment	74
• Sponsoring	76
• Information system	77
• Endowment fund	78
• Financial indicators	80

Annex 81

• Taxonomy: Table of KPIs from Annex II of the Taxonomy Regulation	82
• Report by the independent third party, on the consolidated non-financial statement included in the management report	86

ABOUT THIS REPORT

The Teréga group Activity and Sustainable Development Report (ASDR) covers activities relating to the transmission and storage of gas by Teréga SA, and the projects undertaken by Teréga Solutions concerning renewable energies, industrial performance and decarbonisation. As a responsible industrial operator, the Teréga group has fully integrated its CSR commitments into its global strategy to ensure that its business is based on sustainable development.

The Teréga group publishes an annual ASDR that sets out its mission, ambitions and objectives, along with its projects and key achievements over the previous year. Since 2017, the ASDR has also included the Non-Financial Performance Statement of its subsidiary Teréga SA. This declaration presents the main risks and the environmental, social and societal challenges of Teréga SA, alongside a description of its policies, actions implemented, objectives and results achieved. This report has been prepared in tandem between the Communication Department and the Finance, Purchasing and Sustainable Development Department, with contributions from all Teréga departments. It has been approved by the Executive Committee and the Board of Directors.

Indicators in relation to the Non-Financial Performance Statement are denoted throughout this report by the tag **DPEF**, French initials of "Declaration of extra-financial performance".

We are making renewable and low-carbon gas the energy of the future for our regions

Teréga is a major operator in the transport and storage of gas in France.

For almost 80 years, our Group has been serving customers by means of a secure, high-performance gas supply network, consisting of a regional infrastructure including more than 5,000 km of pipelines and two underground storage sites at the strategic crossroads of major gas routes and at the heart of the European energy market.

Being fully committed to the energy transition, we are accelerating the development of renewable and low-carbon gas supplies, while deploying innovative, practical and affordable solutions to decarbonise all gas consumption in our regions.

As a responsible operator, Teréga is working with the residents, businesses and local authorities of the 15 departments in the South-West of France in which the Group operates to make progress towards its shared goal of carbon neutrality, by placing decarbonised energy at the heart of its strategy, which is based on the circular economy and respect for the environment.

We are working constantly to ensure that our network is able to accommodate new carbon-free gases, such as hydrogen produced using renewable electricity. We support the development of local biogas production. We rely on a flexible, high-performance network. We are helping to create innovative European infrastructures to increase the transport and use of these new types of gas.

We also support local authorities and manufacturers in their drive to transform their energy supply and decarbonise their activities, offering them comprehensive, customised solutions to help them reduce their carbon emissions. We are also promoting sustainable mobility for everyone, with NGVs and bio-NGVs.

In our determination to speed up the decarbonisation of our regions and the development of renewable gases, the Teréga Group is mobilising all of its capacity for innovation and collective intelligence to achieve this. Behind our injection stations, at our storage centres and in our dedicated R&I department, more than 650 employees are helping every day to conceptualise and build the various elements of tomorrow's energy system, for the benefit of the community, applying a combination of skills, from R&D to the operation and maintenance of facilities, listening to what's happening on the ground, at the heart of digital technology, with their eyes firmly fixed on our decarbonised future.

Let's meet these trailblazers of tomorrow's energy.

“2023 was a year of major challenges for Teréga”

The intensification of climate change, ongoing geopolitical instability and the unprecedented global gas supply situation have had a significant impact on our business. But our fundamental convictions remain unchanged. Our goal is decarbonisation, our ambition is the development of new gases, and our main lever to achieve this is innovation.

How did Teréga and the gas system prepare for the winter of 2023-2024?

• **Dominique Mockly:** Our energy system has become more resilient. The French and European gas network has adapted to guarantee security of supply, with a new flow pattern from West to East and from South to North.

With our storage facilities at almost 90% capacity at the beginning of October, in the past year we have once again demonstrated the performance of the Teréga model. The transformation of energy consumption habits and the efforts of the French to save energy have also been essential in ensuring that the grid is able to respond effectively to the demands of cold weather periods.

In addition, the winter of 2023-2024 demonstrated the importance of having a robust energy system in which natural gas continues to play an important role. Energy diversification is essential if we are to cope with the effects of climate change, particularly in periods of intense cold and extreme heat. That is why we advocate close cooperation between the electricity and gas systems. At the same time, we are committed to the development of biomethane, helping to achieve France's aim of removing natural gas from the energy mix by 2050.

To successfully complete this energy transition, it is crucial to adopt a long-term vision of the models and infrastructures of the future. At Teréga, we are proud to contribute to this objective by initiating large-scale projects for a sustainable, low-carbon energy future.

What have been Teréga's key initiatives in building the future of energy?

• **D. M.:** The year was marked by the signing of a major agreement - Green2TSO - aimed at speeding up the transformation of the gas network into a hydrogen network. Against a backdrop of decarbonising industry and transport, this is a key initiative to stimulate research and innovation in the field of hydrogen, and to install the backbone of Europe's hydrogen infrastructure.

With HySoW, Teréga confirms its role as a major accelerator of hydrogen development in the regions. At the heart of the Occitanie and Nouvelle-Aquitaine regions, this infrastructure project is in line with our objective of securing energy supplies while moving forward with the ecological transition and decarbonisation. Finally, H2med has made significant progress: the project has established itself as the first green hydrogen corridor to supply Germany - an important step in the implementation of Europe's REPowerEU plan. H2med is a gateway to a sustainable future, promoting energy sovereignty throughout Europe. It is an unprecedented example of international collaboration with a view to achieving clean energy and a common goal: carbon neutrality by 2050.



“The challenges we faced in 2023 have reinforced our core principle: to focus on decarbonisation by developing new types of gas through innovation”

DOMINIQUE MOCKLY,
Chairman of the Board of Directors
and CEO of Teréga SA,
Chairman of Teréga Solutions

In practical terms, how is Teréga Solutions committed to decarbonisation?

• **D. M.:** We are convinced that innovation is the most powerful lever for building a low-carbon future. We are therefore working every day with our subsidiary Teréga Solutions to develop infrastructures dedicated to these new gases and to create unified, connected systems that will enable us to consume less and better. The industrial sector has a key role to play in achieving carbon neutrality. With Teréga Solutions, we support businesses and local authorities in this energy transformation, offering them comprehensive, customised solutions to help them reduce their carbon emissions.

2023 was a very productive year, with the signing of key partnerships – notably with Solagro to develop anaerobic digestion projects. This alliance reflects our determination to meet the specific needs of farmers by offering them effective solutions to optimise their operations. We are also proud to be a partner of PHARE 2, to make Toulouse Blagnac airport one of the first pilot hydrogen hubs in Europe. This project illustrates a commitment among regional stakeholders to reduce their ecological footprint by incorporating energy challenges into local economic development. Decarbonisation is an intrinsic driver of our model and the objective on which our entire roadmap is based. In 2024, we will continue to build on the impetus given to these issues in 2023.

How do you envision 2024?

• **D. M.:** We want to remain at the forefront of the low-carbon future and assert our position as a driving force for the decarbonisation of our economy by placing innovation at the heart of our business model once again this year. 2024 will also be a year of consolidating and expanding our initiatives, through increased collaboration with industrial and institutional partners, working together to build a Europe based on robust, sustainable energy. It will mark the start of the GAÏA 2035 plan, in line with our objective for 2050: to make Teréga a 100% carbon-free regional hub for the energies of the future. This new business plan is based on three clear strategic directions: securing and adapting our existing infrastructures to emerging needs; developing solutions for CO₂ and hydrogen; and promoting efficiency and excellence. Our commitment to carbon neutrality and the sustainable reindustrialisation of our regions is at the heart of this ambition. ▶

ADAPTING THE NETWORK FOR THE NEW ENERGY CHALLENGES

Teréga has a presence in fifteen departments in the South-West of France, and has a key role to play in meeting the energy challenges facing France and Europe, and in increasing the proportion of renewable and low-carbon gases in the energy mix.

Teréga occupies a strategic position in the transport and storage of gas in France and Europe, at the intersection of major energy challenges. With a dense local network that is also connected to the Iberian peninsula, its 5,100-kilometre grid connects energy producers and consumers, ensuring maximum security of supply. The Group manages more than 15% of the gas transmission network in France. It accommodates a quarter of France's gas storage capacity at two sites, in Lussagnet (Landes) and Izaute (Gers).

At the heart of European energy

In addition to ensuring the smooth flow of transmission, Teréga is responsible for fulfilling a public utility role, guaranteeing continuity of activity and optimum safety and reliability of its installations, so as to ensure the supply for customers connected to the network. The excellence of Teréga's network and staff make it a cornerstone of the response to the energy challenges in France and Europe. For a number of years now, the Group has been committed to the energies of the future, to ensure a sustainable transition. Teréga works with Europe's leading gas infrastructure operators to accelerate their development.

A historic commitment to developing biomethane

Teréga is committed to making its infrastructures more flexible, capable of accommodating new renewable gases in order to ensure a sustainable energy supply for the regions, while meeting the major challenges of building a diversified energy mix, centred on renewable energies, reducing greenhouse gas emissions and promoting a virtuous and circular economy.



DPEF

3.21%

Penetration rate of biomethane in the Teréga network (including all sites injecting into the networks connected to ours for regional consumption - annual average). (Target: in accordance with the PPE.)



This approach is based on the conviction that biomethane is a key element in diversifying the gas mix. Agricultural resources are the main source of this energy of the future, thus enhancing the value of the regions and encouraging the continuation of farming. In France, 80% of biomethane producers come from the agricultural sector.

Large-scale projects

In particular, Teréga supports the anaerobic digestion plant project launched by AgriEnergie (Gironde), which began injecting electricity into its network in spring of 2023. Another example is its Trifyl biomethane production project, which covers up to 10% of the domestic gas needs of the Tarn department, while revolutionising waste management. Teréga is also a partner in the BioBéarn green gas production project – the largest anaerobic digestion plant in France, which contributes to the target of 100% green gas by 2050 set by the Nouvelle-Aquitaine region. Teréga will soon be supporting potential project developers in order to effectively accelerate the production and injection of biomethane. It will do

this via direct prospecting in the field with resource owners, and through targeted partnerships with stakeholders, including consular chambers, industrial developers and farming cooperatives.

The priority given to biomethane is based on a strong certainty: its expansion will make it possible to replace natural gas in the future. There is significant potential for methane production, particularly in the areas served by Teréga. In fact, the production potential recorded in the national register is already around 25 TWh per year, while the injection targets established in the Multi-Year Energy Programme (PPE) are set at between 14 and 22 TWh for 2028. ▶

PLANNING TOMORROW'S GAS TRANSMISSION NETWORK

2023 was marked by the political will to make progress on the regulatory framework for decarbonised gases – hydrogen in particular.

Teréga has engaged in close dialogue with regional, local and European institutional stakeholders and those in the hydrogen and renewable gas value chain, led by the Forward Planning and Institutional Relations Department, which represents its interests.



At the European level, the legislative package on the hydrogen and carbon-free gas market will be adopted in 2024. The text creates an independent European entity bringing together hydrogen network operators and allows EU member states to designate hydrogen transport infrastructure operators.

Ongoing dialogue with the authorities

The French government, for its part, has unveiled the French Energy and Climate Strategy and a broad outline of the future Multi-Year Energy Programme (PPE). Published in January 2024, the updated Strategy for the Deployment of Low-Carbon Hydrogen forecasts a low-carbon hydrogen electrolytic production capacity of 6.5 GW in 2030 and 10 GW in 2035, with priority given to the development of a network of hydrogen hubs connected to storage infrastructures, including a hub in the South-West of France from 2040.

Teréga responded to the government's consultations on these strategies by highlighting the key role of transport and storage infrastructures in supporting the deployment of renewable gases, hydrogen and CO₂, particularly in the South-West.

In 2023, Teréga took part in the study conducted by the Gas for Climate consortium in relation to a pan-European hydrogen supply network. This could reduce the cost of delivered hydrogen by up to €330 billion over the period from 2030 to 2050, compared with a scenario without interconnected infrastructure at the European level. As part of the implementation of a European Hydrogen Backbone and the selection of priority projects of common interest by the European Commission, network operators have submitted more than 40 transport infrastructure projects, with a view to bringing them into service by 2030.

Teréga is fully committed to supporting the development of the hydrogen market

Teréga has joined the European hydrogen storage alliance H2eart for Europe, whose aim is to accelerate the deployment of underground hydrogen storage, which is essential for supply flexibility.

DPEF

57 debates

Teréga's contribution* to debates on energy transition at the European, national and regional levels. (Target: 45 debates)

* Teréga's response to a public consultation, Co-organisation of or participation in an institutional event, Teréga's participation in a study.

Teréga is also a partner in the H2med green hydrogen corridor project, which will link the Iberian peninsula to Central Europe, with a transport capacity of 2 million tonnes per year. The project has been selected by the European Commission as part of the 6th list of priority projects of common interest. At the same time, Teréga is leading the Hydrogen South-West Corridor of France (HySoW) project – a 600-kilometre pipeline infrastructure integrated into the European network, capable of transporting 16 TWh per year of carbon-free hydrogen across the South-West by interconnecting the major industrial and mobility hubs, which is a powerful tool for the decarbonisation and reindustrialisation of the region. Thanks to its salt cavern storage capacity in Nouvelle-Aquitaine (500 GWh in 2030), developed in association with the Salins du Midi group, this project will offer valuable flexibility for security of supply.

2023 POLL ON FRENCH PEOPLE AND HYDROGEN ENERGY

Conducted each year by Teréga in conjunction with Harris Interactive, the 3rd iteration of this poll provided some key insights into their perspectives on this form of energy: 89% think hydrogen research is a good thing; 85% think hydrogen is important for France's energy independence; over 60% think it could be used by industry, business and the general public before 2050; only 25% have heard mention of hydrogen storage and transport infrastructure projects.

A call for expressions of interest (CEI)

In 2023, Teréga launched a call for expressions of interest (CEI) aimed at collating the needs of regional, national and European stakeholders in the field of H₂ and CO₂ transport and storage in the South-West of France. Thanks to this initiative, the Group now has a clear vision of the dynamics of projects involving hydrogen and carbon capture, utilisation and storage (CCUS) within its area: more than 125 stakeholders from across the value chain have expressed an interest, including considerable

hydrogen requirements among producers of synthetic fuels and molecules, and significant expectations for hydrogen production. The key finding is that the South-West of France can position itself as a net exporter of renewable, low-carbon hydrogen to areas of consumption in France and Europe. Teréga has shared this information with regional, national and European institutional stakeholders, as part of the ongoing dialogue established together to support and promote the hydrogen dynamic within public policies. ▶



ANTICIPATING REQUIREMENTS IN ORDER TO MAKE STORAGE POSSIBLE AND TO LIMIT EMISSIONS

A major boost for decarbonisation, the capture, utilisation and storage of CO₂ (CCUS) will play a crucial role in the energy sovereignty of France and Europe. Teréga is positioning itself as a key player in the sector.

CCUS is an effective solution for eliminating residual CO₂ emissions – those that cannot be reduced after all the energy-saving, energy-efficiency and renewable energy integration measures have been implemented. CO₂ is recovered at its source of emission and then transported to permanent storage sites or delivered to industrial enterprises that produce synthetic fuels or chemicals.

Decarbonising industry in the Pyrenean foothills

Acting as an accelerator of the industrial transition of its area of operation, Teréga will initiate a consultation with its stakeholders on developing the decarbonisation of industry through CCUS, with solutions that strengthen the resilience of the industrial fabric and its opportunities for reindustrialisation, thanks to the area's assets: strong potential for biogenic CO₂ capture, maritime access, exceptional geology that makes sovereign storage a real possibility, recognised local skills and expertise in the field, proactive future customers, etc.

The Group is working with industrial enterprises on the PYCASSO project, which aims to capture almost 3 million tonnes per year from 2030 and up to 6 million tonnes per year by 2035 in the Pyrenees. This involves developing shared infrastructures for the sustainable and safe transport and storage of CO₂ in the depleted oil and gas fields in the Pyrenean foothills.

Update on infrastructure projects

Teréga's decarbonisation projects have received strong support from various key stakeholders in the region, following the identification of hydrogen (H₂) and CO₂ infrastructure projects likely to be of interest to the community. The PYCASSO project has also been recognised by the European Union, which awarded it PCI (Project of Community Interest) status

at the end of 2023. As part of its Call for Expressions of Interest launched in 2023 (see page 7), Teréga also identified 125 expressions of interest and 61 projects/needs in the field of H₂ and CO₂ transport and storage, involving a wide range of players: industrialists that emit fossil CO₂, those in the region's forestry industry, e-fuel producers, port areas, etc.

These stocktaking efforts clearly show the opportunities that CCUS infrastructure and the complementary nature of H₂/CO₂ networks offer for the Nouvelle-Aquitaine and Occitanie regions to serve as models for the decarbonisation of local industry and as driving forces for the development of green energy production sectors.

Active participation in public consultations

In addition, Teréga took part in the French government's consultation on its CCUS strategy and planned deployment trajectory: prioritisation based on major industrial areas; scheme to support industrial decarbonisation projects, particularly CCUS projects, via Carbon Contracts for Difference (CCfD) awarded on the basis of invitations to tender; transport infrastructure regulated by the French Energy Regulation Commission (CRE); diversification of storage sites to ensure the sovereignty and competitiveness of carbon capture for French industry; CO₂ recovery as an alternative to storage.

Teréga also took part in the European Commission's public consultation on the industrial strategy for carbon management, whose goal is to achieve climate neutrality. Discussions are also underway on the European Net Zero Industry Act (NZIA), which makes technologies for carbon capture and storage and technologies for CO₂ transport and utilisation key tools for achieving the 2050 decarbonisation targets. ▶

SUPPORTING THE OPERATIONAL MANAGEMENT OF THE TRANSITION

Digital technology is at the heart of the energy transition and the operational management of the gas value chain. Teréga's digital tools optimise the operation of infrastructure and manage fluctuations in a multi-energy ecosystem, providing greater flexibility, efficiency and energy savings.



In an ever more complex energy system, characterised by increasingly decentralised points of production and supply, the digital solutions developed by Teréga support the operational management of the entire value chain of new gases.

Traceability, responsible use and decarbonisation in real time

These solutions provide a real-time response to the new challenges of decarbonisation, traceability and responsible use. They also make it possible to implement opportunistic strategies for own consumption by one or more operators. Teréga is working on the deployment of such systems in collaboration with several gas operators, in particular the biogas producer Evergaz.

As part of the PERLA multi-partner agreement launched in July 2023 by the *Communauté de Communes du Plateau de Lannemezan*, Teréga is also participating alongside other industrial players located on the Peyrehitte IV site in the creation of a Renewable Energy Platform in Lannemezan (PERLA). The Teréga group has already embarked on the first stage of this project: the creation of a collaborative,

virtuous, decarbonised multi-energy industrial roadmap aimed at optimising and decarbonising the platform, identifying potential synergies between participants, sharing joint actions and welcoming new industrial players that promote decarbonisation.

Forecasting, balancing, optimising... and accelerating thanks to digital technology

The predictability, balancing and optimisation of these new, decompartmentalised energy value chains depend on increased interaction between both new and existing interfaces and Teréga's current and future networks. The performance of digital tools, the solidity of data sharing and resilience to cyber risks are essential in order to guarantee the effectiveness of these interconnections and good management.

Digital solutions also have a key role to play in facilitating studies on energy potential and usage within Research and Innovation, in order to accelerate development opportunities for new gases. As a notable example of this, Teréga designed the STIME tool – a solution that was used to support the calls for expressions of interest for the PYCASSO and HySoW projects, launched in mid-2023 to gather precise information on the needs of regional, national and European players, in order to optimise the design and scale of these two projects. ▶

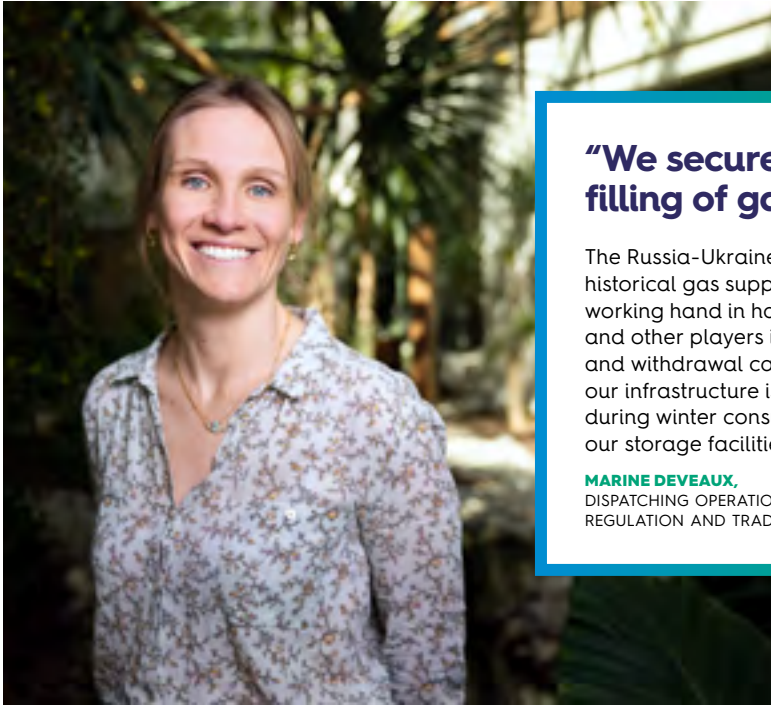


Adapting and operating the gas network,

Teréga manages the operation and development of its gas network with a vision for the future, to deploy tomorrow's energy system with as much proximity as possible, thus ensuring the security of France's gas supply through the high performance and availability of its infrastructure. We are making adaptations to accommodate the new gases in order to guarantee the energy independence of our regions by meeting the major challenges: building a diversified energy mix, centred on renewable energies, while reducing greenhouse gas emissions, at the heart of a circular economy.



a guarantee
of energy
sovereignty



“We secure the supply and filling of gas storage facilities”

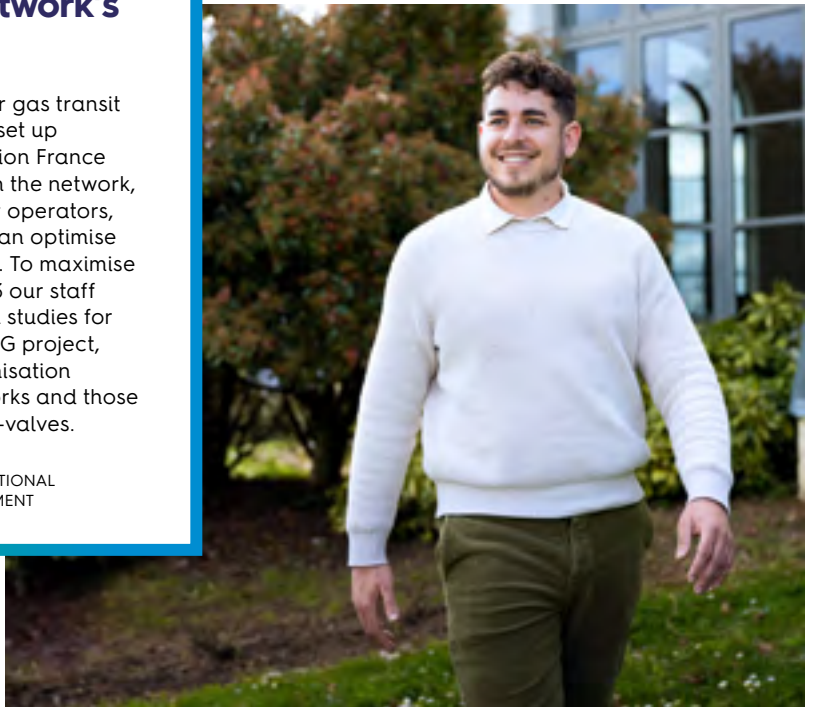
The Russia-Ukraine conflict has turned France’s historical gas supply patterns on their head. We are working hand in hand with our supervisory authorities and other players in the market to increase our transit and withdrawal capacities and to ensure that our infrastructure is always able to supply consumers during winter consumption peaks and to fill up our storage facilities during the summer.

MARINE DEVEAUX,
DISPATCHING OPERATIONS ENGINEER IN THE GAS SYSTEM
REGULATION AND TRADING DEPARTMENT

“Our operational efficiency guarantees the network’s performance”

Faced with the high demand for gas transit from Spain to France, we have set up mechanisms in the Trading Region France to ensure continuity of supply in the network, in daily coordination with other operators, such as Enagás. Together, we can optimise the planning of upcoming work. To maximise access to infrastructure, in 2023 our staff also adapted the flow diagram studies for the connection of the SECURLUG project, as well as those for the Modernisation for Reliability of the Gas Networks and those for the replacement of through-valves.

DAVY PEREZ,
RESPONSIBLE FOR CONTROLLING OPERATIONAL
PLANNING IN THE OPERATIONS DEPARTMENT





“Teréga’s experience in biomethane is helping me improve my skills”

Commissioning our first biomethane injection station at the BioVilleneuvevois plant in the Agen area in 2015 was a real challenge. Since then, the number of anaerobic digestion plants has multiplied. We are fully conversant with the relevant standards and new technologies, as is the case at Garonne Biogaz. As the person in charge of Factory Acceptance Testing for this plant’s injection station, I pointed out integration errors and obtained modifications to make it as easy to operate as possible. This exciting challenge has given my skills a real boost.

MALIK DERDOUR,
OPERATIONS AND ADVANCED MAINTENANCE
TECHNICIAN IN THE OPERATIONS DEPARTMENT

“Our expertise in land management contributes to the acceptability and success of our projects”

Land-use issues relate to land acquisitions and the negotiation of right-of-way agreements, which are essential to the construction of Teréga’s gas network projects. We are therefore the main point of contact for landowners and farmers. We reassure them and play an active part in reducing the impact on their property and activity, which makes a major contribution to the acceptability and success of these projects.

BERTRAND PIQUEMAL,
RESPONSIBLE FOR LAND-USE ISSUES
AT THE GENERAL SECRETARIAT



2023, a year of transformation and consolidation

In an era when energy issues are at the heart of all priorities on a global scale, Teréga has, since 2018, established itself as a pioneering energy player thanks to its IMPACTS 2025 strategic roadmap, which is resolutely focused on sustainable development.

This forward-looking vision reflects a strong commitment to innovation, continuous improvement of operational performance and an unwavering

commitment to environmental responsibility. It also attaches particular importance to customer satisfaction and the need to make a positive contribution to society.

Significant progress has been made since the launch of this strategic plan. Today, faced with the growing challenges posed by climate change, persistent geopolitical instability and an unprecedented global context in terms of gas supply, Teréga is reaffirming its status as an accelerator of the energy transition.



FOCUS AREA 1

INNOVATION FOR A RAPIDLY CHANGING MARKET

In an increasingly complex gas market and in the face of growing competition, the company is drawing on its capacity for innovation to strengthen its links with consumers and the market's players by developing commercial offerings that meet their new needs perfectly. This long-term commitment is essential if we are to build loyalty and win new markets. In 2023, Teréga played a decisive role in ensuring the country's security of energy supply by adapting its infrastructure to the new South-North flow pattern, which is putting the French gas network model under pressure. This challenge fits into the broader context of accelerating the energy transition, in which negotiations with the French Energy Regulation Commission to set the tariff for 2024-2027 were one of the highlights of the year. The mobilisation of Teréga's entire workforce was crucial in putting forward proposals that took into account the company's specific characteristics and ambitions.



FOCUS AREA 2

TOWARDS SUSTAINABLE OPERATIONAL EXCELLENCE

Teréga's operational excellence is matched by a long-term commitment to social and environmental responsibility. The company optimises its processes and integrates the principles of sustainable development into all its operations. In this way, it minimises its ecological footprint. With a view to guaranteeing energy efficiency and compliance with its ethical principles, Teréga is constantly strengthening its risk prevention system. These initiatives are part of a process of continuous improvement designed to promote a culture of safety and responsibility at all levels of the company. In 2023, Teréga stepped up its commitments in this area by implementing measures to reduce its greenhouse gas emissions, in line with the objectives set by the Paris Agreement.



FOCUS AREA 3

MANAGING THE ENERGY TRANSITION, LOCALLY AND GLOBALLY

Firmly rooted in the South-West of France, Teréga is convinced of the importance of a diversified energy mix and is actively involved in projects on both a national and European scale, confirming its role as a major player in the energy transition. This approach involves working closely with a range of stakeholders to collectively shape the future of energy. In 2023, the company focused on three essential strategic areas:

1. withdrawing from fossil fuels,
2. decarbonising industrial processes and
3. asserting our energy sovereignty.

These efforts are part of its ambition to become a key supplier and operator of multi-energy infrastructures and decarbonisation solutions at regional, national and European levels.



FOCUS AREA 4

BUILDING THE FUTURE OF ENERGY

Teréga positions itself as a driving force of the energy transition by investing in the transformation of its network and the deployment of cutting-edge energy solutions. As an innovative gas infrastructure provider, the company plays a crucial role in the deployment of new energy routes, particularly through its subsidiary Teréga Solutions and its complementary BUs: Biomethane and Gas Mobility, Hydrogen and Multi-Energy, and Digital.

2023 was a period of consolidation for Teréga's initiatives, with particular attention paid to improving its planning processes. This approach is aimed at fine-tuning the company's long-term strategy, by anticipating market developments and aligning itself with growing expectations in terms of sustainable development and carbon footprint reduction.



FOCUS AREA 5

A REINVENTED DNA TO SERVE ITS AMBITIONS

Since 2018, Teréga has undergone deep transformation to become more agile in order to meet the challenges ahead effectively while consolidating its position in the energy solutions landscape. This change has involved rethinking the company's identity and adopting new management and HR management methods. Greater emphasis has also been placed on digital technology and on individual and collective initiatives.

2023 was marked by an increase in intrapreneurship and the strategic use of data. It also highlighted the pioneering nature of Teréga's expertise, which is an essential pillar of its development strategy. All these initiatives are designed to prepare the company for 2025 – a crucial year for achieving its objectives.

This year, Teréga will unveil GAÏA 2035. This new business plan supports a major ambition with a view to 2050: to develop the Group into a fully decarbonised regional hub for the energies of the future. By focusing on the development of renewable energies, on the adaptation of infrastructures to new gas flows and biomethane, and on the development of infrastructures for CO₂ and hydrogen, GAÏA 2035 embodies Teréga's commitment to a sustainable energy transition, positive reindustrialisation of the regions and carbon neutrality by 2050.

Our CSR ambition

Teréga is speeding up the regional transition to carbon neutrality by being a company recognised for its ESG (environmental, social and governance) practices and acting as a benchmark in the energy sector.

Teréga's ambition is to accelerate the energy transition through a strategy in which responsibility plays a key role: responsibility towards its regions, stakeholders, employees and the planet. Its CSR commitments include environmental, social and governance (ESG) criteria. They are deployed via four flagship programmes and an endowment fund.

Teréga commits to decarbonising

The BE POSITIF (positive environmental balance) programme aims to erase the environmental footprint of Teréga's activities with a trajectory that contributes to carbon neutrality by 2050, in accordance with the 2015 Paris Agreement. The first milestone is set for 2030, with an undertaking to reduce greenhouse gas (GHG) emissions by 30% (Scopes 1, 2 and 3)

compared to 2021. This trajectory will make it possible to achieve the 2030 targets set by the European "Fit for 55" package (55% reduction in GHG emissions by 2030 compared with 1990 levels) and by the national low-carbon strategy (33% reduction in GHG emissions between 2015 and 2030).

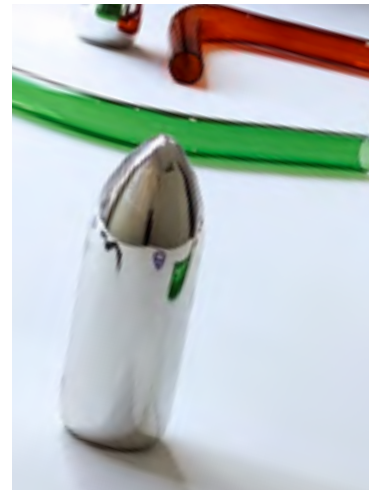
In addition to its actions to reduce emissions, Teréga is pursuing its strategy of making a voluntary contribution to carbon neutrality by focusing its offsetting policy and funding on local projects.

A strong social commitment

Ensuring the safety, integrity and security of its employees, partners and facilities is a key issue for Teréga. The aim of the PARI 2025 plan (*Prévention des Accidents et des Risques Industriels* - prevention of industrial risks and accidents) is "zero accident, zero incident and zero surprise".

At Teréga, the strong social basis, the quality of life and working conditions, as well as knowledge and interpersonal skills, allow us to build the energies of tomorrow. The EnergizMouv programme focuses on commitment, the development of energy transition skills, the inclusion of people with disabilities or the unemployed, gender diversity and equality, and promoting the involvement and responsibility of employees in a highly diverse environment.

At the end of 2023, Teréga broadened the scope of its EnergizMouv programme to include regional issues. The aim of this is to bring Teréga's expertise to local authorities and support them in their energy transition.





As part of a sponsorship agreement between the Centre Pompidou Accélération endowment fund and the Teréga Accélérateur d'Énergies endowment fund, Teréga has invited artist Chloé Quenum to take up a residency. She drew inspiration from the company's activities and facilities to create around thirty miniature pieces of coloured blown glass, assembled in the work *Les nuages rendent la lune invisible*.

Robust and transparent governance

Teréga has set itself a mission to contribute to the economic growth and sustainable development of its regions and that of its customers, partner companies and local authorities, notably through its Responsible Supplier Charter, Supplier Relations and Responsible Purchasing Charter, Innovation Plan, Customer Satisfaction Survey and Acceptability Policy.

Moreover, Teréga endeavours to maintain a solid structure in order to ensure that its rules of governance, compliance and ethics are complied with and to implement its CSR plan and strategy.

An independent not-for-profit sponsorship system

The *Teréga Accélérateur d'Énergies* endowment fund extends Teréga's social and environmental commitment in the regions by supporting talent and a range of projects in the cultural, scientific, sporting, educational, humanitarian and social domains.

A process integrated through certified management systems

In 2023, Teréga continued its voluntary approach to integrating management systems, once again winning awards from independent follow-up audits: Quality (ISO 9001), Environment (ISO 14001), Energy (ISO 50001) and Occupational Health and Safety (ISO 45001). AFNOR has maintained these four

certifications in recognition of Teréga's commitments to its customers (by means of the quality of the services it offers), to the planet (by means of controlling environmental impact and energy consumption) and to the safety of its employees and service providers.

Approved, contractual commitments

Teréga's Executive Committee and Board of Directors have approved the CSR strategy and associated commitments.

Teréga has introduced a sustainable development goal into its Revolving Credit Facility (RCF) of €250 million, successfully transforming it into a renewable credit line indexed to an ESG criterion. Adjustment of the RCF margin is linked to Teréga's performance in reducing its methane emissions.

The short-term incentive plan for managers' remuneration incorporates 40% ESG criteria covering safety, methane emissions and progression of the energy transition. Employees are also vested in CSR goals through dedicated indicators (safety, reduction in GHG emissions, energy transition upskilling) included in Teréga SA's profit-sharing agreement. ▶

Teréga SA: a solid business model

DPEF

RESOURCES

Financial

- Shareholding:
- SNAM (40.5%)
 - Raffles Infra Holdings Limited (GIC) (31.5%)
 - Ouestgaz (18%)
 - Predica (9%)
 - Crédit Agricole Assurances Retraite (1%)
- Investments: €174 M

Industrial

- 5,094 km of transmission pipelines
- 6.6 Gm³ of total gas storage capacity

Human

- 646 employees

Customers

- 74 shippers (Transmission)
- 28 shippers (Storage)
- 116 industrial customers
- 153 public distribution systems
- 10 biomethane injection stations

Intellectual

- 60 employees integrated into the R&I network
- Average annual budget for R&I: €5 M

Environmental

- Certifications: ISO 14001: 2015 (Environmental management); ISO 50001: 2018 (Energy management)

A regulated sector

The French Energy Regulatory Commission oversees the effective functioning of the gas market in France

Energy transition

New uses for gas, new production methods, new networks etc.

Public distribution systems

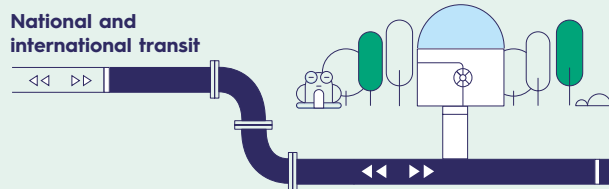


Delivery stations



Biomethane injection

National and international transit



- Teréga network
- ▨ Distribution network
- Transmission network (excluding Teréga)

OUR MISSION: TO MAKE GAS A CATALYST FOR ENERGY TRANSITION



Responsibility



Cooperation

OUR VALUES



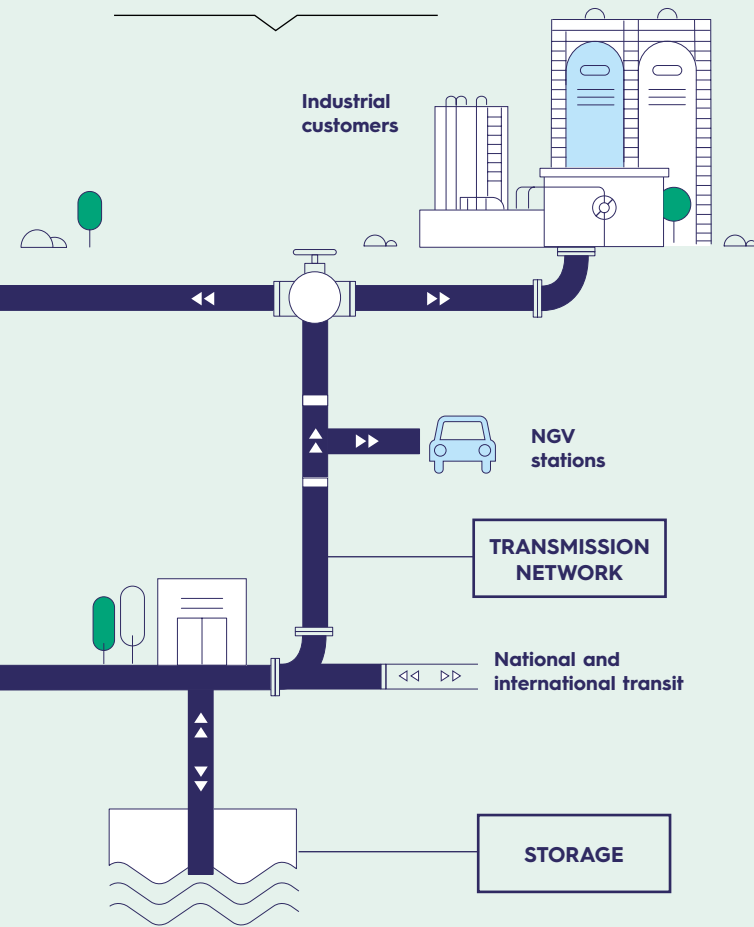
Innovation



Ambition

Public service obligations

In accordance with the provisions of Articles L. 431-3 of the French Energy Code for transport and L. 421-3 of the French Energy Code for storage



RESULTS

Financial

- **€692 M** in turnover

Industrial customers

- **143.4 GWh** of gas transported
- **22.6 GWh** consumed in the Teréga area (industrial customers + public distribution systems)
- **33,100 GWh** of subscribed storage capacity, i.e. 100% of available capacity

Human

- **53** people hired (permanent and temporary contracts)
- **96.6%** of employees trained
- TRIR (Total Recordable Incident Rate) at Teréga: **3.6**

Intellectual

- Around **60** R&I projects ongoing

Environmental

- **0.63 tCO₂e/GWh** transported*

* Calculated using GWP (global warming potential) for methane = **34**.

IMPACTS
2025

AN AMBITIOUS, STRATEGIC PLAN INVOLVING FIVE PRIORITIES



Deploying our business offers and satisfying our customers



To improve efficiency and responsibility



To increase our visibility



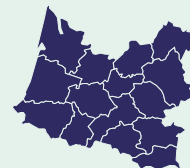
To accelerate our development and transform our infrastructure



Reinventing the company's DNA

OUR REGIONS

15 departments in the South-West



Our governance for sustainable growth

To achieve its energy transition and decarbonisation goals, Teréga needs a solid organisation behind it with a balanced financial structure and shareholder support. This solid organisation will ensure that shareholders support its strategy and project funding.

A three-tier organisation certified by the French Energy Regulation Commission

The organisational structure of Teréga Group is based on three levels of companies. Teréga Holding SAS wholly owns Teréga SAS, which is both the majority shareholder (99.99%) of Teréga SA and the sole shareholder of Teréga Solutions, dedicated to the non-regulated activities of the Teréga Group. The capital of Teréga Holding is held by five shareholders: SNAM with 40.5%, Raffles Infra Holdings Limited (GIC) with 31.5%, Ouestgaz with 18%, Predica and Crédit Agricole Assurances Retraite (both subsidiaries of Crédit Agricole Assurances) with 9% and 1% respectively.

This three-tier structure (Teréga Holding SAS, Teréga SAS and Teréga SA) results from the application of the ownership unbundling rules provided for in Directive 2009/73 EC of 13 July 2009 on the internal market in natural gas. It was certified by the French Energy Regulation Commission in its ruling of July 3, 2014, granting certification to the company TIGF, now Teréga. The certification is valid indefinitely, in accordance with the provisions of Article L.111-4 of the French Energy Code.

Active and committed governance

The rules and conditions of operation of the Boards of Directors of Teréga SA (the operating company of Teréga), of Teréga SAS (the Group's active holding company) and of Teréga Holding SAS are set by the provisions of the French Commercial Code (Articles L.225-1 to L.225-270 for Teréga SA and Articles L.227-1 to L.227-20 for Teréga SAS and Teréga Holding SAS), Articles L.111-8 et seq. of the French Energy Code, and by the stipulations of the articles of association of these companies. The composition of the Boards of Directors is characterised by the diversity of its profiles, the presence of independent directors, the complementarity of their technical skills and the attention paid to balanced representation of women and men.

The Board meetings give the directors an accurate, up-to-date view of Teréga's operational and financial performance, as well as the conditions of the energy markets in which the company operates, subject to compliance with regulatory constraints concerning the Board of Directors of Teréga Holding SAS. Each Board meeting must include an up-to-date and adapted review of the application of the Teréga IMPACTS 2025 business plan.

The Board of Directors of Teréga SAS relies on the work of an Audit, Risks and Sustainable Development Committee, whose remit was extended in 2023 to include oversight of CSR policy and indicators. It has an Appointments and Remuneration Committee, whose role is to make recommendations on the recruitment and remuneration policy for the Group's corporate officers and senior executives.

DPEF

25%

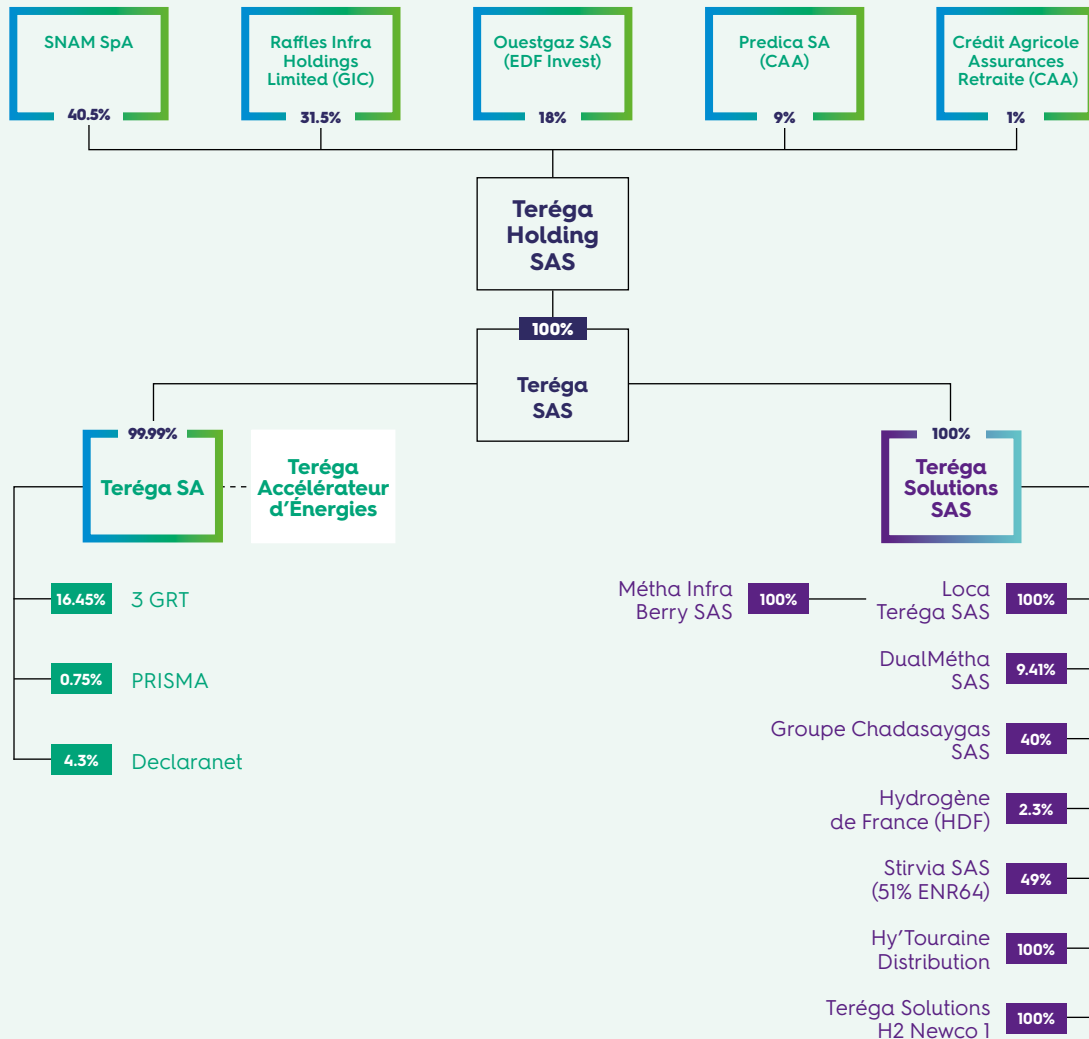
Rate of CSR matters discussed by the Teréga SA Board of Directors in 2023. (Objective: 25%)

DPEF

97%

Attendance rate of directors at Teréga SA Board meetings in 2023. (Objective: 100%)

LEGAL ORGANISATION OF THE TERÉGA GROUP



A Board of Directors strongly committed to CSR

Firmly committed to a sustainable development approach, Teréga has made CSR a strong pillar of its governance and strategy. Its Board of Directors pays particular attention to the social, societal and environmental aspects of the company's projects and policies in order to conduct operational and commercial activities that have a positive impact on society.

In 2023, the members of Teréga's Board of Directors took part in the 2 tonnes workshop in March, as

part of its Strategy Day, as well as the Fresque du Climat workshop. These initiatives have further raised their awareness of the challenges of the ecological transition and Teréga's ambition to be a company recognised for its ESG (environment, social, governance) practices.

Since 2021, Teréga has defined an indicator that determines the share of CSR matters handled by its Board of Directors via an evaluation of the CSR character of each matter presented, based on ISO 26000. In 2023, the target of 25% of matters submitted to the Board of Directors being of a CSR nature was achieved. ▶

ETHICS

Committed to fully respecting the rules of ethics



Teréga is convinced that the unwavering commitment of each and every one of its employees to respecting its values and ethical principles contributes to the company's reputation and value creation. This shared foundation enables us to build relationships of trust with our various stakeholders: shareholders, institutions, associations, local communities, customers, suppliers, management and employees.

The ethical behaviour of a company is one of the conditions for its continued existence and its industrial and commercial success. With this in mind, Teréga adopted a Code of Ethics in 2015. This code reflects the Group's ethical culture. It guides the conduct of its activities and reiterates its values, including respect for human rights, for customers and suppliers, for accounting and tax rules, and the fight against corruption.

DPEF

95%

of new permanent employees(*) at Teréga SA have undertaken an anti-corruption training session. (Objective: 90%)

* Arriving after the last session of 2022 and before the last session of 2023

An Ethics Committee has been set up to promote the principles and content of the Code of Ethics among Teréga's employees and stakeholders. As an internal reference body, this committee produces an annual report outlining its activities over the previous year. It enables all employees to see the type of alerts and ethical questions submitted to the Committee. In 2023, the Ethics Committee met three times. Part of its work was devoted to developing Teréga's ethics system, with the aim of updating its structure.

Anti-corruption

In accordance with its Code of Ethics and its values, Teréga undertakes to carry out its activities transparently and responsibly. Teréga has therefore implemented its Anti-Corruption Code of Conduct, which is the responsibility of the General Secretariat. This code fulfils the legal obligation to implement an anti-corruption system. It is part of the Group's ethical culture.

An anti-corruption training module allows all employees to familiarise themselves with the anti-corruption rules, to test their knowledge, to learn how to respond to typical situations and to ensure best practices and the right responses in this area.

The whistleblowing system deployed at Teréga in 2020 allows its employees to report breaches of the Code of Ethics and the Anti-Corruption Code in complete confidentiality. ▶

SUPPLIERS

Responsible contractor with the Responsible Purchasing Charter

As a responsible contractor, as detailed in its purchasing policy overseen by the Purchasing Department, Teréga values local partnerships that comply with CSR principles. It also places value on the resources within its area of operation, as well as innovation and sustainable alliances, with the aim of developing a high-performance network.

As a signatory to the Responsible Supplier Relations Charter since 2019, Teréga places the development of a responsible, balanced and sustainable relationship with its suppliers at the heart of its concerns and its purchasing policy.

A Responsible Purchasing Charter

This charter, which was launched at the end of 2023, will enable the Group to ensure that its suppliers and their subcontractors are committed to responsible practices in terms of personal safety, environmental protection, respect for human rights, compliance with applicable laws and regulations, business ethics and social development. The document was sent to all of Teréga's active suppliers for signature at the beginning of 2024. It is now an integral part of the supplier listing process. This ensures that Teréga works with service providers who are virtuous in terms of CSR.

A concrete plan to achieve our decarbonisation ambitions

Being committed to reducing its direct greenhouse gas emissions, in 2023 Teréga extended its scope of action to indirect emissions (Scope 3), by means of exchanges between peers in the energy and linear infrastructure sectors, as well as the launch of its first internal focus groups, made up of experts in infrastructure projects, maintenance and operation. This work has led to the definition of an action plan, which should allow it to achieve its reduction targets by 2030. This action plan focuses primarily

65% OF PURCHASES MADE WITH LOCAL BUSINESSES

Teréga consolidated its role as a responsible contractor by continuing to develop business relationships with local suppliers, including companies in the sheltered sector, which represents a key commitment in the current context of a global crisis. In 2023, 65% of Teréga SA's purchasing volume was achieved with local companies, which represent 48% of its suppliers. Teréga's purchasing policy also aims to secure contractual relationships with its suppliers. In this respect, the Purchasing Department is tasked with overseeing supplier relations.

DPEF

90.8%

Coverage rate through purchasing (percentage of total expenses where the purchasing department plays a role in the purchasing process).
(Objective: > 90%)

DPEF

65%

Percentage of purchases from local companies (by volume in €).
(Objective: = 50%)

on reducing emissions linked to the purchase of products and services, and includes searching for the most environmentally friendly freight solutions (optimised journeys, use of biofuels). ▶

Board of Directors of Teréga SA

(as at 31 December 2023)



Dominique MOCKLY
Chair of Board
of Directors
Teréga, CEO



Paolo VENTRELLA
SNAM, Senior Manager
Planning & Control



Paola BONANDRINI
SNAM, Executive
Director Plants

The Board is comprised of four directors and two representatives of the Economic and Social Committee.

Among the directors:

- Two represent SNAM;
- One represents GIC;
- One seat is assigned to the CEO of the Company.

Dominique Mockly, CEO since 31 July 2016, is also Chair of the Teréga SA Board of Directors.



Nicolas MACHTOU
GIC, Director



Hélène SEGUIS
Teréga, Employee
representative



Sofiane MOKHTARI
Teréga, Employee
representative

Board of Directors of Teréga SAS

(as at 31 December 2023)



Gianluca POI
Chair of the Board
of Directors
SNAM, Senior Executive
Member of the Remco*



Licia AVERSANO
SNAM, Head of
Regulatory and Institutional
Legal Affairs



Paola BONANDRINI
SNAM, Executive
Director Plants
Member of the Remco*



Paolo VENTRELLA
SNAM, Senior Manager
Planning & Control
Member of the Audit,
Risks and Sustainable
Development Committee



Rhys PHILLIP
GIC, Senior Portfolio
Director
Chair of the Remco*



Camille DEPOUTOT
GIC, Senior Vice
President
Member of the Remco*



Nicolas MACHTOU
GIC,
Member of the Audit,
Risks and Sustainable
Development Committee



Abdelhamid LAZAAR
Predica, Infrastructure
Investment Manager
Member of the Audit,
Risks and Sustainable
Development Committee



Adamo SCRENCI
NextChem, Vice
President Business
Development



Stéphanie THOMAZEAU
Frans Bonhomme,
Group Financial
Director
Chair of the Audit,
Risks and Sustainable
Development Committee

* Remco: Appointments and Remunerations Committee.

The management team

(as at 19 March 2024)

- A. Michel BOCHE**
Director of Infrastructure Projects
- B. Florence ECHENAY**
Chief Human Resources Officer (interim)
- C. Arnaud LATEULADE**
Chief Security, Health, Safety and Environment Officer
- D. Nathalie PARENT-ZUCCONI**
Transformation Officer
- E. Patrick HAMOU**
Chief Operating Officer

- F. Marie-Claire AOUN**
Director of Prospective and Institutional Relations
- G. Dominique MOCKLY**
Chair and CEO
- H. Gilles DOYHAMBOURE**
Director of Trade and Regulation
- I. Carolle FOISSAUD**
Deputy CEO
- J. Olivier BÉATRIX**
Corporate Secretary

- K. Agnès BUTTERLIN**
Director of Finance, Purchasing and Sustainable Development
- L. Giacomo MATARAZZO**
Development and Strategy Director
- M. Dominique BOQUILLON**
Chief Communication Officer
- N. Daniel WIDERA**
Chief Services and Transformation Officer



NON-FINANCIAL RISKS

Analysis and priorities for Teréga SA

As a responsible industrial operator, Teréga is convinced that all of its corporate actions must contribute to the sustainable development of its activities and its development strategy.

The creation of Teréga SA's Non-Financial Performance Declaration (DPEF) forms part of the company's overall approach. As the basis for the DPEF, the non-financial risks have been identified based on the Teréga Group's Risk Benchmarking Exercise, which is updated annually through consultation with internal and external stakeholders. With the support of the Risk Manager, Teréga's CSR department has analysed the risks from this Benchmarking Exercise with regard to the information categories set out in Article L. 225-102-1 of the French Commercial Code:

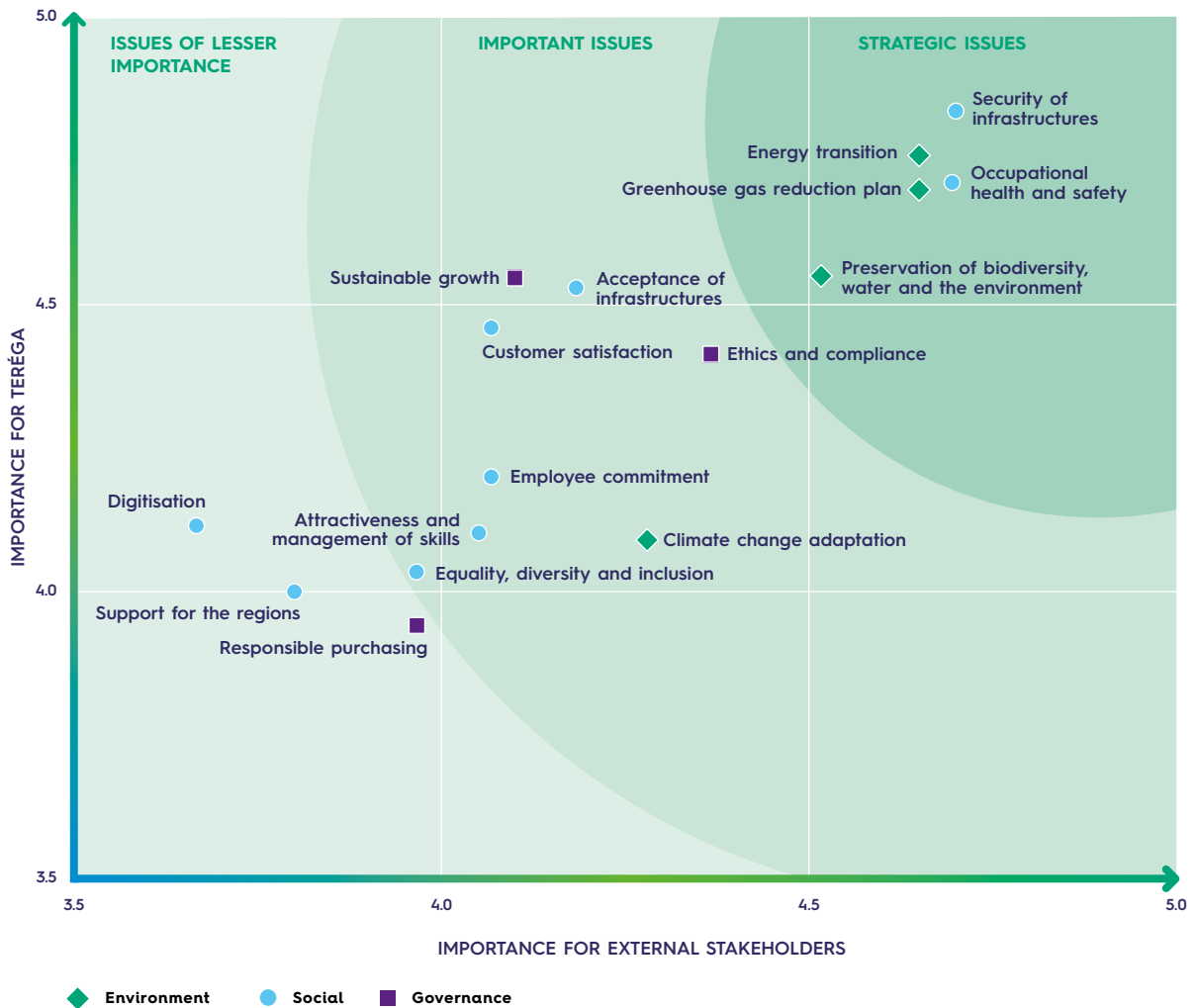
Article L. 225-102-1 of the French Commercial Code	Correspondence in the 2023 Activity and Sustainable Development Report
Impacts on climate change from the company's activity and from use of the goods and services it produces.	<p>Pages 54-55 - Environment</p> <p>Pages 56-57 - Environmental indicators</p>
Societal commitments to promote: <ul style="list-style-type: none"> • Sustainable development; • The circular economy; • The fight against food waste; • The fight against food insecurity; • Respect for animal welfare; • Responsible, fair and sustainable food. 	<ul style="list-style-type: none"> • Pages 54-55 - Environment • Pages 56-57 - Environmental indicators • Not relevant to Teréga SA's activity • Not relevant to Teréga SA's activity • Not relevant to Teréga SA's activity • Not relevant to Teréga SA's activity
Collective agreements concluded within the company and their impact on the company's economic performance and employees' working conditions.	<p>Page 66 - Social</p> <p>Pages 70-71 - HR indicators</p>
<ol style="list-style-type: none"> 1. Actions to combat discrimination and promote diversity. 2. Actions to promote sports and physical activity. 3. Measures to benefit people with disabilities. 	<ol style="list-style-type: none"> 1. Page 68 - Social inclusion 1. Pages 70-71 - HR indicators 2. Page 67 - Quality of life and working conditions 3. Page 68 - Social inclusion

This analysis identified the various non-financial issues facing Teréga SA. Consultation with internal and external stakeholders then made it possible to identify the material issues.

The materiality matrix thus reflects the analysis of Teréga SA's non-financial risks and the prioritisation of these issues.

The non-financial issues and the materiality matrix have been approved by the Executive Committee.

All of Teréga SA's non-financial issues and information, its business model, description of the main risks and challenges, policies, actions implemented and results obtained are presented throughout this report in accordance with the requirements of Articles L. 225-102-1 and R. 225-105-1 to R. 225-105-3 of the French Commercial Code.



Starting in 2025, the Teréga Group will be subject to the new European directive - the Corporate Sustainability Reporting Directive (CSRD) - which will lead to the publication of its first Sustainability Report, for the 2024 financial year. In order to meet the requirements of this directive, Teréga has reviewed the classification of its issues based on the CSRD's Environment, Social and Governance criteria

and the ESRS (European Sustainability Reporting Standards). Security of Infrastructures*, Acceptance of Infrastructures*, Customer Satisfaction*, Support for the Regions, and Digitisation, which were included in the Governance pillar in 2022, have been reclassified under the Social pillar in 2023. 🟢

* Material issues.

Overview of Teréga SA's non-financial issues

The table below summarises the non-financial issues that are both strategic and important to Teréga SA.

CSR	Key associated risks	Issues specific to Teréga SA	Policies
ENERGY TRANSITION	Unsuitability of the Group's business model in relation to energy transition challenges faced	Develop a strategy that aligns with French and European energy policies and the challenges relating to renewable gas	IMPACTS 2025 Innovation A strategic leverage point for successful energy and digital transitions, and also for responding to the transformations reshaping the energy ecosystem. Areas of work: <ul style="list-style-type: none"> - Improve knowledge and practices to meet requirements in the field. - Develop and qualify new technologies and methodologies in order to contribute to decarbonisation and the creation of a virtuous energy system. - Integrating solutions into Teréga's operational environment or marketing them to our clients.
			IMPACTS 2025 Green gas topic Support biomethane project developers from concept to completion, and work to build a diversified energy mix.
			IMPACTS 2025 Institutional relations Hold discussions with regional, national and European institutional stakeholders, and stakeholders in the renewable gas and hydrogen chain.
CARBON TRAJECTORY	Failure to comply with the Paris Agreement and the French National Low Carbon Strategy Accidental methane emissions	Continue with the deployment of the greenhouse gas (GHG) reduction plan	BE POSITIF Reduce the environmental footprint of our activities <ul style="list-style-type: none"> - Gradually eliminate our activities' carbon footprint which affects the air. - Contribute to achieving carbon neutrality in France. - Develop energy management—renewable and virtuous—in line with climate challenges and with the aim of a sustainable energy transition.
PRESERVATION OF BIODIVERSITY, WATER AND THE ENVIRONMENT	Loss or degradation of ecosystems caused by our activities	Minimise our environmental footprint and act responsibly towards society (biodiversity, water, waste management, artificialisation of soil etc.)	BE POSITIF Reduce the environmental footprint of our activities <ul style="list-style-type: none"> - Apply the "Avoid, reduce, offset" methodology to all environmental components, particularly biodiversity. - Waste management procedure.
CLIMATE CHANGE ADAPTATION	Loss or degradation of assets due to external climate events	Avoid damage to asset damage linked to climate change	PARI 2025 "Zero accident, zero incident and zero surprise" plan Industrial safety: Protect our infrastructures against incidents, accidents and natural disasters.
OCCUPATIONAL HEALTH AND SAFETY	Occupational accident and/or major industrial accident on site or within our network impacting the health and safety of staff and third parties	Ensuring personnel and third-party safety	PARI 2025 "Zero accident, zero incident and zero surprise" plan <ul style="list-style-type: none"> - Occupational safety: Preserve the physical and moral integrity of our employees and external workers. - Industrial safety: Protect our infrastructures from incidents.

Key actions for 2023	KPIs	Objectives	2023 results	2022 results	2021 results	Articles
<ul style="list-style-type: none"> - Inauguration of the Solidia Biogaz R&D platform for the treatment and reuse of biogas. - Continuation of work on incorporating hydrogen into our transport and storage infrastructures (acceptance rates, compatible network sections, etc.). - Improved and more reliable methods for detecting and quantifying diffuse losses. 	Share of R&I OPEX budgets dedicated to the energy transition.	70% (2023)	41,6%	70,5%	41,4%	page 61 Innovation
<ul style="list-style-type: none"> - Support for the AgriEnergie project in Gironde. - Support for the Energies Sud Aveyron project in Aveyron. - Support for the BioBéarn project in the Pyrénées-Atlantiques region. - Support for the Trifyl project in the Tarn region. 	Renewable gas indicator: Rate of biomethane incorporation into the Teréga network (including all sites injecting into gas grids connected to ours for regional consumption - annual average).	According to MEP (Multi-annual Energy Programming).	3,21%	2,62%	1,62%	pages 04-05 Gas
<ul style="list-style-type: none"> - Participation in the Gas for Climate consortium for a pan-European hydrogen supply network. - Partner in the H2med green hydrogen corridor project, which will link the Iberian Peninsula to Central Europe. - HySoW project (Hydrogen South-West Corridor of France) - 600 km of pipelines for transporting hydrogen. 	Teréga's contribution to debates on energy transition at the European, national and regional levels.	45 (2023)	57	51	46	pages 06-07 Hydrogen
<ul style="list-style-type: none"> - Operation and development of the RECOMP systems, gas recompression in compressor pipelines. - Definition of the deployment plan for technologies to reduce compressor seal leaks (nitrogen seals or Seal Gas Recovery System - SGRS). 	Reduction of our direct (Scope 1) and indirect (Scope 2) greenhouse gas emissions linked to energy.	-45% (by 2030) (vs 2017)	-31% 85,582 tCO₂e (vs 2017)	-32% 83,950 tCO ₂ e (vs 2017)	- 26% 91,563 tCO ₂ e (vs 2017)	pages 54-55 Environment pages 56-57 Environmental indicators
<ul style="list-style-type: none"> - Systematic fauna-flora diagnostic assessment to determine the best route for development projects - Mechanical maintenance of easements. - Replacement of bollards with markers to reduce the frequency of maintenance. - Testing of mineralisation solutions based on capillary rupture, vegetation with low-growing species or the use of biocontrol products for gas stations. 	Hectares of compensation sites managed by Teréga.	Application of the "Avoid, Reduce, Offset" protocol established by regulations.	232 ha	227 ha	224 ha	pages 54-55 Environment pages 56-57 Environmental indicators
<ul style="list-style-type: none"> - Identification of climate risks that could impact our activities and our region. - The vulnerability analysis will be completed over the course of 2024. 	Progress rate for the year's "Erosion/Flooding" and "Forest Fires" programmes in relation to the targets set at the beginning of 2023.	100% (2023)	100%	100%	-	pages 54-55 Environment
<ul style="list-style-type: none"> - Establishment of cross-functional prevention initiatives to ensure that service providers understand the specific features of natural gas transport and storage sites. - New HSE assessment procedures for services. 	Total Recordable Incident Rate (TRIR) for Teréga employees, temporary staff and subcontractor personnel.	3.1 (2023)	3.6	4.0	7.0	pages 64-65 Safety indicators
<ul style="list-style-type: none"> - Improved tracking of planning permissions thanks to the deployment of new software. - Development of the site meeting reminder system. - Geolocation of declared worksites - Reorganisation of the TERA TND software, to enable better analysis of TND causes. 	Changes in the ratio of undeclared work (UDW)/ declaration of intention to begin work (DICT).	< 0.85% (2023)	0.81%	0.89%	0.64%	

CSR	Key associated risks	Issues specific to Teréga SA	Policies
EMPLOYEE ENGAGEMENT	Psychosocial risk, loss of talent, social unrest	Ensure a good level of employee commitment and quality of life at work, within a calm, social environment	Energiz Mouv Employee commitment - Keep employees healthy - Develop QWL (quality of working life) - Have a responsible social base
ATTRACTIVENESS AND MANAGEMENT OF SKILLS	Inadequate resources to overcome the challenges of new business lines	Master and develop the necessary skills to transform the company	EnergizMouv Skills management - Develop skills that help to build the energies of tomorrow across all our regions. - Employer brand.
INFRASTRUCTURE SECURITY	Cyberattack leading to an interruption in the Group's activities and/or loss or theft of sensitive data	Ensure service continuity from our infrastructures	PARI 2025 Information security and cybersecurity Ensure the integrity of our IT systems, to protect Teréga against malicious acts.
ACCEPTANCE OF INFRASTRUCTURES	Administrative appeal entailing difficulties in implementing construction projects and infrastructure maintenance work	Apply conditions to ensure that our facilities are acceptable within the regions	Acceptability policy - Obtain amicable agreements to lay natural gas pipelines and for various project phases. - Obtain signatures for amicable easement agreements.
CLIENT SATISFACTION	Loss of client confidence, inability to meet contractual commitments	Taking client expectations into account to ensure a mutually beneficial relationship	Contribute to the security of the region's supplies - Development of our products and services. - Taking our clients' requirements and expectations into account.
SUSTAINABLE GROWTH	Difficulty in driving the organisational and cultural change that will enable the Group to successfully transform and help to build a decarbonised economy	Difficulty in driving the organisational and cultural change that will enable the Group to successfully transform and help to build a decarbonised economy	Governance Governance of decision-making bodies.
ETHICS AND COMPLIANCE	Significant damage to the Group's reputation and image, and loss of confidence amongst our stakeholders	Conduct our business relations and activities in accordance with the Group's ethical rules and legal and regulatory provisions	Code of Ethics and Anti-Corruption Code of Conduct - Direct the conduct of Teréga's activities. - Reiterate Teréga's values (respect for human rights, respect for clients and suppliers, compliance with tax and accounting regulations and the laws on fair business competition, fiscal compliance and transparency, and anti-corruption measures).
RESPONSIBLE PURCHASING	Difficulties in establishing relationships based on shared sustainability values with suppliers essential to the continuity of the Group's business.	Working with suppliers in accordance with our CSR commitments	Responsible Purchasing Guidelines and Responsible Supplier Relations Guidelines. - Integrate environmental issues. - Create a network of relationships that contribute to its own development and that of its region. - Respect financial equity in relation to suppliers (French LME law for the modernisation of the economy). - Promote collaboration with strategic suppliers. - Reduce the risks of contractor/supplier dependency.

Key actions for 2023	KPIs	Objectives	2023 results	2022 results	2021 results	Articles
<ul style="list-style-type: none"> - Organisation of a Citizens' Day in support of social and environmental initiatives for all employees on a voluntary basis. - Completion of its 4th employee engagement and workplace satisfaction survey. - Awarding of the Happy Trainees certification - Confirmation of a hybrid work organisation. - Participation in the European Company Sport Games. 	Score from the Workplace Satisfaction and Engagement survey (average)	Improving compared to the last survey	74/10	No survey in 2022	7.7/10	pages 66-67 Social and QWL
	Number of strike days (excluding national movements)	0 (2023)	0	1	0	
<ul style="list-style-type: none"> - Adaptation of skill frameworks in line with current and future business requirements. - Participation in the creation of the <i>Compétences et énergies</i> [Skills and Energies] website, which promotes training and careers in the gas industry to the general public. 	Training rate	> 90% (2023)	96.6%	95.19%	95.7%	page 69 Training and skills
	Training rate in connection with the energy transition	25% (2023)	73%	41.14%	-	
<ul style="list-style-type: none"> - Implementation of a new digital access management system. - Implementation of a strategy to protect our industrial management system. - Commissioning of the new SCADA Transport. 	Rate of availability of critical applications	98% (2023)	99.92%	99.81%	99.94%	page 77 IT system
	Rate of availability of vital applications	99% (2023)	99.99%	99.99%	99.87%	
<ul style="list-style-type: none"> - Holding of public information meetings. - Meeting with the relevant parties to obtain amicable agreements 	Passage agreement rate for infrastructure projects	> 95% (2023)	99%	99%	99%	page 36 Projects
<ul style="list-style-type: none"> - Increased transmission capacity at the zone inlet (40 GWh/day). - Developments to the products and services offered. - Meeting shipping clients at conventions. 	Rate of overall satisfaction with Teréga amongst its shipping clients	≥ 90% (2023)	100%	No survey in 2022	100%	page 72-73 Customer relationships
	Industrial clients' overall level of satisfaction with Teréga		98%	No survey in 2022 or 2021	96% (en 2020)	
<ul style="list-style-type: none"> - 25% of the matters discussed by the Board of Directors (BoD) are related to CSR, based on the ISO 26000:2010 framework. - CSR is a pillar in Teréga's governance and strategy. - Creation of the CSR Committee to monitor and steer the CSR Policy. - Expansion of the remit of the Audit Committee, which is now the Audit, Risks and Sustainable Development Committee. 	Rates of CSR matters discussed by the Board of Directors of Teréga SA	25% (2023)	25%	25%	24%	page 20-21 Governance
	Attendance rate at Teréga SA Board of Director meetings	100% (2023)	97%	100%	100%	
<ul style="list-style-type: none"> - Developments in Teréga's ethics system. - Continuation of the deployment of the anti-corruption training module and improved monitoring and follow-ups for new recruits. 	Rate of new hires (on permanent contracts) who have completed the anti-corruption training	90% (2023)	95%	62.50%	89.9%* *Awareness training for all employees	page 22 Ethics
<ul style="list-style-type: none"> - Establishment of an action plan to achieve its targets for reducing indirect GHG emissions (scope 3). - Finalisation of our Responsible Purchasing Guidelines (deployment scheduled for 2024). 	Coverage rate through purchasing (percentage of total expenses for which the Purchasing Department plays a part in the purchasing process)	> 90% (2023)	90.8%	91%	93%	page 23 Suppliers
	Percentage of purchases with local companies (volume in €)	= 50% (2023)	65%	57.6%	61%	

REGULATED ACTIVITIES

The regulatory framework changed in 2023

2023 was marked by the revision of tariffs for regulated activities and by a gas context still affected by the consequences of the war in Ukraine.

At the beginning of 2024, the French Energy Regulation Commission (CRE) published the decisions setting the tariffs for transmission infrastructures (ATRT8) and storage infrastructures (ATS3) for 2024-2027.

A new return on assets

The new tariffs represent a major change in the way returns on assets are calculated.

The value in the Regulated Asset Base (RAB) of assets commissioned before 2024 remains indexed to inflation. The applicable rate of return remains a real rate before tax, not including inflation, set at 4.1% for Transmission (compared with 4.25% for ATRT7) and 4.6% for Storage (compared with 4.75% for ATS2).

However, the RAB value of assets commissioned from 2024 onwards is not indexed to inflation. The applicable rate of return is a nominal rate before tax,

including inflation, set at 5.4% for the Transmission business and 5.9% for the Storage business. In addition, the depreciation period for pipelines and wells commissioned from 2024 onwards has been reduced to 30 years, compared with 50 years previously. It remains unchanged for other assets.

Teréga's regulatory framework is changing

The CRE has set operating costs at a level close to that of 2022, increased by inflation. At this stage, it has accepted the capital expenditure forecasts submitted. These will be reassessed each year when the investment projects are submitted for approval. The average annual authorised revenue is therefore set at €265 million for Transmission and €176 million for Storage for the period 2024-2027.

For Transmission, the CRE is implementing measures to improve tariff equalisation in order to better cover Teréga's specific revenue risk at Pirineos. For Storage, the CRE is removing the ceiling on the marketing bonus indexed to operators' authorised revenue.

Teréga has strengthened its security of supply

In 2023, the French and European gas systems continued to reconfigure their supply patterns to cope with the effects of the Russia-Ukraine conflict.

In France, the cessation of Russian gas imports by land has been offset by LNG imports at LNG terminals, whose capacity increased with the commissioning in October of a floating regasification unit in the port of Le Havre, and by gas imports from Spain, which increased by 86% in 2023. A record daily inbound flow at the Pirineos interconnection point in France was recorded on May 6, 2023, with a peak of 226 GWh for the day.

Imports into Pirineos have benefited from Teréga's efforts to develop entry capacity into France via the Adour artery. From November 2022, daily capacity was increased from 225 to 265 GWh per day, with an additional 40 GWh per day put on the market as





MORE REASONABLE GAS PRICES

Despite the continuing tightness in the gas market, the measures taken to reduce consumption and strengthen security of supply have made it possible to keep gas market prices in 2023 at much more reasonable levels than in the previous year. In France, the maximum spot price was €66.87/MWh on January 9, 2023, compared with €219.25/MWh in 2022. The annual average was €38.48/MWh, compared with €69.11/MWh in 2022.

interruptible capacity, and then firmed up from May to October 2023 to help fill up storage facilities. At the beginning of 2023, Teréga obtained approval from the CRE to start developing an additional 20 GWh per day, for an investment of €2.5 million. These additional capacities will be offered to the market from July 2024.

Mechanisms to manage congestion

The configuration of gas flows from South to North has led to physical congestion at the heart of the French transmission system, which is being resolved mainly via the Localised Spread mechanism, at an annual cost of around €30 million in 2022 and 2023. As co-manager of the transmission network within the Trading Region France, Teréga has proposed mechanisms to improve the management of congestion and mitigate its impact. Most of these were approved by the CRE at the end of 2023: swap storage, securing the balancing system, interruption of interruptible capacity, etc. Teréga has taken steps to increase its storage capacity, too. At the end of July, the CRE gave the go-ahead for the development of 900 GWh of useful

volume (+3%) and 25 GWh per day of withdrawal rate (+4%), for an investment of €21.4 million. Teréga made this new capacity available to the market from the start of winter 2023-2024.

A secure winter 2023-2024

In 2023, gross gas consumption in France fell by 12%, following a 9% drop in 2022. In Teréga's regions, the drop was 6% in 2023, after falling by more than 13% in 2022.

Thanks to these energy-saving efforts, and with storage facilities 100% full as at November 1, the French gas system is in a position to cope with a harsh winter, with the transmission network retaining the capacity to transport the volumes of gas needed for consumption and exports to neighbouring countries, such as Germany and Italy. However, its smooth operation throughout the winter requires careful management of gas stocks and sustained imports, both at the LNG terminals and at the interconnections with Spain and the Norwegian gas import network. ▶

STORAGE

Efficient storage, with increasing volumes stored

2023 was marked by an increase in stored gas volumes. Combined with the performance and availability of our infrastructure, this increase helps ensure France's gas supply security.

In 2023, commercial volumes of gas in storage rose from 33.1 TWh to 34 TWh. This increase should make it possible to raise the withdrawal point flow rate for the winter of 2024-2025.

The 2022-2023 withdrawal campaign ended with a 20% stock of gas at the two storage sites of Lussagnet and Izaute. The filling campaign went off without a hitch, with a fill rate well above the thresholds imposed by the regulations, reaching over 90% on September 1, 2023. After a short withdrawal period, storage facilities continued to be filled as planned. By the end of 2023, the storage facilities were full, with a higher volume of gas in storage than at the end of 2022.

Landmark projects to protect the environment

In 2023, Teréga continued its efforts to reduce the carbon footprint of its storage activities, mainly through three projects:

- The commissioning of the SOLUS project: three photovoltaic fields located close to the sites supply them with their own electricity to meet some of their needs;
- Operation of the process water treatment plant, which treats process water in both the gaseous and aqueous phases before releasing it into the environment;



- The construction of the C20-C21 project, to commission two integrated double-stage zero-emission compressors (ICL type) of 7 MW each, replacing three reciprocating compressors.

These projects demonstrate Teréga's ongoing efforts to optimise the energy efficiency of its gas storage sites and minimise greenhouse gas emissions. They also contribute to another requirement: providing customers with reliable, efficient, high-performance facilities.

By increasing the volume of gas in storage and investing in high-performance storage facilities, Teréga is responding to the three major energy challenges of the present and future: ensuring the security of France's gas supply, guaranteeing its customers the availability of reliable and efficient facilities to manage their capacity as effectively as possible, and reducing its environmental impact. ▶

TRANSPORT

Unrivalled expertise for a safe, high-performance network

Teréga operates and develops its gas network with an eye to the future in order to deploy the energy system of tomorrow as close as possible to the field, in close collaboration with its customers and local stakeholders.

In 2023, Teréga continued to invest to improve its gas transmission infrastructure in order to offer an integrated network that is more secure, efficient and innovative, to meet the challenges of the energy transition. This excellence is based on the detection of faults in its pipelines, guaranteeing their safety and integrity.

A new-generation instrumented scraper

For better detection of cracks in its gas pipelines, in 2023 Teréga adopted a new-generation instrumented scraper - the ElectroMagnetic Acoustic Transducers (EMAT) - for use on its DN 650 Lacal pipeline linking Mont (64) compressor station to Spain. This promising technology complements the Magnetic Flux Leakage (MFL) method for detecting faults such as electrolytic corrosion, manufacturing faults and pipe installation faults, which is already widely used.

Operational objectives met

In 2023, Teréga's operational teams have been heavily mobilised to ensure the safe operation and supply of gas. Their commitment resulted in all objectives of the monitoring and maintenance plan being met on time. The year was marked by a number of projects, including the Montech project.

Montech, a cross-functional project

Managed by the Infrastructure Projects Department (DPI), this project involved replacing a 13-kilometre long existing gas pipeline between the towns of Bourret and Montauban (in Tarn-et-Garonne), installing a new delivery station and relocating another. The new pipeline has been moved away from the main road and the risks associated with the electricity, water and fibre networks that run alongside it. During periods of low flow, one of the major challenges was to stabilise the smell of the gas delivered. The project was carried out in close collaboration with GRDF. It involved all the teams in the Toulouse area from the Operations Department, Specialist Operations, Physical Dispatching, Technical Coordination and the Infrastructure Projects Department. ▶



PROJECTS

Sustained activity in 2023

2023 was marked by studies and the completion of numerous projects in Teréga's regulated activities, with sustained activity in projects linked to the energy transition.

In 2023, Teréga launched almost 30 projects in the study phase, ten of which have been submitted for approval to the French Energy Regulation Commission (CRE) and Teréga's internal bodies. The most noteworthy achievements include the commissioning of the Trifyl (in Tarn) and Garonne Biogaz (in Tarn-et-Garonne) biomethane injection stations, the launch of studies for a reverse osmosis facility in Auch (Gers) and the SOLUS project to supply solar-generated electricity to the Lussagnet site. In addition, Teréga has extended the CodaDGS programme, for zero-emission nitrogen gaskets, and the SRGG (system for recovery of gas from gaskets) programme, both of which are aimed at reducing methane emissions.

24 facilities commissioned

2023 was also marked by the commissioning of 24 new structures, including the water crossings of the River Ciron (in Gironde) and River Luzoué (in Pyrénées-Atlantiques), and the engineering structure crossing in Lacq (Pyrénées-Atlantiques), the Roques-Goyrans project in Haute-Garonne (see *boxed section*), the Ligne Comp Barbaira project to upgrade compression lines, the reconstruction of the AC Ludon pipeline (in Gironde) and the modernisation of the regional gas supply network in Montech (Tarn-et-Garonne).

Successful projects

The success of Teréga's infrastructure projects is linked to the positive reception of the parties concerned, such as local residents and farmers. For pipeline projects, the Public Procurement Department is in constant contact with the owners of the land crossed. Its staff meets local residents as soon as the project is launched, in order to obtain an amicable agreement for the passage of the gas

transmission pipeline, as well as agreements relating to the construction phases. Before any work is carried out, public information meetings are held to inform stakeholders of the temporary impacts linked to the project site. Carried out together with the Infrastructure Projects Department, this approach makes it possible to obtain a maximum number of amicable easement agreements. On the Montech, AC Ludon and Roques-Goyrans projects, Teréga has reached 98% of amicable agreements with the 70 landowners concerned. ▶

DPEF

99%

Passage agreement rate for Teréga SA infrastructure projects. (Objective: > 95%)

ROQUES-GOYRANS PROJECT IN DETAIL

Teréga has rebuilt the DN 150 and DN 300 gas transmission pipelines linking the Roques and Goyrans switching stations (in Haute-Garonne), using horizontal directional drilling under the River Garonne and River Ariège, over a distance of around 3.1 kilometres. The Roques switching station has been modernised to enable maintenance using pistons, and the Goyrans station has been moved out of flood-prone areas of the Ariège. Work started in June 2022, with commissioning in April 2023. Work on the banks of the River Ariège required the approval of the *Garonne-Ariège Confluence Regional Nature Reserve*, with monitoring taking place during and after the works.

The Teréga network



- Existing network
- Regions fragmentation
- Head office
- Regions
- Operational coordination
- Specialized operations
- Main entry/exit
- Storage sites
- Compressor stations
- Biomethane injection station
- Private NGV station
- Public NGV station

TRANSPORT

5,094 KM

Length* of the Teréga network

*December 31, 2023

STORAGE

6.6 GM³

of total gas storage capacity

15.6%

of the French gas transmission pipeline network

22.5%

of the volume of French gas in the Teréga network

2.9 GM³

of marketable volume

26.9%

of national storage capacity



Decarbonising energy

Teréga is convinced that innovation is the most powerful lever for building a low-carbon future. We are developing ambitious, disruptive solutions to meet the challenges of energy efficiency, responsibility and decarbonisation of energy use: hydrogen, biomethane, NGVs and bio-NGVs, multi-energy, digital, etc. We support businesses and local authorities in this energy transformation, with comprehensive, customised solutions that accelerate the reduction of their carbon emissions.

through
new solutions

“In anaerobic digestion, we are rolling out two new commercial offers”

We are developing a French-style anaerobic digestion system for farmers in the Nouvelle-Aquitaine region: one that’s reasonable in size, creates value and is integrated into the local area. Our turnkey offering supports them every step of the way, right through to ready-to-build unit, with solid technical partners. Our rental offer consists in leasing them a unit that we develop and build, thereby alleviating any financing difficulties they may encounter. These two complementary offers will accelerate the development of a sector that is crucial to the success of France’s energy transition, through a partnership based on trust.

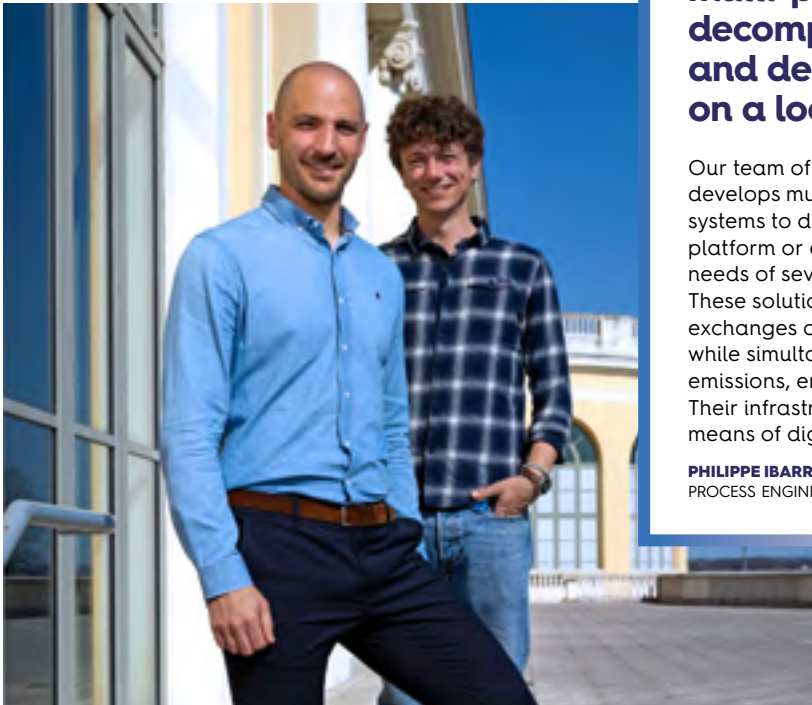
THOMAS LUBET,
HEAD OF DEVELOPMENT AT THE BIOMETHANE AND GAS MOBILITY BUSINESS UNIT



“Our multi-energy, multi-player solutions decompartmentalise and decarbonise on a local scale”

Our team of engineers at Teréga Solutions develops multi-energy and multi-player systems to decarbonise an industrial platform or ecosystem, by pooling the needs of several players at a local scale. These solutions put in place synergies and exchanges of material or energy flows, while simultaneously minimising CO₂ emissions, energy loss and operating costs. Their infrastructures are managed by means of digital tools.

PHILIPPE IBARROULE AND SYLVAIN CAUBET,
PROCESS ENGINEERS IN THE OPERATIONS DEPARTMENT



**“In hydrogen mobility,
our expertise strengthens
our image”**

Teréga Solutions is involved in calls for tenders relating to concrete cases of hydrogen mobility solutions. This specific positioning demonstrates different aspects of our expertise and our ability to adapt to the legal complexity of these particular consultation procedures, by implementing cross-functional work synergies, particularly with digital technologies. It also enables us to refine our technical processes. It’s a move that reinforces Teréga Solutions’ image among major public-sector clients.

LUCIE KEMPF,
DEVELOPMENT MANAGER, HYDROGEN BUSINESS UNIT



**“Teréga Solutions deploys its
hydrogen projects well beyond
its historical territory”**

Teréga Solutions is virtually unknown to players in the North-West and North of France. Thanks to the bonds we’ve forged with our partners, we’ve managed to position ourselves on hydrogen ecosystem projects in Brittany, Centre-Val de Loire and Hauts-de-France! Our independence, skills and know-how have made all the difference: we are deploying our added value and are now anchoring our development in projects well beyond our traditional territory.

WILLIAM RAHAIN,
DEPUTY DIRECTOR OF THE HYDROGEN BUSINESS UNIT

Innovation for decarbonisation, high performance and the energies of tomorrow

Teréga Solutions deploys practical digital and energy solutions to promote energy efficiency and the decarbonisation of energy use, in support of green, sustainable growth.

As a driver of the energy transition, the Teréga Group is committed to designing solutions and building the virtuous, innovative ecosystems of tomorrow, backed by its industrial expertise in gas transmission and storage.

Innovation within everyone's reach, serving local communities

Launched in 2021, its subsidiary Teréga Solutions develops technologies and solutions for decarbonisation and energy efficiency, serving manufacturers, local authorities, businesses and farmers. This diversification of activities responds to the climate crisis and the urgent need to take an agile and responsive approach to using the energies and infrastructures of tomorrow within our regions, to promote the emergence of truly local multi-energy ecosystems that are renewable, intelligent and decarbonised.

Multiple interconnected solutions

Teréga Solutions' expertise is built around complementary pillars: a hydrogen offering that covers the entire value chain, from the design of H₂ ecosystems to their use, helping local authorities and manufacturers to decarbonise their activities; complementary biomethane offerings, ranging from turnkey development to a rental model; robust low-carbon mobility solutions that are tailored to the market and sustainable; and digital tools that optimise infrastructure operation and manage the fluctuations of tomorrow's multi-energy networks, for greater efficiency, security and responsibility.

Tailor-made synergistic support

Teréga Solutions supports institutional stakeholders, local communities, manufacturers, companies and farmers for the entire lifespans of these solutions and structural projects – from planning to commissioning and operational management. With its expert knowledge of complex installations, its capacity to industrialise and its experience in the field, Teréga Solutions allows them to successfully anticipate the challenges of a carbon-free world, bringing economic and environmental performance together. The partnerships take several forms, which are adapted to the specific features of each project. Teréga Solutions is involved in investment, co-investment, co-development, co-construction and co-operation within the hydrogen sector, as well as turnkey development or co-development, construction or co-construction, investment and co-investment within the biomethane and mobility sectors. ▀

TRENDS



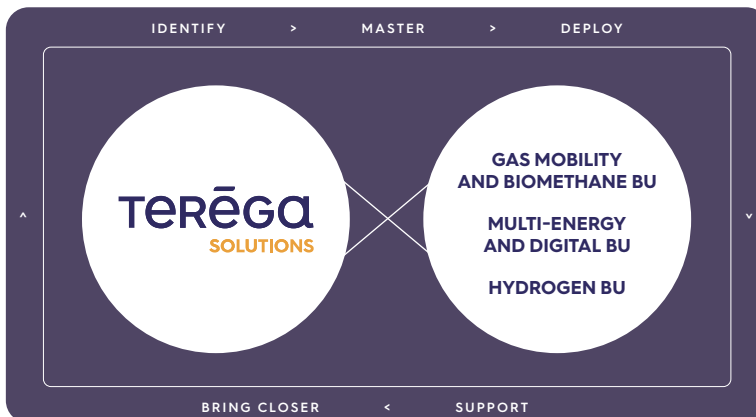
MISSION

To accelerate the energy transition, we need to design innovative energy solutions and build the models of tomorrow.

STRATEGY



ORGANISATION AND ACTIVITIES



HYDROGEN (H₂)

A key player in low-carbon hydrogen

Teréga Solutions is developing a national and European low-carbon hydrogen ecosystem through a number of high-performance storage, transmission, compression, distribution and mobility projects, via strategic partnerships for the joint construction of infrastructure as close as possible to where it is needed.

Being a renewable, malleable and adaptable energy source, hydrogen is a powerful lever for decarbonising energy use in support of the energy transition. It is used to store electricity or produce heat, and contributes to the decarbonisation of heavy goods, land, sea and air transport, as well as the decarbonisation of industry. Decarbonised hydrogen can therefore play a major role in boosting regional economies.

Integrated projects spanning the entire value chain

Teréga Solutions is capitalising on the Group's gas expertise by positioning itself in all areas of carbon-free hydrogen infrastructure and logistics – in industry as well as mobility. And the company is placing a special focus on the production of hydrogen from renewable or low-carbon sources of electricity.

Acting as a key link between energy producers and consumers, Teréga Solutions encourages demand for hydrogen by supporting the efforts of manufacturers, local councillors and project developers to bring their initiatives to fruition. Teréga Solutions actively contributes to the development of ecosystems by participating in the necessary investments and offering logistics solutions tailored to each requirement.

Its hydrogen logistics offering is comprehensive: production, with the possibility of co-investment, processing, compression, surface storage, metering, transportation by lorry or pipeline, and distribution to the end customer or via refuelling stations for hydrogen mobility. Teréga Solutions also provides a full range of logistics and distribution services, including traceability solutions for better management during the operational phase.

Specific projects alongside local authorities

Teréga Solutions is a partner, together with Lhyfe and the SEM Hy'Touraine, in the Hy'Touraine project – a local public-private hydrogen ecosystem that aims to decarbonise mobility and industry in Indre-et-Loire by installing two hydrogen distribution stations dedicated to mobility: one to the North of Tours in 2025 and the other in Sorigny from 2024. Teréga Solutions and Valorem – an independent French green energy operator – are currently working in partnership to develop local renewable hydrogen ecosystems for the 32 districts of Saint-Brieuc Armor agglomeration (Côtes-d'Armor), as part of Armor Hydrogène. In September 2023, the Saint-Malo agglomeration joined this project,





which aims to develop various uses for industry and services: electrolyser, refuelling stations, fleets of hydrogen-powered buses and refuse collection vehicles, business travel, mussel barges and logistics.

Decarbonising the Lacq basin

In February 2023, Elyse Energy (a company specialising in the manufacture of sustainable fuels) and Teréga Solutions signed a memorandum of understanding to develop industrial synergies and an energy hub in the Nouvelle-Aquitaine region, based around hydrogen, carbon dioxide and oxygen infrastructures, partly for the manufacture of synthetic e-fuels. In particular, this partnership will result in the construction of a hydrogen production plant at the Mourenx site (in Pyrénées-Atlantiques) and the associated transport facilities. This is the first step in the mutual commitment between the two companies to work towards the decarbonisation of the Lacq industrial basin (Pyrénées-Atlantiques).

Accelerating hydrogen mobility

As a key proponent of driving hydrogen mobility forward by simplifying projects and adapting them to each region's objectives, constraints and opportunities, Teréga Solutions is currently co-developing

relevant proposals for hydrogen mobility in ports, airports and railways, and is taking part in several calls for tender.

In June 2023, Teréga Solutions signed the PHARE 2 partnership (*Partenariat Hydrogène Aéroportuaire pour le Renouvellement de l'Énergie - phase 2*) with Toulouse-Blagnac Airport to make this area one of the first pilot hydrogen hubs in Europe, alongside HYPOR (an ENGIE subsidiary) and the Occitanie regional energy and climate agency (AREC). The agreement commits the partners to building a roadmap to accommodate a hydrogen production and distribution station, as well as a wide range of renewable hydrogen uses.

Lastly, in November 2023, Teréga Solutions carried out the world's first refuelling of a hydrogen-powered racing boat in the port of La Rochelle - the OceansLab IMOCA yacht, skippered by Phil Sharp - in collaboration with Brétéché (PICOTY Group) and Teréga's Specialised Maintenance Operations staff. This was an important step in promoting the use of clean innovations for ocean racing. For Teréga Solutions, it is in a similar vein to the refuelling of racing vehicles already carried out at the ETCR World Championships, on motor racing circuits in Arnos, Pau, Germany and Italy. ▸

A “French-style” anaerobic digestion model that’s green, social and virtuous

Teréga Solutions deploys local agricultural anaerobic digestion solutions based on high-performance technologies, supporting project developers from design to operation.

In 2023, Teréga Solutions developed its anaerobic digestion activities by internalising certain stages of project development – particularly those linked to prospecting – to encourage the emergence of new anaerobic digestion plants.

Supporting local anaerobic digestion – the French way

With this new strategy, Teréga Solutions intends to become a trusted partner for farmers in the design and construction of their anaerobic digestion

projects, by devising and implementing the best technical and commercial solutions. Its approach is based on the development of a “French-style” anaerobic digestion model: autonomous, local, agricultural anaerobic digestion, centred on the needs and specific characteristics of the sector, via small and medium-sized plants that are optimally integrated into their local area and designed specifically to meet the needs and constraints of local ecosystems.

For Teréga Solutions, anaerobic digestion projects are local projects that drive a local circular economy, create value and must remain within the region. This vision ensures the social acceptability of the projects throughout their life cycle: deployed on reasonably sized units, built in collaboration with the farmers, taking account of the specific features of their farms and in consultation with the local community, anaerobic digestion is a virtuous environmental and social solution.



Customised support

Teréga Solutions offers farmers, livestock breeders and crop growers comprehensive support, managed by a single point of contact, from the definition of their anaerobic digestion project all the way through to its construction, whatever the nature of the inputs and type of farm. As part of these turnkey projects, Teréga Solutions carries out the necessary studies and coordinates the legal and regulatory procedures, mobilising an ecosystem of technical and financial partners. Its in-house teams canvass territories directly and offer an unprecedented level of service, through the quality of the technical partnerships forged and via advantageous financing solutions, such as leasing.

An innovative offering: the rental model

In addition to its turnkey offer, Teréga Solutions provides its farmer customers with an innovative rental service, already tried and tested on its STRAW-Berry project, which makes anaerobic digestion more accessible by overcoming the difficulties of financing their project, particularly in terms of equity capital. The model works as follows: Teréga Solutions develops and builds the anaerobic digestion plant, which operates on the basis of the inputs and land of its farmer customers. The plant is then leased to a project company, known as the lessee, owned by those farmers, who pay Teréga Solutions rent for the 15 years of the biomethane sales contract from which they benefit. The investment is therefore borne by Teréga Solutions, which is remunerated through this rent. As part of this, Teréga Solutions carries out the prospecting, feasibility and development phases in the same way and with the same partners as in its turnkey offer.

Direct prospecting, focused on the Nouvelle-Aquitaine region

In 2023, Teréga Solutions recruited two employees to develop projects in the twelve departments of Nouvelle-Aquitaine – a region with favourable conditions in terms of available potential, network coverage and regional funding schemes for projects, such as Méthan'action. Its two developers also cover the twelve neighbouring departments in the Pays de la Loire, Centre-Val de Loire, Auvergne-Rhône-Alpes



and Occitanie regions – a strategy of diversifying prospecting to increase the number of contacts and types of deposit, while adapting to recent hazards. Their role in canvassing and prospecting, both with local and regional stakeholders and with industry players, institutions, farmers and livestock breeders, is decisive for progress in a competitive market where many players are already established.

Three new technical partnerships

In 2023, Teréga Solutions signed technical partnerships with three recognised participants in the anaerobic digestion sector, all of whom have Qualiméthas certification: Solagro, S3D and Vertigo ENR. With their considerable experience and many flagship anaerobic digestion projects throughout France, these partners enable Teréga Solutions to support its customers by providing excellent feasibility studies, which are entrusted to Solagro or S3D, and by jointly managing the development phases, with Vertigo ENR or S3D.

In June 2023, Teréga Solutions took part in Expobiogaz, the French trade show for the anaerobic digestion sector, to develop its renown in the biomethane market. The launch at the end of the year of a social media campaign on the [reussir.fr](https://www.reussir.fr) website also helped to raise awareness of the company's business and positioning, resulting in a number of business development meetings. ▀

Decarbonising and securing industry through data

Teréga Solutions optimises the security, energy efficiency and economic performance of its industrial customers by accelerating the deployment of intelligent multi-energy networks and offering digital solutions for data collection, operational management, energy efficiency and security by design.

Digital technology is at the heart of the energy transition. Thanks to digital tools, it is possible to optimise the operation of infrastructures and manage fluctuations in a multi-energy ecosystem. Deploying this strategy of digitalising industry - and businesses in general - is a major challenge if we are to achieve greater operational and energy efficiency, responsibility, digital frugality and reduced environmental impact.

Digitalisation to boost performance

In the future, energy will be managed in a context of local exchanges of different energy sources via the interconnection of networks. Digital solutions will make it easier to manage and optimise the functioning of this energy mix, its ecosystem, the processes deployed and the consumption of energy. Drawing on the experience gained by the Group, Teréga Solutions offers safe, economical, high-performance digital solutions for operational management, together with the control of data and industrial processes, optimisation and safety. These solutions are developed in-house by pooling the best business and digital expertise.

IO-Base: agile management of industrial optimisation

A unique digital solution for collecting, storing and re-using all the data from an industrial environment, IO-Base displays real-time information from all the production sites - wherever or whenever it's needed. This highly secure management platform facilitates the deployment of digital services to optimise industrial performance, efficiency and energy savings, thanks to the customised creation of a digital twin.

Easy to use and cloud-native, IO-Base can be rolled out in just one day. In addition, no physical infrastructure is needed, as it uses the best AWS public cloud services - a guarantee of resilience, security and optimisation of energy resources and the necessary operating costs. IO-Base can be combined with the Indabox plug-and-play on-site data collection solution for secure data collection from PLCs. Several local organisations will soon join this service offering, including companies in the food and beverage industry.

IO-Base is gradually being enhanced by the results of IMPULSE 2025 - a pilot project designed to prove the feasibility of an intelligent multi-energy, multi-participant system with a view to decarbonising an industrial platform. This demonstration tool will create new synergies and maximise interconnections to unify and optimise the various energy networks in a responsive manner, avoiding CO₂ emissions, making the most of energy losses and reducing operating costs.



Indabox by Teréga Solutions.

Indabox, cybersecurity by design

An extremely secure piece of industrial equipment, Indabox from Teréga Solutions collects information directly from PLCs using standard industrial protocols. Indabox is also a patented product and the only box on the market to offer this physical security system. This physical unit, which is remarkably small given its large capacity, is easy to set up near to existing PLCs. Using standard industrial communication protocols, such as OPC-UA, MODBUS TCP, S7 and EthIP, it is compatible with all equipment, with no issues at all.

Teréga Solutions joins forces with OMNEGY and MovlAtech

Teréga Solutions has teamed up with OMNEGY – an energy consultant – to offer manufacturers new solutions for improving their energy efficiency and responsibility, which are the first steps in a decarbonisation strategy. This joint offering is based on an energy audit, with identification of the main levers for energy savings and efficiency, as well as the areas for decarbonisation. The measured data is collected and shared via the Indabox solution, with the IO-Base solution being used to manage and optimise energy consumption and resources. Teréga is also a partner of the MovlAtech start-up to develop the use of hydrogen in transport and promote sustainable mobility. Teréga's IO-Base solution will allow data to be exchanged between hydrogen refuelling stations and the Mobinow vehicle fleet reservation application deployed by MovlAtech. ▶

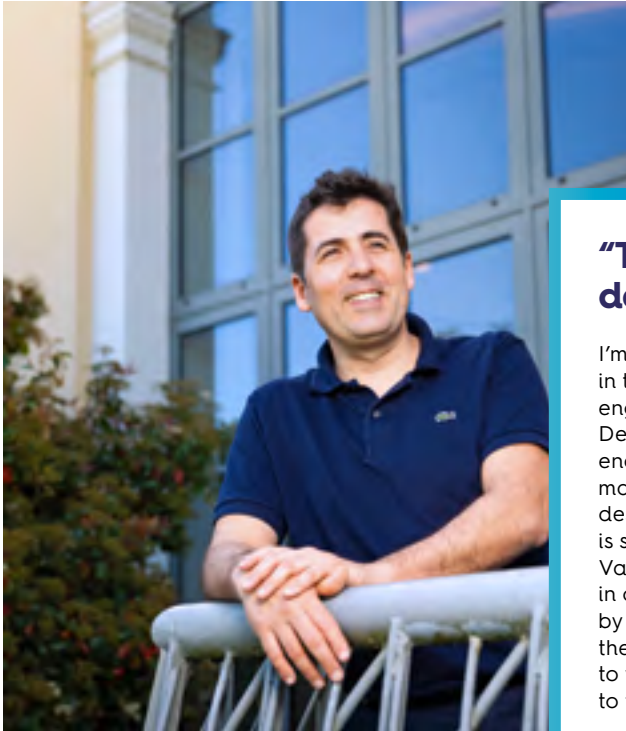


A team committed

As a responsible corporate citizen in the energy sector, Teréga places human development, social well-being, environmental protection, security and safety at the heart of its corporate culture and performance strategy. In this way, we are deploying the talents, skills and assets needed to ensure continuity of gas supply and accelerate the energy transition by making a long-term commitment to a relationship of trust alongside our regions, our customers and our French and European partners.



to serving
the networks



“Teréga helps me develop my skills”

I’m thriving in the new role I began in the summer of 2021 as a design engineer in the Infrastructure Projects Department. This career move has enabled me to enhance my project management skills. Teréga backs my desire to progress, as the company is supporting me in a process of Validation of Acquired Experience, in order to obtain a Master’s degree by equivalence. I’d like to thank the whole team, where – and thanks to which – I’ve been able to develop to the point I’ve reached so far!

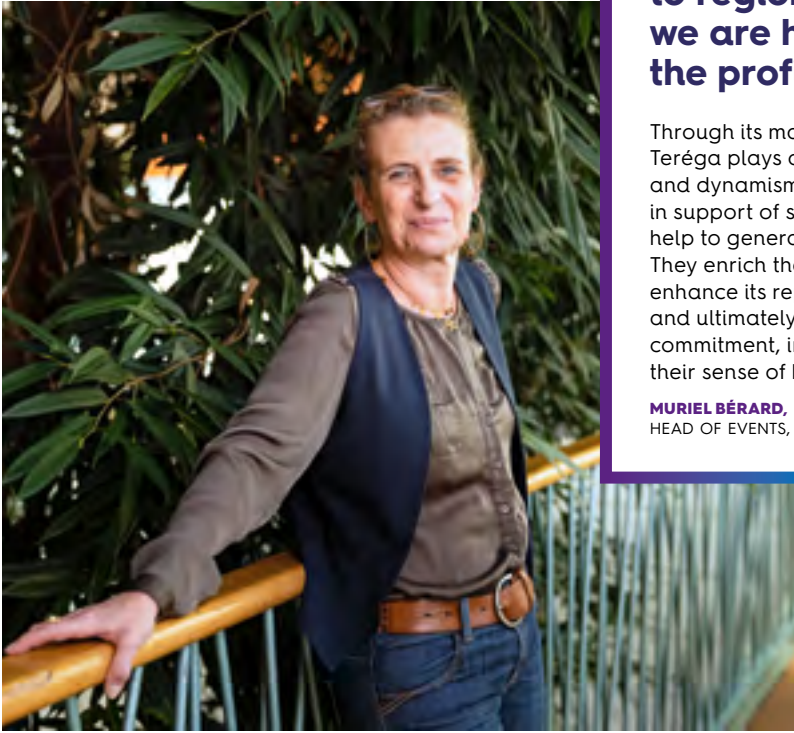
CARLOS VILCHEZ,
DESIGN ENGINEER, INFRASTRUCTURE
PROJECTS DEPARTMENT

“We track and minimise our methane emissions”

In an environmentally responsible society, everyone has to do their bit and come up with solutions for the common good, just like the hummingbird that – as the legend goes – carries a few drops of water in its beak to throw into the burning forest instead of watching it burn. In the Pau area, we are installing plates that drastically reduce gas emissions prior to maintenance operations. We are also positioning measurement points to minimise re-gassing and reduce the environmental impact. Furthermore, we use drones and cameras to quantify diffuse methane losses, leading to immediate remedial action.

DIDIER HAU,
TRANSPORT OPERATIONS SUPERINTENDENT,
OPERATIONS DEPARTMENT





“Through our commitment to regional sport, we are helping to raise the profile of the region”

Through its many sporting partnerships, Teréga plays an active role in the life and dynamism of its region. Our actions in support of sport and sporting activities help to generate positive economic spin-offs. They enrich the region’s competitive identity, enhance its reputation and appeal, and ultimately strengthen local players’ commitment, integration and pride in their sense of belonging.

MURIEL BÉRARD,
HEAD OF EVENTS, COMMUNICATIONS DEPARTMENT

“We promoted our regions as part of Hydrogen Days 2023”

Last June, our team co-organised the 2023 edition of *Journées Hydrogène dans les Territoires* (Hydrogen Days in the Regions) in Pau, alongside the Territoire d’Industrie Lacq-Pau-Tarbes, the Occitanie and Nouvelle-Aquitaine regional councils and France Hydrogène, for which I am the regional delegate in Nouvelle-Aquitaine. The entire sector came together for conferences, round tables and high-level technical visits. These events provided an opportunity to highlight the dynamism of Teréga’s area of operation in terms of developing the hydrogen sector, our know-how and our commitments.

PAUL DE BRAQUILANGES,
HEAD OF NATIONAL INSTITUTIONAL RELATIONS
IN THE FORWARD PLANNING AND INSTITUTIONAL
RELATIONS DEPARTMENT



ENVIRONMENTAL

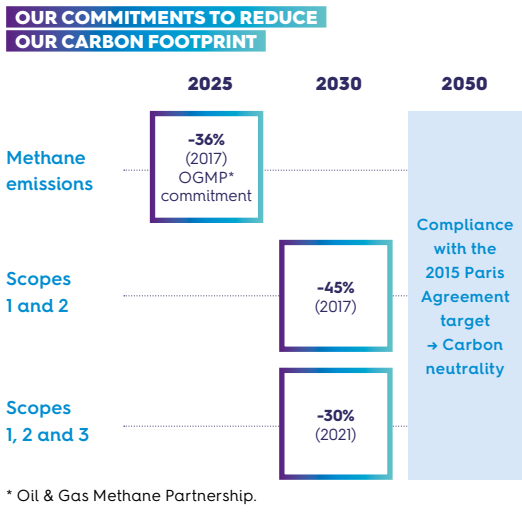
A significant reduction in carbon and environmental impact

Gradually eliminating the environmental footprint of Teréga’s activities is the goal of the BE POSITIF programme run by the Environment Department.

This programme unites employees around a virtuous approach, based on the MERCI methodology: In French, this stands for “*Monitorer, Éviter, Réduire, Compenser nos Impacts*”, which can be translated as “monitor, avoid, reduce and offset our impacts”. Teréga is taking climate change into account by acting on two fronts: reducing its greenhouse gas (GHG) emissions and anticipating the effects of climatic events on its activities.

Reducing GHG emissions

Teréga has made commitments to reduce its GHG emissions – which are its main environmental impact – in line with the 2015 Paris Agreement and France’s National Low Carbon Strategy:



These commitments depend on everyone’s involvement. Since 2022, Teréga has deployed the *Fresque du Climat* association’s workshops, involving

in-house workshop leaders. By the end of 2023, 85% of employees had participated in these workshops, which raise awareness of the challenges of climate change.

A 25% drop in methane emissions in 6 years

Teréga’s direct GHG emissions (Scope 1) mainly concern methane and carbon dioxide. The Group is constantly refining the reliability and quality of the data used to establish its carbon footprint, particularly methane-related data, in line with the commitments made as part of the Oil&Gas Methane Partnership. In 2023, the RECOMP gas recompression systems in the compressor pipes installed at the Lussagnet storage centre and at the Barbaira, AGU Lussagnet and Sauveterre compressor stations prevented around 370 tonnes of methane from being released into the atmosphere. These systems have made a major contribution to the 25% reduction in Teréga’s methane emissions compared with 2017. Teréga will continue its decarbonisation efforts, particularly by deploying nitrogen gasketing and leak recompression technologies to reduce methane emissions caused by compressor gasket leaks.

DPEF

-31%

Reduction in direct GHG emissions (Scope 1) and indirect energy-related emissions (Scope 2) since 2017. (Objective: -45% by 2030, compared with 2017)

DPEF

232 ha

of compensation sites managed by the end of 2023. (Objective: Application of the “Avoid, Reduce, Compensate” sequence established by regulations)



In addition, Teréga favours low and responsible energy consumption: priority given to the use of more efficient compressors, improvements in the energy performance of buildings, captive bio-NGVs refuelling stations for its vehicles, etc.

Financing carbon sequestration projects

The Group is also pursuing its strategy of making a voluntary contribution to carbon neutrality by focusing on carbon reduction projects, both in its own area of operation and internationally. This is illustrated by its afforestation project in Sauveterre-de-Guyenne (Gironde), covering more than 4 hectares in collaboration with the *Centre National de la Propriété Forestière*, which has been awarded the national Bas-Carbone (low-carbon) certification.

Climate change adaptation

Teréga has embarked on a process of making its facilities resilient to climate risks, reducing its vulnerability by equipping itself with the capacity to anticipate, act and adapt. Firstly, it aims to identify all the climate risks that could have an impact on its activities and regions, on the basis of the climate hazards in the Taxonomy regulation, using as a basis the SSP1-1.9 and SSP5-8.5 scenarios of the IPCC. Launched in 2023, this vulnerability analysis will be completed during 2024. It will enable us to draw up an action plan for adaptation or transformation. Led by the Industrial Safety Department, this initiative is part of the PARI 2025 programme (see pages 62 to 65).

DPEF

100%

Progress rate for the year's "Erosion/Flooding and Forest Fires" programmes in relation to the targets set at the beginning of 2023. (100% target)

- **Forest fire risk objectives(*)**: all owners affected by the legal obligation to clear undergrowth have been informed; 100% of posts have been cleared of undergrowth (low vegetation) to the recommended minimum distance of 15 metres.
- **Erosion risk objective**: the treatment and monitoring plan has been consolidated, in parallel with appropriate training, following the completion of studies on the risk to facilities in the event of heavy flooding.

* Sites classified as priorities following the study of infrastructure vulnerability to forest fires in 2022

EMPLOYEE COMMITMENT TO SOCIAL AND ENVIRONMENTAL INITIATIVES

In 2023, Teréga organised its first *Journée citoyenne* (Citizens' Day) – an opportunity for its employees to demonstrate their voluntary commitment to social and environmental initiatives. More than 65 employees took part in picking up 250 kilograms of rubbish in collaboration with the municipal authorities of Pau and the Trail Runner Foundation association, as well as sorting through previously collected items and wrapping 800 Christmas presents for the residents of the *Organisme de Gestion des Foyers Amitié* (OGFA).

Teréga protects biodiversity

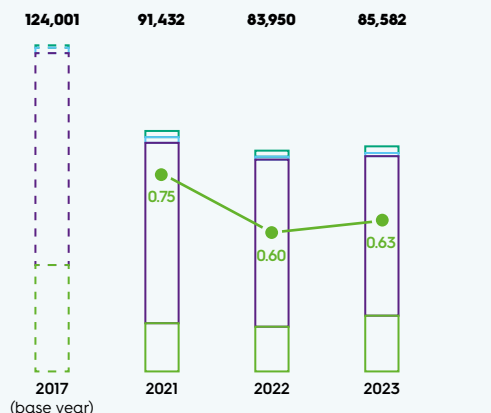
For Teréga, preserving ecosystems is a priority, bearing in mind that its pipelines pass through natural areas. Biodiversity issues are identified, and flora-and-fauna pre-diagnostics and diagnostics are carried out at each phase of new structural projects using the MERCI methodology to determine the best route. In addition, there is an assessment of the avoidance, mitigation and compensation measures to be taken to avoid any net loss of biodiversity. During operation, pipework easements are maintained mechanically without the use of phytosanitary products, preferably in autumn to limit the impact on flora and fauna. The markers for these are gradually being replaced by tags, reducing the frequency at which maintenance needs to be carried out. In 2023, Teréga tested several alternative solutions for its gas stations, where phytosanitary products are still used, in order to determine the most effective ones: mineralisation solutions based on capillary breakage, plantation of low-lying species or the use of biocontrol products. ▮

Environmental indicators

GREENHOUSE GASES

SCOPES 1 & 2 CARBON FOOTPRINT

Teréga's environmental performance corresponds to the amount of Scope 1 and 2 greenhouse gases (GHG) emitted by its activities in relation to each GWh of gas transported on its network (in tCO₂e per GWh transported).



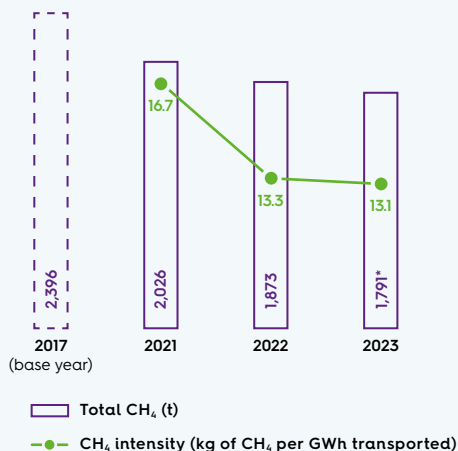
- 000 Total GHG (tCO₂e)
- Scope 2 (tCO₂e)
- Scope 1 - other emissions (tCO₂e)
- Scope 1 - emissions related to methane (tCO₂e)
- Scope 1 - emissions related to combustion (tCO₂e)*
- Environmental performance (tCO₂e/GWh transported)

* GWP (global warming potential) of methane = 34.

Recompression systems have proved their worth in reducing methane emissions. However, the configuration of the flows has required greater use of compressors than in 2022, particularly turbo-compressors, which explains why the Scope 1 and 2 balance is higher than in 2022 and the environmental performance is lower than in 2022.

METHANE INTENSITY

The methane intensity indicator represents the ratio of the quantities of methane emitted by Teréga's activities to the quantities of gas transported through its network.



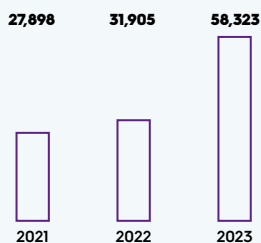
* 2023 methane target = 1,712 tCH₄

In 2023, due to gas flows, the compressor fleet was more heavily used (+8% of compressor operating hours compared with 2022). So, despite the effectiveness of the RECOMP systems, the emissions are higher than our target for 2023.

It should be noted that Teréga is also constantly refining the reliability and quality of its methane-related data, in line with its commitments under the Oil&Gas Methane Partnership. Some emissions are now measured directly, while others are better taken into account.

Under this new calculation method, methane emissions in 2023 have been reassessed at 1,343 tCH₄.

SCOPE 3 CARBON FOOTPRINT



- 000 Total GHG (tCO₂e)
- Scope 3 (tCO₂e)

Teréga's Scope 3 is broken down into 6 emission items: purchase of products and services (including freight of goods, particularly steel tubes, which are mainly transported by lorry or train); upstream energy; direct waste; home-to-work travel; supplier travel and business travel.

The downstream use of gas is not currently included in this calculation, as Teréga offers a transport and storage service.

Two exceptional purchases explain the significant increase in Scope 3 in 2023 compared with previous years:

- The quantity of steel tubes purchased quadrupled compared with 2022, in anticipation of upcoming projects in 2024-2025.
- Teréga has added 700 GWh of "cushion gas" to its storage. This cushion gas alone represents more than 30% of Scope 3.

ENERGY

ENERGY PERFORMANCE

Energy performance corresponds to the quantities of energy consumed in GWh for Teréga's activities per GWh of gas transported on its network. The target set for 2023 has been achieved, largely thanks to the priority given to the use of electro-compressors, with an efficiency of $\pm 97\%$, over turbo-compressors, with an efficiency of $\pm 33\%$.



- 000 Total consumption by the company
- Energy consumed: gas (GWh)
- Energy consumed: electricity (GWh)
- Energy consumed: fuel, GWh (GWh)
- Energy performance (energy consumed in GWh / energy transported in GWh)

PHOTOVOLTAIC ENERGY

	2021	2022	2023
Photovoltaic energy generated (Lussagnet, Cugnaux, Volta and SOLUS buildings) (kWh)	129,525	118,989	223,389

100%
**PROPORTION OF RENEWABLE
 ELECTRICAL ENERGY CONSUMED**
 (2021-2023)

WATER

	2021	2022	2023
Teréga			
Water consumption from drinking water networks - all sites (in m ³)	6,055	6,320	6,595
Storage site			
Volume of process water discharged into the natural environment after water treatment at Lussagnet (m ³)	5,824	1,796	2,326

FINANCIAL GUARANTEES

350,087€

AMOUNT OF PROVISIONS AND GUARANTEES
 for environmental risks.
 The amount is set by prefectural decree for the Lussagnet site.

WASTE

	2021	2022	2023
Quantity of Teréga waste produced (in tonnes)	1,243	1,677	1,508
% reused	27%	78%	32%

Waste production was high for Storage in 2023 due to numerous projects (including SecurLug, SOLUS, washing area, etc.). Of particular note was the commissioning of the new process water treatment plant and the dismantling of the old lagoon, which generated a large volume of contaminated water and lagoon sludge. This waste was sent to a wastewater treatment plant (WWTP); as this treatment is considered disposal, the waste recovery rate suffered from it in 2023, as it did in 2021.

Teréga SA's taxonomy

In accordance with Article 8 of the European Regulation (2020/852 of June 18, 2020) and its delegated act, Teréga SA publishes the proportion of its eligible activity that is aligned with the green taxonomy.

For the 2023 financial year, four new objectives have been taken into account in the calculation of the proportion of activity eligible for the green taxonomy, in addition to the two objectives corresponding to climate change mitigation and adaptation to climate change: the sustainable use of water and marine resources; the circular economy; pollution prevention; and the protection and restoration of ecosystems.

The analysis of eligible activities under these six objectives was segmented based on the framework defined by the European Commission – mainly the replacement and conversion of existing infrastructure to allow the transportation of renewable gases and a reduction in methane emissions.

The storage of gas is not included in the list of economic activities under the taxonomy. However, it constitutes a major lever in the energy transition. Indeed, storage sites are an essential building block in energy systems and will contribute to the growth of biomethane and hydrogen in the future. This regulation could therefore pose a risk, as it would limit access to financing for investments that Teréga considers necessary for the energy transition.

Evaluation and methodology

Teréga has developed calculation methods specific to each performance indicator: investment expenses (CAPEX), operational expenses (OPEX) and turnover for 2023.

With regard to the first two climate change objectives, an activity may be eligible under the taxonomy if it has low carbon intensity, contributes to the transition towards a net-zero economy, or helps other businesses reduce their CO₂ emissions. To be aligned, an activity must be eligible and meet the technical criteria, it must not harm the five other environmental objectives and it must respect the minimum safeguards specified in the Regulation.

With regard to the four new objectives, an activity may be considered eligible if it makes a substantial contribution to the protection of water and marine resources, the transition to a circular economy, the prevention and control of pollution, or the protection and restoration of biodiversity and ecosystems, and if the activity does not cause significant harm to any of the other environmental objectives. Alignment will only be assessed in 2025, using data from 2024.

This initial assessment of the alignment of Teréga SA's activities with the first two objectives has been performed based on existing reporting systems and assumptions formulated with management. The alignment level is very similar to the eligibility level on account of being a prominent activity classified as per point 4.14 (transmission and distribution networks for renewable and low-carbon gases) of the taxonomy, for which the eligibility descriptions and technical criteria for alignment are almost identical.

Turnover indicator

On account of its business model, Teréga SA retains the percentage of renewable gas injected into French networks throughout 2023 in relation to national consumption, to reflect the rate of eligibility and alignment in terms of turnover. With the development of anaerobic digestion projects, this percentage is set to increase over the next few years (see page 82-83).

Investment expenses (CAPEX) indicator

The CAPEX employed in the context of "individually sustainable measures" have been identified and analysed based on the eligibility and alignment criteria. These CAPEX mainly cover investments relating to connections of biomethane stations and projects to reduce greenhouse gas emissions resulting from Teréga's business operations. The turnover eligibility/alignment rate has then been applied to the residual CAPEX to take account of the share of maintenance and security investments linked to renewable gases. The eligible share of the CAPEX is calculated by dividing the amount of the investments relating to eligible/aligned projects by the total amount of the investments (see page 84-85).

Operational expenses (OPEX) indicator

Eligible/aligned OPEX comprise the costs of research and innovation linked to the energy transition, and the share of OPEX resulting from the ratio of renewable gas injected into the networks in 2023 compared to national consumption. The calculation of the eligible share of OPEX is obtained by dividing the share of eligible/aligned OPEX by the total amount of OPEX registered in 2023. To link this to the operating expenses in the financial statements, it is necessary to remove the operating allowances for depreciation on fixed assets, the expenses that have been the subject of fixed production and the purchases linked to sales (gas balancing, congestion charges, etc.) (see page 84-85).



Compliance with the minimum safeguards and Do No Significant Harm (DNSH) principles

To be considered sustainable, an activity must make a substantial contribution to one of the environmental objectives, do no significant harm (DNSH) to the five others, and respect the minimum safeguards on the topics of human rights, anti-corruption, taxation and business ethics.

The minimum safeguards entail ensuring that the procedures undertaken by Teréga SA are in line with the guiding principles of the OECD and United Nations relating to companies, along with human rights and the fundamental principles of the International Labour Organisation. These procedures are essential for ensuring that eligible activities can be qualified as aligned.

The criteria for respecting the minimum safeguards (Human Rights, Anti-Corruption, Customs Duties and Taxes, Business Ethics) are understood across all disciplines at Teréga SA. These guarantees are primarily set out in its Code of Ethics (see page 22), which is available to all employees and service providers. In order to manage the risks related to these topics, Teréga SA also has specific policies relating to anti-corruption (see page 22) and responsible purchasing, including organisational procedures, bond issues and supplier relationship management (see page 23). As at December 31, 2023, Teréga SA has not been subject to any sanctions regarding any of the four topics cited above. In light of these analyses, Teréga SA has operated in compliance with the minimum safeguards.

The DNSH criteria have been analysed by Teréga SA to confirm that this contribution has been made without significant harm to the other environmental objectives. The generic DNSH requirement for climate change adaptation has been addressed by Teréga SA in all projects linked to gas transportation. Infrastructure operating activities are long-term activities, ongoing for more than ten years. As a result, a granular assessment of the climate-related risks and vulnerabilities needs to be carried out.



Activities aligned with Taxonomy (K€)	CAPEX		OPEX		CA	
	2023	2022	2023	2022	2023	2022
4.14 Transmission and distribution networks for renewable and low-carbon gases	9,918	10,066	4,401	4,013	16,045	12,943
7.4 Installation, maintenance and repair of charging stations for electric vehicles in buildings (and parking spaces attached to buildings)		66				
7.5 Installation, maintenance and repair of instruments and devices for measuring, regulation and controlling energy performance of buildings	34	419				
7.6 Installation, maintenance and repair of renewable energy technologies	4,695	602				
Activities aligned with Taxonomy	14,647	11,153	4,401	4,013	16,045	12,943
Total Teréga SA Taxonomy definition	173,574	163,189	142,700	142,143	691,597	798,972
% of alignment		7%	3%	3%	2%	2%

TAXONOMY-ALIGNED ACTIVITIES IN DETAIL

It emerged that in 2023, 2% of turnover, 8% of CAPEX and 3% of OPEX are aligned with the first two environmental objectives related to climate change. These rates are in line with those for 2022. Details for each activity are given in the summary tables appended to this report, but most of Teréga SA's aligned activities are within activity 4.14: Transmission and distribution networks for renewable and decarbonised gas.



With regard to the classification of chronic hazards, these are managed under Teréga SA's design specifications. For acute hazards, a number of analyses have already been carried out over the last ten years, mainly regarding floods, cavities (subsidence, earthquakes) and forest fires, based on feedback from past experience. Teréga plans to take its analyses further to confirm that these practices are duly aligned with the scenarios of the IPCC, notably the RCP8.5 scenario. Teréga will therefore complete a materiality study on these risks to ensure that exposure to climate risks has been mapped correctly. The company will then perform vulnerability analyses if needed and prepare action plans and mitigation measures if appropriate. In 2023, Teréga launched its assessment of vulnerability to climate hazards, on the basis of the IPCC's reference scenarios SSP1-1.9 and SSP5-8.5. The results are expected early in the 2nd quarter of 2024. This study will serve as a basis for drawing up an initial adaptation plan by the end of the year. Concerning the DNSH principles that are specific to activities (water, pollution and biodiversity), the

aligned CAPEX studied relate to the main activity classified as per point 4.14 (transmission and distribution networks for renewable and low-carbon gases) of the taxonomy. This activity does not harm these DNSH:

- A water management plan is applied to each project in connection with the transport activity;
- The use of high-energy-performance equipment is systematic;
- An environmental impact assessment is carried out for each project, based on the 3 principles of Avoid, Reduce and Compensate. ISO 14001 certification guarantees compliance with the requirements of the environmental management system.

Given the evolving nature of the European regulatory framework and the information available to date, Teréga will revise the methodology for calculating the indicators on the basis of regulatory developments.

This report does not include Teréga Solutions in its scope. This may be reconsidered in light of its future development. ▀

Innovation: the key to a sustainable future

At Teréga, innovation is a major strategic lever for making a success of the energy and digital transitions, and for responding to the transformations that are reshaping the energy ecosystem.

Teréga’s Research & Innovation (R&I) department plays a key role in improving operational efficiency to meet the needs in the field, ensure safety and reduce the carbon impact. R&I also contributes to decarbonisation and the creation of a virtuous energy system: renewable gases, transportation and storage of hydrogen and CO₂, Power-to-Gas and intelligent management of multi-energy networks. R&I has 60 projects in 3 areas: improving knowledge and practices; developing and qualifying new technologies and methodologies; and integrating and marketing solutions in the operational environment.

Several flagship R&I initiatives in 2023

Teréga inaugurated the Solidia Biogaz R&D platform for biogas treatment and recovery. Launched in collaboration with INSA Toulouse, the biogas producer CLER VERTS and with the support of the Occitanie Region, it hosts semi-industrial-scale pilots. Two pilots, in which Teréga is a partner, were commissioned: DéMéthà (biological methanation) and Méthamag (catalytic methanation).

R&I continued its research into the integration of hydrogen into its transport and storage infrastructures, in order to refine its understanding of the impacts (acceptable rates, compatible network sections, etc.). The launch of Green2TSO in collaboration with Enagás, REN and GRTgaz reinforced this momentum. This initiative aims to set up joint R&I projects in the field of H₂. The first, OPTHYCS (leak detection), in which Teréga participates as a member of the advisory board, has received funding from the European Commission. In addition, R&I is working on more robust methods for detecting and quantifying diffuse losses, in response to future European obligations concerning the quantification of methane emissions.

Spreading the innovation dynamic, both internally and externally

Launched at the end of 2022, the 2nd Innovation Tour ended in March 2023. This key R&I event engages everyone in the innovation challenges facing Teréga and its customers, while promoting the initiatives of its employees and partners. This customer-focused innovation resulted in the launch of an intrapreneurship programme as part of the TENEXI (Tous ENsemble EXplorons l’Innovation - Coming together to explore innovation) approach, which enables employees to work as a team to develop new services, products or processes linked to the energy transition.

Finally, Teréga supported the launch of the Greenov incubator at Hélioparc, alongside Enedis and TotalEnergies, to provide a home for innovative greentech start-ups working on the energy and ecological transition. The first three start-ups have been selected. ▶

DPEF

41.6%

Share of R&I OPEX budgets dedicated to the energy transition in 2023. (Target: 70%)

Reflecting the challenges of innovation in connection with the energy transition, this indicator fell temporarily in 2023, mainly due to the completion of work launched several years ago and the integration of new studies into support within the core business; this fall follows an exceptional year in 2022. However, R&I efforts remained at the same level as in 2022, with greater R&I investment in the energy transition than in 2021, which Teréga intends to continue.

SAFETY

“Zero accident, zero incident and zero surprise” objective

For Teréga, the safety of people and facilities is a key value. As a responsible operator, the Teréga Group follows a structured and systematic approach in order to control all risks associated with its activity and to achieve “Zero accident, zero incident and zero surprise” by 2025.

The safety of people and property is Teréga’s primary responsibility. Risk control encompasses occupational health and safety, industrial safety, cybersecurity and operational security. Teréga is committed to an ambitious programme of industrial risk and accident prevention – PARI 2025 – which strengthens risk management and instils an integrated safety culture through concrete measures, actions and objectives, which are the responsibility of the Occupational Health and Safety Department. As accidents mainly affect the employees of contractors, Teréga is focusing its efforts on ensuring that its suppliers and service providers are responsible about and committed to safety.

Reinforcing a shared safety culture with service providers

In order to raise the level of safety on site and during operations, all Teréga and partner company employees must share a common safety culture. In 2023, Teréga strengthened this requirement through a number of initiatives.

Teréga joined forces with GRTgaz, Storengy, Trapil, Géométhane and Geostock to work with the OPPBTP (the French professional body for preventive measures in construction and public works) on cross-disciplinary prevention initiatives to ensure that construction and public works contractors working on their behalf understand the specific characteristics of gas transmission and storage facilities. The Group also introduced new HSE assessment procedures for contracted services. This system highlights areas of satisfaction and identifies areas for improvement.

Teréga is building this shared safety culture by promoting shared events. An annual event, its Safety Day brought together employees from the Group and partner companies to take part in fun, interactive prevention workshops. A theatrical play about road safety raised their awareness of one of the major risks: travelling.

Following the neuroscience and safety approach

The neuroscience approach to human and organisational factors makes it possible to avoid mind traps and make practices more reliable. Teréga has made a number of service providers aware of this prevention lever, insisting on downtime at worksites. The Group also launched a training programme for its operational managers and project managers to accelerate the perfection of internal safety measures and the practice of a culture of fairness. This will continue in 2024.

Preparing work to better avoid accidents

Teréga always puts the emphasis on work preparation – a key phase in controlling the risks associated with operations. In 2023, each business unit took part in a prevention role-play, designed to support



them in changing their prevention plan processes and work permit systems. This training resulted in a gradual increase in the skills of the participants, with better quality of work preparation.

“Zero surprise” in the face of malicious intent

Faced with a high level of malicious intent and varied threats, Teréga strengthened the control and auditing of its operational measures and management system in 2023 by relentlessly testing its systems of anticipation, prevention and protection. At the same time, the Group maintained its efforts to train its employees, in order to guarantee a common level of safety culture and vigilance commensurate with its commitments and responsibilities. Faced with the ingenuity of cybercriminals, particular attention has been paid to raising awareness of cyber risks, starting with the most common and potentially most dangerous of them all: phishing. The Group deployed two phishing training campaigns, followed by training modules. More technical sessions aimed at people in certain positions completed the programme. The approach has now been extended to include some of the service providers working on Teréga’s information systems, in order to involve them in the cybersecurity process.

Greater protection for infrastructure

In 2023, Teréga commissioned its Vauban detection, protection and warning system on 22 structures, and it is now operational on 80 of them. After Mont and Artix, its Citadelle project, which provides enhanced security for tertiary and operational sites, has just modernised and strengthened the level of protection at the Barbaira station. The organisation and measures of the project to protect the security level of the head office, delivered at the beginning of 2023, have been tested positively, increasing the motivation to deploy it on the storage site.

Teréga also provided maintenance teams in the field with new dedicated industrial workstations. These secure workstations, which can only be connected to Teréga’s networks, provide greater protection for its two critical information systems. ▶

SAFETY INDICATORS

Indicators of outcomes on the rise

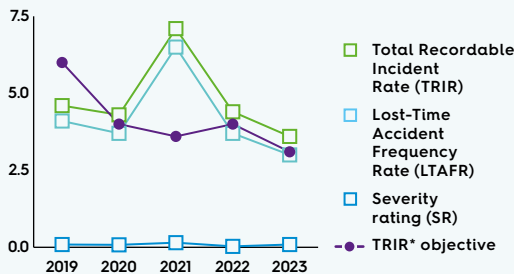
The control of contractor work and the downward trend in workplace accidents reflect Teréga’s day-to-day commitment to complying with safety rules and spreading a culture of zero serious accident.

Fewer accidents at work

The fall in the number of accidents at work continued in 2023. However, it still falls short of the target. The accidents that occurred exclusively involved contractors, corroborating Teréga’s decision to make its service providers more responsible and committed. Accidents and incidents with a high potential for seriousness increased in 2023, with 7 events, compared to 4 in 2022. The most common root causes were inoperative equipment and underestimation of risk. Teréga carried out a cross-functional analysis to highlight the safety measures that failed and that were common to these events, in addition to the individual analyses of each of them. The Group also continued to consolidate feedback in its reference system, which is shared with its contractors, particularly via the HSE Club. The good trends in the reporting and handling of hazardous situations remain a strong point.

FREQUENCY RATE AND SEVERITY RATING OF ACCIDENTS*

* Teréga employees, temporary staff and sub-contracting personnel.



* TRIR = (number of accidents / number of hours worked) x 1,000,000

The accidents taken into account in calculating the TRIR are accidents at work, involving time off work and modified workstations, which a technical or organisational measure could have prevented.

	2019	2020	2021	2022	2023
TRIR Teréga SA + temporary workers	1.1	2.9	1	0	0
TRIR contractors*	7.2	6.3	15.0	8.7	8.4
TRIR Teréga SA + temporary workers + contractors	4.6	4.2	7.0	4.0	3.6
TRIR Teréga SA + Teréga Solutions + Teréga SAS	-	-	-	-	3.5
Objective	6.0	4.0	3.6	4.0	3.1

* Based on hours worked as declared by contractors but not verified

NUMBER OF DEATHS

	2021	2022	2023
Teréga SA employees + temporary workers	0	0	0
Service providers	0	0	0

NO WORK-RELATED ILLNESSES WERE REPORTED IN 2023

	2019	2020	2021	2022	2023
Number of work-related illnesses reported to the Social Security authority	0	0	0	0	0

DPEF

3.6

Total Recordable Incident Rate (TRIR) in 2023 of Teréga SA employees + temporary workers + contractors. (Objective = 3.1)

Work-related illnesses, particularly musculoskeletal disorders, can be attributed to poor workstation ergonomics. To prevent this risk, Teréga has embarked on an ergonomic approach to implement a dynamic that is adapted to collective and individual needs.

2023 saw the completion of the refurbishment of the dispatching room and the control room at Lussagnet. Ergonomic studies have also been carried out for the commercial dispatching area, the Volta control and safety station and, above all, the “co-working” facilities at Volta as part of the hybrid organisation. In 2023, individual studies led to a greater use of ergonomic mice.

In addition, workshops on the prevention of risks associated with working at a computer screen and sedentary lifestyles raised awareness among staff at Teréga’s Safety Day.

Excellent control of Undeclared Work (UDW)

For Teréga SA, monitoring the work of third parties is an ongoing concern. The most important industrial risk is the rupture of a gas pipeline during earthworks performed by external workers, followed by a leak and a fire. Regulations require that the parties undertaking work notify the network operators in advance via a DICT (declaration of intention to begin work). In 2023, 8,613 worksites were operated near Teréga SA facilities. For the fourth year running, there were no pipeline incidents in the course of this third-party work.

	2019	2020	2021	2022	2023
Number of incidents involving of Teréga’s infrastructure related to third-party work	1	0	0	0	0

Despite this performance, 70 instances of Undeclared Work (UDW) were brought to light thanks to monitoring operations carried out by Teréga from the air, a vehicle or on foot. This 10% reduction compared with 2022 is largely due to the effectiveness of letters sent to private owners of plots crossed by pipelines, with a 15% fall in UDW on private land. Each instance of illegal work – the majority of which presented a potential danger – resulted in an action plan consisting mainly of raising awareness among those at fault.

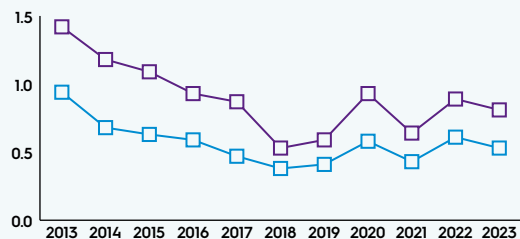
This reduction in UDW improves the performance of the UDW/DICT ratio, confirming the long-term downward trend, with a target of -5% per year:

DPEF

0.81%

Change in the ratio of undeclared work (UDW) / declaration of intention to begin work (DICT) in 2023. (Objective < 0.85%)

TREND OF UDW/DICT RATIO (%)



■ UDW/DICT
■ UDW < 5m/DICT

Criteria for the UDW/DICT ratio:
Very good: ratio < 0.85
Good: 0,85 ≤ ratio < 0.95
Average: 0,95 ≤ ratio < 1.05
Poor: 1,05 ≤ ratio < 1.15
Very poor: ratio ≥ 1.15

TYPES OF OFFENDERS RESPONSIBLE FOR UDW

	2019	2020	2021	2022	2023
Authorities	5	2	9	7	5
Public works	30	44	32	46	47
Local residents	17	36	19	25	18
Total	52	82	60	78	70
UDW/DICT ratio (%)	0.59	0.93	0.64	0.89	0.81

Continuation of the plan to combat Undeclared Work (UDW)

Aimed mainly at informing and raising awareness among owners of private land crossed by Teréga’s pipelines, the 2023 plan to combat Undeclared Work will continue into 2024 with the addition of new actions:

- Ramp-up of the new software for monitoring construction permits, soon to be interfaced with Teréga SA’s Geographic Information System (GIS),
- Roll-out of the new GIS in early 2024, with more user-friendly mapping,
- Geolocation of sites flagged from Teréga SA’s GIS.

SOCIAL

A new term of office in 2023

Social dialogue plays a key role in Teréga's human resources policy. In 2023, highlights on the calendar were the elections of representatives and the end of the New Deal negotiations.

Teréga's ambition is to maintain and promote calm social dialogue between its management, staff representative bodies and trade union representative bodies. Led in particular by the Human Resources Department's Labour Relations Section, it aims to build consensus around the economic and social issues that concern Teréga employees.

Signing of a New Deal

In 2023, Teréga's corporate calendar was marked by elections of representatives at Teréga SA and Teréga Solutions. The *comités sociaux et économiques* (CSE - works councils) and the related committees were established for a period of four years.

Negotiations for a New Deal between management and the social partners ended in 2023, with the successful negotiation of the Group agreement on forward-looking management of jobs and career paths. The aim of this New Deal is to adapt and modernise the social measures and group agreements in the context of Teréga's development, legal and regulatory changes, and developments linked to the ecological transition. At the end of 2023, management and the social partners also entered into negotiations on professional equality and quality of life at work.

DPEF

0

Number of strike days (excluding national strikes). (Objective: 0)

There were no internal social conflicts at Teréga in 2023.



Several agreements signed

A rich social dialogue took place at meetings of staff representative bodies, resulting in the collective negotiation of several agreements:

- Group agreements relating to teleworking arrangements as part of a hybrid work organisation; provident insurance; end-of-career indemnity for 2023; end-of-career indemnity for 2024; time savings account; procedures for organising elections of representatives by electronic voting; Amendment No. 1 to the Group agreement instituting a collective company pension savings plan dated March 3, 2022;
- Amendment No. 1 to the agreement relating to profit-sharing for Teréga SA employees - financial years 2022/2023 dated June 15, 2022; Amendment No. 1 to the agreement relating to profit-sharing for Teréga Solutions employees - financial years 2022/2023 dated June 22, 2022; Amendment No. 1 to the agreement relating to profit-sharing for Teréga SAS employees - financial years 2022/2023 dated June 22, 2022.

The salary agreement for 2023 was signed in December 2022. All the consultations of the CSE (works council) at Teréga SA resulted in a favourable opinion, illustrating the quality of the very rich social dialogue established through the staff representative bodies and the meetings for discussions that took place during the year, with the joint involvement of management and the social partners in the search for solutions and agreements for the benefit of employees. ▶

QUALITY OF LIFE AND WORKING CONDITIONS

A great environment and well-being at work

Teréga constantly supports its employees to encourage their well-being and fulfilment at work.

This ambition, supported by the HR Department and in particular the Quality of Life at Work team, aims to provide a framework and support for working in the best possible conditions. A number of programmes are available, such as human support for change, the opportunity for each employee to develop their own individual resources, and the Capital Forme programme, which offers employees activities to promote physical, mental and social well-being.

2023: confirmation of hybrid work organisation

Teréga works on the six boosters that enable you to develop your own individual resources: rediscover meaning and motivation, know how to set limits, develop calm professional relationships, know how to prioritise, manage your stress and mental workload, and gain calmness through cardiac coherence. Since 2022, Teréga's employees have been able to telework for up to ten days a month for eligible jobs – a much-appreciated way of organising work. The teleworking agreement was extended at the beginning of 2023. On site, the spaces have been adapted to reflect a less frequent presence, with warmer, more flexible co-working areas, individual cubicles to encourage concentration and confidentiality, and areas dedicated to creativity and conviviality.

82% of employees eligible for telework

In 2023, eligible employees teleworked an average of 4.1 days per month (5.5 days at head office), with 33% teleworking more than 6 days (48% at head office). At head office, more than on hundred employees working over an area of approximately 1,000 m² have benefited from modernised offices adapted to a hybrid organisation. The rate of employee satisfaction with the workspaces was measured at 7.7/10.

DPEF

7.4/10

Score for the satisfaction and commitment at work survey (average).
(Objective: to improve on the previous survey)

Relaxed and fit employees

During the Quality of Life at Work week in June 2023, Teréga offered a presentation on how to disconnect, complemented by an educational guide on four themes: how to take breaks, how to stay connected and maintain peace of mind, how to find a balance in hybrid mode and how to maintain a balanced life. As part of the Capital Forme programme, 13 of the 45 employees who took part in the European Corporate Sports Games in Bordeaux in June won medals!

Happy interns, employees and work-study students!

For the second year running, Teréga was awarded the *Happy Trainees* certification, having been praised by its 71 interns and work-study students in 2023 for the quality of its welcome, values, support, assignments and working conditions, with a recommendation rate of 96% and a score of 4.3/5. In September 2023, Teréga carried out its fourth biennial Energiz survey – the barometer of employee commitment. With a participation rate of 84%, its results are positive with a score of 7.4, which is higher than the benchmark for France (6.9), but below Teréga's targets for progress compared with the last survey in 2021 (score of 7.7). Our employees continue to praise working relationships (8.1/10), autonomy and professional development (7.7/10), work-life balance and well-being at work (7.6/10). On the other hand, the scores for organisational effectiveness (6.7/10) and collaboration (5.8/10) led the company to implement improvement plans. ▶

SOCIAL INCLUSION

For the benefit of all, with fairness at the forefront

Teréga boasts a culture of inclusivity to ensure that every individual has the same opportunities to grow and develop within the company and its regions.

In 2023, Teréga stepped up its actions to promote inclusion with its local partners right across its territory, attaining its objectives in three fixed areas: the return to work of those out of the job market, the employment of people with disabilities and improving the number of women in energy transition jobs.

Teréga promotes gender diversity

Teréga is deploying a culture and actions to promote gender diversity in the technical and technological professions involved in the energy transition.

In 2023, Teréga continued to showcase female role models and encourage women to take up technical, technological and energy transition careers, by stepping up several of its initiatives to promote women: increased membership of and participation in external groups and events that encourage women; a greater presence at school forums that prepare students for technical, technological and energy transition careers; and greater gender diversity in the visual representations of its communications.

Initiatives launched with Elles bougent and Femmes et industrie

In 2023, Teréga carried out a number of initiatives with the *Elles bougent* association, including job dating and themed days (*Elles bougent pour le numérique*, *Elles bougent pour les primaires*, *Elles bougent pour l'industrie*). The aim of this collaboration is to encourage women to enter the technical and technological professions involved in the energy transition in industrial companies.

Teréga also took part in the *Femmes et Industrie* event, in partnership with the Club régional des entreprises partenaires de l'insertion (CREPI) Pyrénées-Landes. As part of the event, the Group opened its doors to around ten women undergoing professional retraining, who were able to find out more about the Group's businesses and hear testimonies from several of its employees. ▶



5

Number of initiatives undertaken with associations.

TRAINING

Teréga, accelerating the skills of its employees and its regions

In 2023, Teréga enhanced the energy transition skill-sets of its employees and local stakeholders to develop their professions, make their work more attractive and contribute to regional growth.

The aim of Teréga's skills development plan is to ensure that it has the skills it needs to deploy its activities linked to the energy transition. Drawn up by the Human Resources Department's Human Development and Management Section, it enables the Group to develop our businesses, anticipate changes in our transport and storage facilities, adapt our standards and operating methods, and integrate changes in regulatory frameworks.

Skills development in our regions

In 2023, Teréga trained 30 employees to understand the characteristics and risks associated with hydrogen, with simulation exercises involving ignited leaks, on an awareness bench built by its teams at its Lussagnet site.

At a national level, Teréga took part in the *Engagement de Développement de l'Emploi et des Compétences* (EDEC - commitment to develop employment and skills) within the gas and heating solutions sector and, with Territoires d'industrie, in the creation of the *Compétences et énergies* website, which promotes training and jobs in the sector to the general public.

Adaptation of the skills reference framework and Teréga Pass

As Teréga's businesses are evolving ever more rapidly, in line with changes in the industry and its strategic directions, the Group thoroughly overhauled its reference framework for professional, cross-functional and behavioural skills in 2023. This review was based on the jobs and skills forecast and on interviews with the lines of business. The aim was to draw up a skills map in line with its current

and future business needs, particularly to include skills linked to the energy and digital transition. This made it possible to define and describe in specific terms the skills actually expected in each job, giving employees a clearer picture of the skills they have acquired and those they need to develop while in their role.

Another lever is the Teréga Pass, which gives each Group employee a unique development dynamic. Backed by the eLamp tool, this system enables them to validate the skills they have acquired, through self-diagnosis and via their manager, in order to assess their potential for advancement to other roles, by measuring the skills gap that needs to be filled. ▶

DPEF

96.6%

of employees have taken at least one training course. (Objective: > 90%)

DPEF

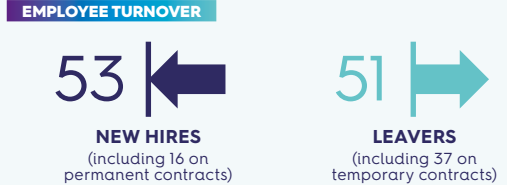
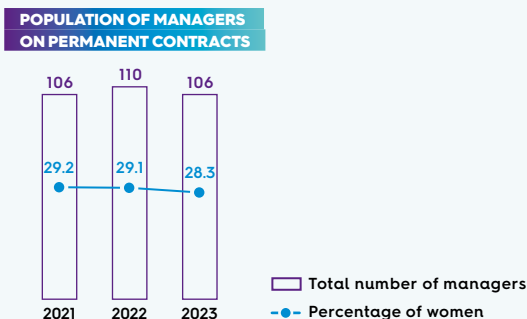
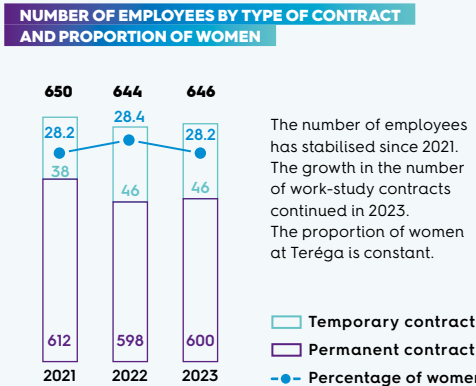
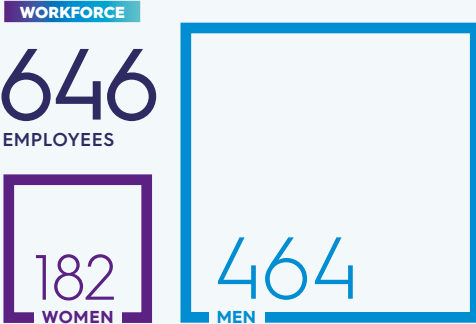
73%

of employees on permanent contracts have taken at least one training course on the energy transition. (Objective: 25%)

The sharp increase in this training rate compared to 2022 is due to the deployment of La Fresque du Climat to all Teréga employees.

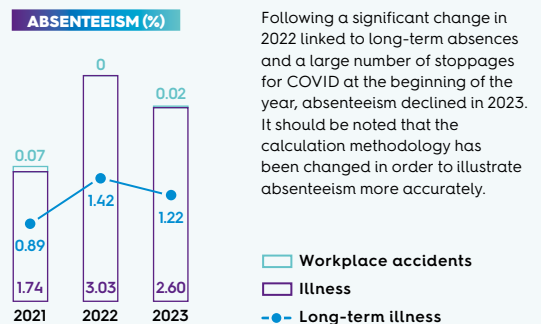
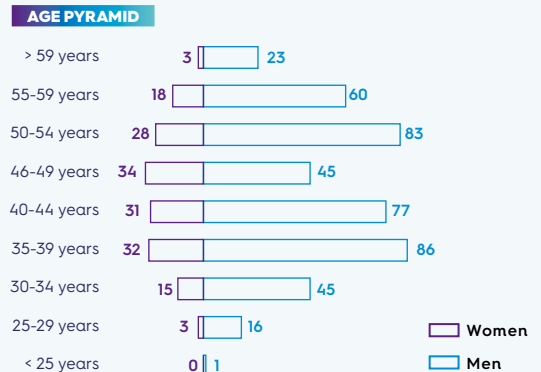
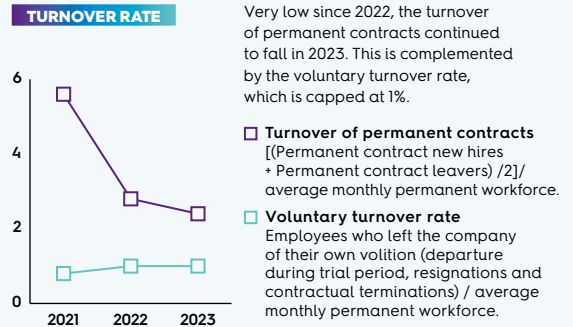
Human resources indicators

as at 31 December 2023



Movements in 2023 were balanced between incoming and outgoing, and are characterised by:

- a lower level of recruitment than in 2022,
- continued growth in the number of work-study contracts.



PAYROLL (IN THOUSANDS OF €)



GENDER EQUALITY INDEX

88

PROFESSIONAL EQUALITY INDEX
(94 IN 2022)

The index's score in 2023 deteriorated slightly, despite the vigilance and actions taken throughout the year. In fact, the level of gender diversity in positions of responsibility worsens the results of 2 indicators: pay gap and number of women among the 10 highest earners. This echoes the social CSR objective that the company has set itself: Ensure gender diversity and equality.

TRAINING

22,076 hours

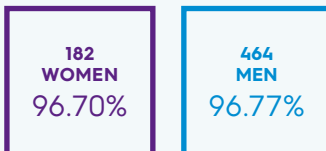
(i.e. 3,154 days)

RATE (*) OF ACCESS TO TRAINING

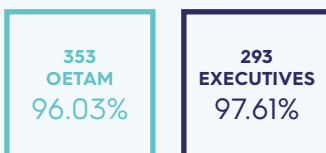
96.6%

hence 624 employees benefited

BY GENDER



BY SOCIO-PROFESSIONAL CATEGORY



* For the current workforce as at December 31, 2023.

DISTRIBUTION OF STAFF BY GEOGRAPHICAL LOCATION

Location	2023
Head Office - Pau Volta	419
Storage (Lussagnet)	60
La Linière (Billère)	50
Toulouse area (Cugnaux)	30
Bordeaux area (Cadaujac)	23
Pau area (Artix)	21
Carcassonne area (Barbaira)	11
Tarbes area (Ibos)	10
Agen area (Castelculier)	10
Rodez area (Olemps)	9
Paris (Neuilly-sur-Seine)	3

ECONOMIC AND SOCIAL COMMITTEE

28

ELECTED MEMBERS
(14 full members and 14 substitutes)

12

MEETINGS
in 2023

3

COMPANY AGREEMENTS
and 2 amendments
to company agreements

6

GROUP AGREEMENTS
and 2 amendments
to Group agreements

ORGANISATION OF WORKING TIME

Since 2022, following the implementation of hybrid working at Teréga, 82% of employees have been identified as eligible for teleworking as at December 31, 2023.

(as at 31 December 2023)	2021	2022	2023
Annual working time*	984,382	937,937	965,996
Number of part-time employees on permanent contracts	22	19	15
Percentage of eligible employees teleworking at least 0.5 days during the year	61%	63%	73%

* Numbers of hours worked, including permanent, fixed-term and temporary employees.

CUSTOMER RELATIONSHIPS

Support that meets our customers' expectations



In 2023, Teréga adapted to the context of the energy crisis by marketing new products and services, through initiatives aimed at strengthening the link with its industrial and shipper customers, to better support them.

Customer satisfaction is at the heart of the daily concerns of Teréga's teams, both for its shipper customers and for its end-user customers, whether industrialists or distribution network operators. Against the backdrop of the energy crisis, 2023 was marked by responsible energy use and security of supply. In this context, Teréga deployed solutions tailored to its different customers. In particular, the information systems continued to be adapted to their flexibility requirements and to the shift in

gas flow from South to North at the Pirineos virtual interconnection point, while ensuring an optimum level of performance to guarantee performance and continuity of service. The overhaul of the customer portal was completed, and the old Tetra portal was decommissioned.

Stronger support for industrial customers

Teréga offered its industrial customers a range of services enabling them to control their gas consumption and avoid costly overruns, in order to achieve the 10% reduction in gas consumption imposed by the government's energy-saving plan.

New subscription functionalities were implemented: short-notice subscription allowing intra-day subscriptions until 2 p.m., direct subscription after acceptance of the delegation by the shipper, finalisation of the application programming interface (API) for intra-day consumption, addition of values for gross calorific value (GCV), hourly and 4-hour peaks, origin of hourly data and data status.

Dedicated support for energy saving was put in place, with webinars, one-to-one meetings and specific information pages on the customer portal. The aim of these sessions was to better explain the government's energy-saving plan to customers. Exercises to prepare for load shedding and to test the customer information tool deployed for this purpose were also organised with some of them.

These initiatives bore fruit, as 99% of industrial customers have a good image of Teréga in terms of reliability, responsiveness to their needs and dynamism, according to the latest customer survey.

Flexible, tailor-made solutions for shipper customers

In 2023, Teréga developed products and services for its shipper customers to contribute to the country's security of supply, particularly through its Volume+ and Portes Flexibles storage offerings, and its transmission capacity at the entrance to the Trading Region France zone at Pirineos, which was increased by 40 GWh per day. The introduction of a nomination help screen on the customer portal enabled them to benefit from the flexibility and optimisation of all the offerings available, with the assistance of the customer service teams.

Teréga took part in the international trade fair E-world, showcasing its solutions for adapting to the market's new needs. The Group also met its shipper customers at conventions organised to present its outlook and results for transport and storage, as well as its new offerings and marketing schedules.

DPEF

100%

Rate of overall satisfaction with Teréga among its shipper customers. (Objective: ≥ 90%)

DPEF

98%

Rate of overall satisfaction with Teréga among its industrial customers. (Objective: ≥ 90%)

The rates shown relate to the satisfaction of shipper and industrial customers, who represent 96% (by number) of Teréga's customers (not including the 8 distribution system operators). Customers with scores ≥ 7/10 are considered satisfied.

Shipper customers backed these innovations in the latest shipper customer survey conducted by Teréga in autumn 2023, with 100% satisfaction, a 15% increase in very satisfied customers compared with the 2021 survey and an overall improvement for all criteria: customer relations, offerings, information system, conventions, etc. The drop in the number of requests and complaints in 2023 confirms this positive trend. ▶



Working with local authorities to create tomorrow's energy ecosystems

Teréga continued its involvement at the heart of the regions, encouraging their development through a number of initiatives aimed at accelerating the energy transition and ensuring security of supply.

Teréga's expertise in energy transition means it can work alongside local authorities to help them make the transition a success. The Group works actively with local stakeholders to develop the necessary skills, promote appropriate solutions and deploy local industrial ecosystems.

In 2023, Teréga supported local authorities in the energy transition by promoting the positive externalities generated by renewable gases through dialogue and concrete action.

Expert in regional planning of low-carbon gas infrastructures

Teréga launched a number of initiatives to contribute to the creation of Renewable Energy Acceleration Zones (ZAE nR), following the adoption of the APER law aimed at encouraging the deployment of renewable energies in the regions. In particular, the Group joined the regional energy committees of Nouvelle-Aquitaine and Occitanie, provided data and formed a partnership with the TerriSTORY platform. Teréga also developed its support for local authorities and department-level committees for renewable energy clusters, through studies of opportunities and planning for renewable gas connection infrastructures.

Familiar with regional and local climate and biodiversity issues

In 2023, Teréga was welcomed as a contributor to the Regional COPs of Nouvelle-Aquitaine and Occitanie, organised by the Ministry of Ecological Transition and Territorial Cohesion, the regions and the regional prefects. Their working groups will focus particularly on adapting to climate change, biodiversity and reducing greenhouse gas emissions. The Group intends to play a full part in these discussions, contributing its vision and plans for accelerating the energy transition, reducing greenhouse gas emissions, decarbonising energy use and preserving natural resources.

In terms of mobility, in 2023 Teréga signed the InTerLUD sustainable urban logistics charter of the Pau Béarn Pyrénées and Basque Country agglomeration communities. The Group also took part in promoting e-fuel and sustainable fuel value chains, participating in a number of regional conferences, including Commerce Innov' (in Bordeaux), the EnerGaïa trade fair (in Occitanie) and those organised by the Nouvelle-Aquitaine region. In addition, Teréga has helped the Pau Béarn Pyrénées agglomeration community to test a new bio-NGV household waste skip.

Lastly, Teréga responded to ADEME's call for projects for low-carbon industrial zones (ZIBAC), by participating in the steering committees for the Lacq and Bordeaux ZIBAC projects.



Support for energy responsibility and resilience

In 2023, Teréga completed the mechanisms to be deployed on the infrastructure to ensure the transportation and storage of gas during the winter of 2023/2024, by strengthening its dialogue with the prefectures and local authorities.

The Group continued to implement the Ecogaz low gas consumption scheme, signing partnership charters with the Pau Béarn Pyrénées agglomeration community and the regional energy and climate agencies (ARECs) of Nouvelle-Aquitaine and Occitanie.

Committed to research, training and local industry

Teréga and the Université de Pau Pays de l'Adour renewed their agreement for 2023, focusing on decarbonisation of the region and building on numerous partnership initiatives in the fields of training, research and innovation. This collaboration reflects the Group's wish to shape a sustainable future for the Pays de l'Adour region, by benefiting

from the recognised R&D expertise of this university cluster and creating a talent pool.

This year, Teréga also took part in the Industry Week organised by the Lacq-Pau-Tarbes Territoire d'Industrie, and in the Career Guidance Night organised by the Pau Béarn Chamber of Commerce and Industry. As the industrial partner of the Lacq-Pau-Tarbes Territoire d'Industrie for Le Béarn since 2019, Teréga committed to part 2 (for the period 2023-2027) of this scheme - an initiative launched by the French government and the Conseil National de l'Industrie (National Council for Industry) to support investment in industry, innovation and skills development in the regions. For this new phase, Teréga has emphasised the need to focus on infrastructure development and sustainable mobility, as well as the importance of logistical, commercial and industrial aspects. The Group has also set other operational objectives, relating to local ecosystems for decarbonising trains and mountain resorts, retrofitting internal combustion engine vehicles for bio-NGVs or hydrogen, and recovering CO₂. ▶

SPONSORING

Teréga contributes to local life

In 2023, Teréga renewed its commitment to sports and associations by supporting several local initiatives, in line with its pledge: to unleash the energies of France's Greater South-West Region.

The fifth Teréga Open Pau-Pyrénées event was held from February 27 to March 5, 2023 at the Palais des Sports in Pau. This professional men's tennis tournament, part of ATP Challenger 125, of which Teréga is a major partner, contributes to the influence of the Greater South-Western Region. It fosters economic growth by establishing dialogue between the worlds of business and sport, through exchanges and meetings between regional institutional and economic players, elected representatives, start-ups and medium-sized companies. In 2023, Teréga also hosted the *Je décarbone Nouvelle-Aquitaine* meeting of French manufacturers, organised by the New Energy Systems Strategic Committee, and *Pop-up emploi* - a Bpifrance initiative that provided a way to put young people in touch with business leaders from its Bpifrance Excellence network of entrepreneurs.

Partner of the *Tour Féminin International des Pyrénées* and the Pau Motors Festival

Teréga renewed its support for the *CIC-Tour Féminin International des Pyrénées* cycling race, held in June by the *Association Française des Coureuses Cyclistes* and the Pau Béarn Pyrénées agglomeration community - an event that helps raise the profile of women's professional cycling. Teréga also supported the Pau Motors Festival, which took place from May 12 to May 14, with the theme of decarbonisation, energy transition and sustainable mobility. At the "new mobility" village, Teréga's teams talked to members of the general public to raise awareness of the benefits of bio-NGVs and biomethane for low-carbon mobility, highlighting the advantages of retrofitting, which is an innovative and cost-effective solution.

Teréga Solutions and its partners also presented vehicles already on the market, as well as hydrogen, NGVs and hybrid gas prototypes. Notably, the world's first hydrogen-powered go-kart, supported by Teréga Solutions, made its first lap of the Pau circuit.

Staying alongside the rugby players of Béarn

As a premium partner of *Section Paloise Béarn Pyrénées* since 2015, in 2023 Teréga renewed its confidence in the team until 2027, based on shared values, with a mutual attachment to the region and its collective strength. The Teréga brand is displayed on the players' shirts and on social networks. The company also has the naming rights for the East stand of the Hameau stadium in Pau, named the Teréga East Stand. ▶



Data underpins our strategy and the energy transition – in complete security

Thanks to the digital transformation we began five years ago and continued in 2023, Teréga has a technical foundation that meets the challenges of security, adaptability and interoperability of the systems deployed.

Teréga's Services and Transformation Department, which is responsible for the digital aspects of the business, works closely with the Security Department to control the risks associated with cybercrime and ensure that its information systems and the management of its industrial installations are watertight in the long term.

Guaranteed continuity of service – in complete security

With this in mind, in 2023 Teréga gained a new digital access management system, together with the implementation of a strategy for safeguarding its industrial control system. Commissioned at the end of 2023, its new SCADA Transport system separates the physical networks from the information system for remote supervision and control of its networks. This approach to security guarantees continuity of service for Teréga's customers despite the upsurge in cyber threats, as well as increasing availability of information that is useful to their day-to-day operational management, but without the risk of exposing sensitive data.

Data supports the corporate strategy

Teréga's data strategy aims to regain control of its data while building common repositories for all. This approach contributes to the smoother implementation of cross-functional projects between the company's different departments. In 2023, the Group

DPEF

99.92%

Rate of availability of critical applications. (Objective: 98%)

DPEF

99.99%

Rate of availability of vital applications. (Objective: 99%)

commissioned an asset management platform to improve the management of its industrial assets, with dedicated processes and uses to be rolled out in 2024. Teréga also brought its supplier data repository into line with its social and environmental responsibility policy.

Digital transformation supports the energy transition

By releasing data in complete security, Teréga has demonstrated its ability to adapt quickly to new requirements. Faced with tensions on the gas market in 2022 and 2023, its teams deployed digital load-shedding solutions for its industrial customers in just three weeks.

As a driver of competitiveness, Teréga's digital transformation is enabling the company to improve its processes, plan the future use of its industrial assets and make the right investment choices to support the energy transition and decarbonisation in the best ways. ▶

ENDOWMENT FUND

Driving collective energy forwards



Teréga promotes the talents and assets of its regions. The Teréga Accélérateur d'Énergies endowment fund supports all of Teréga's corporate philanthropy initiatives.

As an independent, not-for-profit system of corporate philanthropy, the Teréga Accélérateur d'Énergies endowment fund develops and supports projects in the public interest, either independently or through dedicated structures.

Strong governance

An independent entity, the endowment fund is overseen by a Supervisory Committee, a Board of Directors, which manages its structure and approves projects, and a Committee for the Analysis of Projects for Sponsorship, which operates in an advisory capacity and is made up of ten Teréga employees. In 2023, the fund continued to pursue its objectives, strengthening its actions in the regions around four key areas:

1. Economic and social support for development initiatives and projects

Teréga Accélérateur d'Énergies renewed its commitment alongside the association *60 000 rebonds Nouvelle-Aquitaine & Occitanie*. This association supports entrepreneurs who have had to close their business, and helps them “bounce back” (*rebond*) with a new professional project.

The fund also backed a project by the association *Développement de l'accès aux Droits dans les Pyrénées-Atlantiques* to support local people who have welfare issues by helping them with their legal and administrative affairs.

2. Preservation or development of biodiversity

Teréga Accélérateur d'Énergies supported a number of initiatives to promote biodiversity in Teréga's regions: the Reforestation and landscaping of the Pesqué site in Perchède, organised by the *Pimao* association, near the Lussagnet storage site; the Biodiversity on our doorstep project run by the *Artpiculture* association; the regional, heritage-based, environmental replanting project arranged by Voies Navigables de France on the Midi Canal.

By renewing its support for The SeaCleaners, the fund reinforced its commitment to preserving the oceans and combating plastic pollution within them. In 2023, The SeaCleaners carried out a flagship action in Bali with its *Mobula 8* boat, collecting waste from rivers, coastal areas and mangroves, and raising awareness among local communities.

In addition, the endowment fund supported the *Trail Runner Foundation's Relais Utile 2024* - a relay run that set off from Hendaye in 2019 to reach Paris in 2024, collecting as much rubbish as possible along the way.

3. Social inclusion

Teréga Accélérateur d'Énergies supports action programmes for education and training, or contributes to their creation.

The fund continued its commitment to diversity and equal opportunities by supporting the *Handensemble* section of the BHB association of the *Billère Handball* club, which is open to mentally handicapped adults aged 26 to 50 and runs handball events in local neighbourhoods, as well as providing educational support, training young athletes and raising awareness of environmental protection issues.

Teréga Accélérateur d'Énergies also helped the *DEFI Production* association to promote inclusion by means of training for people with few employment options, in the Mirail district of Toulouse. Its project, *Dialoguer, Encourager, Former, Insérer, Professionnaliser (Dialogue, Encouragement, Training, Integration, Professionalisation)*, enables young people, particularly women, who receive individual support throughout the project, to discover technical roles in the film industry by taking part in the creation, preparation and shooting of six short films in real-life conditions.

The fund renewed its support for the work of the *Opéra Orchestre National Montpellier Occitanie*, through a new project carried out in partnership with the *Mouvement du Nid* - an association that supports people who are at risk of or already in situations of prostitution: several of these people have been able to take part in weekly singing workshops at the Opéra Comédie.

Finally, Teréga Accélérateur d'Énergies supported the *Ecole des 4 coins du Monde*. This school, located in a priority area of the city of Pau, is working to eliminate the educational gap between pupils. Its *Bonne altitude aux Aldudes* project introduced them to the Pyrenean valley of Les Aldudes and its cultural heritage, and raised their awareness of the need to protect the environment.

4. Promotion and sharing of scientific and cultural heritage

Teréga Accélérateur d'Énergies continued to support PolarPOD. This ecological ocean-going vessel project, designed and organised by Jean-Louis Etienne, will collect scientific data of major interest, particularly relating to the study of the Antarctic Circumpolar Current and its role in climate regulation.

The fund renewed its support for *Lacq Odyssee* - an association that promotes scientific, technical and industrial culture in the Aquitaine region through projects aimed at schoolchildren and the general public.

Finally, as part of its partnership with the Centre national d'art et de culture Georges Pompidou, the endowment fund hosted Chloé Quenum as an artist in residence at Teréga, where she completed her work *Les nuages rendent la lune invisible*, which was previewed at the Musée des Beaux-Arts de Pau in summer 2023. ▶



Financial indicators

TOTAL TURNOVER

€692M

TURNOVER (EXCLUDING BALANCING AND CONGESTION)

€494M



The changes in gas flows, observed from 2022 following the outbreak of war in Ukraine, continued in 2023 and remain the reason for reduced supplies from the North of the continent. In order to relieve congestion on the French grid, Teréga has had to buy and sell significant volumes of gas. Total turnover thus shows gas sales for congestion to a value of €156 million. This is offset by purchases of gas for congestion to a value of €160 million. The difference of €4 million will be recovered by Teréga by adjusting income and expenses.

Gas sales for balancing purposes amounted to €42 million in 2023, compared with €119 million in 2022 - a drop of €78 million that can be explained by a price effect (€48 million) and a gas volume effect (€30 million). They are cancelled out by a gas purchasing account and have no bearing on the result.

Turnover in the Transport business came to €318 million in 2023, down on 2022, mainly due to the fall in capacity subscriptions.

Turnover in the Storage business reached €176 million in 2023, up 8% on 2022, due to the success of new commercial offerings and the planned increase in authorised revenue.



NET RESULT

€97M

Net profit for 2023 was slightly up (+2%) on 2022. The increase in turnover for Storage was sufficient to offset the fall in transmission capacity subscriptions. Operating expenditure was higher than in 2022. This increase was offset by a reduction in depreciation, amortisation and net financial expense compared with 2022.

TOTAL INVESTMENT

€174M

Total investment in 2023 amounted to €174 million. For the Transport business, the capital expenditure of €104 million was mainly related to network safety and maintenance. For the Storage business, capital expenditure was up sharply compared with 2022, at €70 million, due to the purchase of cushion gas during the year for just over €21 million.



Annex

Teréga SA's taxonomy

Table of KPIs from Annex II of the Taxonomy Regulation

TURNOVER

Economic activities	Codes	Absolute turnover	Proportion of turnover	SUBSTANTIAL CONTRIBUTION CRITERIA					
				Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems
				Currency	%	%	%	%	%
A. Taxonomy eligible activities									
A.1. Taxonomy aligned									
Transmission and distribution networks for renewable and low-carbon gases	4.14	16	2%	Y	N/EL	N/EL	N/EL	N/EL	N/EL
Turnover of taxonomy aligned activities (A.1)		16	2%	2%	0%	0%	0%	0%	0%
of which enabling			-	-	-	-	-	-	-
of which Transitional			-						
A.2. Taxonomy eligible but not taxonomy aligned activities									
Turnover of taxonomy eligible but not taxonomy aligned activities (A.2.)		0	0%	EL	N/EL	N/EL	N/EL	N/EL	N/EL
Total A (A.1. + A.2.)		16	2%	2%	0%	0%	0%	0%	0%
B. Taxonomy non-eligible activities									
Turnover of taxonomy non-eligible activities (B)		676	98%						
Total A + B		692	100%						

Rate of renewable gas transiting through our pipelines: 2,32%.

DNSH CRITERIA										
Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems	Minimum safeguards	Taxonomy-aligned proportion of turnover year N	Taxonomy-aligned proportion of turnover year N-1	Category (enabling)	Category (transitional)**
Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E/T	

N/A	Y	Y	N/A	Y	Y	Y	2%	2%	-	-
N/A	Y	Y	N/A	Y	Y	Y	2%	2%	-	-
N/A	Y	Y	N/A	Y	Y	Y				
N/A	Y	Y	N/A	Y	Y	Y				
							2%	2%		

CAPEX

Economic activities	Codes	SUBSTANTIAL CONTRIBUTION CRITERIA							
		Absolute Capex	Proportion of Capex	Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems
		Currency	%	%	%	%	%	%	%
A. Taxonomy eligible activities									
A.1. Taxonomy aligned									
Transmission and distribution networks for renewable and low-carbon gases	4.14	10	6%	100%	0	0	0	0	0
Installation, maintenance and repair of charging stations for electric vehicles in buildings (and parking spaces attached to buildings)	7.4	0	0%	100%	0	0	0	0	0
Installation, maintenance and repair of instruments and devices for measuring, regulation and controlling energy performance of buildings	7.5	0	0%	100%	0	0	0	0	0
Installation, maintenance and repair of renewable energy technologies	7.6	5	3%	100%	0	0	0	0	0
Capex of taxonomy aligned activities (A.1.)		15	8%	100%					
A.2. Taxonomy eligible but not taxonomy aligned activities									
Transport by motorbikes, passenger cars and light commercial vehicles	6.5	0,1	0,0%						
Capex of taxonomy eligible but not taxonomy aligned activities (A.2.)		0,1	0,0%						
Total A (A.1. + A.2.)		15	8%						
B. Taxonomy non-eligible activities									
Capex of taxonomy non-eligible activities (B)		159	92%						
Total A + B		174	100%						

OPEX

Economic activities	Codes	SUBSTANTIAL CONTRIBUTION CRITERIA							
		Absolute Opex	Proportion of Opex	Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems
		Currency	%	%	%	%	%	%	%
A. Taxonomy eligible activities									
A.1. Taxonomy aligned									
Transmission and distribution networks for renewable and low-carbon gases	4.14	4	3%	97%	3%	0	0	0	0
Opex of taxonomy aligned activities (A.1.)		4	3%	97%	3%				
A.2. Taxonomy eligible but not taxonomy aligned activities									
Opex of taxonomy eligible but not taxonomy aligned activities (A.2.)		0							
Total A (A.1. + A.2.)		4	3%						
B. Taxonomy non-eligible activities									
Opex of taxonomy non-eligible activities (B)		141	97%						
Total A + B		146	100%						

Rate of renewable gas transiting through our pipelines: 2,32%.

DNSH CRITERIA										Category (transitional)**
Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems	Minimum safeguards	Taxonomy-aligned proportion of Capex year N	Taxonomy-aligned proportion of Capex year N-1	Category (enabling)	
Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E/T	

N/A	Y	Y	N/A	Y	Y	Y	6%	6%		
N/A	Y	N/A	N/A	N/A	N/A	Y	0%	0%		
N/A	Y	N/A	N/A	N/A	N/A	Y	0%	0,3%		
N/A	Y	N/A	N/A	N/A	N/A	Y	3%	0,4%		
							8%	7%		
							0%	0%		
							8%	7%		

DNSH CRITERIA										Category (transitional)**
Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems	Minimum safeguards	Taxonomy-aligned proportion of Opex year N	Taxonomy-aligned proportion of Opex year N-1	Category (enabling)	
Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E/T	

N/A	Y	Y	N/A	Y	Y	Y	3%	3%		
							3%	3%		
							3%	3%		

Report by the independent third party, on the consolidated non-financial statement included in the management report

TERÉGA

40, avenue de l'Europe, 64000 Pau
For the financial year ended December 31, 2023

To the shareholders,

As an independent third party and certified by COFRAC under number 3-1860 (locations list and information available on www.cofrac.fr), we hereby report to you on the non-financial statement for the year ended December 31, 2023, included in the management report pursuant to the legal and regulatory provisions of Articles L. 225-102-1, R. 225-105 and R. 225-105-1 of the French Commercial Code (Code de commerce).

The entity's responsibility

Pursuant to legal and regulatory requirements, the Management Board is responsible for preparing the Statement, including a presentation of the business model, a description of the principal non-financial risks, a presentation of the policies implemented considering those risks and the outcomes of said policies, including key performance indicators. The Statement has been prepared in accordance with the entity's procedures (hereinafter the "Guidelines").

Independence and quality control

Our independence is defined by the provisions of Article L. 822-11-3 of the French Commercial Code, in addition, we have implemented a system of quality control including documented policies and procedures regarding compliance with the ISO 17029 requirements and applicable legal and regulatory requirements.

Responsibility of the independent third-party verifier

On the basis of our work, our responsibility is to provide a report expressing a limited assurance conclusion on:

- the compliance of the Statement with the provisions of Article R. 225-105 of the French Commercial Code;
- the fairness of the information provided in accordance with Article R. 225-105 I, 2° and 3° of the French Commercial Code, i.e., the outcomes, including key performance indicators, and the measures implemented considering the principal risks (hereinafter the "Information").

However, it is not our responsibility to comment on the entity's compliance with other applicable legal and regulatory provisions, in particular the French duty of care law and anti-corruption and tax evasion legislation and the compliance of products and services with the applicable regulations.

Nature and scope of our work

The work described below was performed in accordance with Article A. 225-1 and following articles of the French Commercial Code:

- we carried out a projected planning of the mission, an internal launching meeting and a launching meeting with the client to obtain an understanding of the declaration, the scope, the risks of inaccuracies and adjust the planning;
- we made a critical review to assess the overall consistency of the report;
- we checked the report compliance: we checked that the Statement includes each category of information listed in III of Article L. 225-102-1 about social and environmental matters as well as respect for human rights and fight against corruption and tax evasion, we have verified that the Statement presents the information listed in I of Article R. 225-105 and the information listed in II

of Article R. 225-105 when relevant with regard to the main risks and include, where applicable, an explanation of the reasons justifying the absence of the information required by the 2nd paragraph of III of Article L.225-102-1;

- we presented our intermediate conclusions and checked the corrections made;
- we have verified that the Statement covers the consolidated scope, i.e. all the companies included in the scope of consolidation in accordance with Article L. 233-16; if applicable, with the limitations specified in the Statement
- we have identified the people in charge of the collection process and verified the collection, compilation, processing and control procedures aiming the completeness and fairness of the Information;
- we conducted a consistency review of the results and KPI variation;
- we have identified the substantive tests to be carried out and listed the documentary sources to be collected;
- we consulted documentary sources and conducted interviews to corroborate the qualitative information that we considered most important.
- we verified the fairness of a selection of key performance indicators and quantitative results (historical data) that we considered the most important via substantive tests (verification of the correct application of definitions and procedures, verification of consolidation, concordance of data with supporting documents). This work was carried out with a selection of contributing entities and covers between 43 and 100% of the data selected for these tests;
- Teréga SA has published the indicators of the Green Taxonomy (turnover, capital expenditure, operating expenditure) in accordance with the European Regulation (UE) 2020/852. This publication has not been subject to a verification of sincerity from our side, in accordance with that Regulation.

Means and resources

Our work was carried out by a team of 4 people between December 2023 and April 2024 and took place over a period of 5 months. We conducted 11 interviews with people contributing to the Statement.

Conclusion

Based on our work, nothing has come to our attention that causes us to believe that the non-financial statement is not in accordance with the applicable regulatory provisions and that the Information, taken as a whole, is not presented fairly in accordance with the Guidelines.

Comments

Without calling into question the conclusion expressed above and in accordance with the provisions of Article A. 225-3 of the French Commercial Code, we make the following comments:

- We want to draw the reader's attention on the fact that the CSR report of Teréga SA is integrated in the sustainable development activity report of the group Teréga SAS who contains Teréga SA and Teréga Solutions activity as indicated in the section "A propos de ce rapport"

Written in Toulouse, April 25, 2024

THE INDEPENDENT THIRD-PARTY ORGANIZATION
SAS CABINET DE SAINT FRONT

Pauline de Saint Front
President



This is a free translation into English of the independent third party's report issued in French and is provided solely for the convenience of English-speaking readers. This report should be read in conjunction with and construed in accordance with French law and professional standards applicable in France.



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