



Plug&Play

Manual for installing the
KPN TV+ box.



Hey
Google



Before you start

The KPN TV+ Box is easy to install yourself.
We will explain it step by step.

Having trouble? We're here to help.

Our experts are ready to help you at phone number 0800 0402 (free of charge). If you need extra help, a technician will visit you.

We have also made a video in which the installation steps are described and read aloud.

**Scan the QR code
for the video.**



Check the 6 points before you start:

- 1.** Is the modem Experia Box or KPN Box 12 or 14 or Fritz!box successfully connected?
- 2.** Is today the connection date mentioned in the SMS message or email?
- 3.** Is there a free power outlet at the place where you are going to place the KPN TV+ Box?
- 4.** On the back of the modem you will find a sticker with the network name and password. You need this information if you are going to connect via Wi-Fi. Take a photo of it. Have you changed your Wi-Fi details? Then use those details.
- 5.** To use the KPN TV+ Box you need the subscription number and PIN code. You have received these by email and SMS.
- 6.** To use Google Assistant (Hey Google) you need a Google Account.

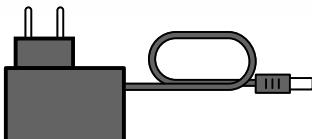
In the box of the KPN TV+ you will find the following components

Photo modem



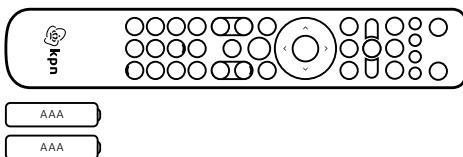
The KPN TV+ Box

Photo adapter



Power adapter to connect it

Photo Remote Control



The remote control. There are 2 batteries attached here. The back of the remote control can be opened and this is where the batteries should go.

Photo Ultra HDMI cable

With the HDMI cable you connect the TV to the KPN TV+ Box

Photo Ethernet cable

The ethernet cable with yellow plugs at the ends.

What does the KPN TV+ Box look like?

Below is a photo of the KPN TV+ box



Top of the KPN TV+ Box

On the top of the KPN TV+ Box you can feel a round button. This button is also the On/Off button.

Below is a photo of the connection points



**On the back of the KPN TV+ Box are the connection points.
From left to right**

1. The first small hole is the reset hole.
2. The 2nd connection point is an ethernet port.
3. The 3rd connection point is a flat port for the HDMI cable.
4. The 4th connection point is a USB port.
5. The 5th connection point is for the Optical audio cable.
6. The 6th connection point is a 12V DC connection point for the power adapter.

STEP 1: Connecting the KPN TV+ Box

You can connect the KPN TV+ Box in two ways. The first option is with the ethernet cable to the modem. The second option is via Wi-Fi. This is only possible if your modem is a KPN Box 12, KPN Box 14 or a Fritz!box.

Option 1. Connecting the KPN TV+ with a cable

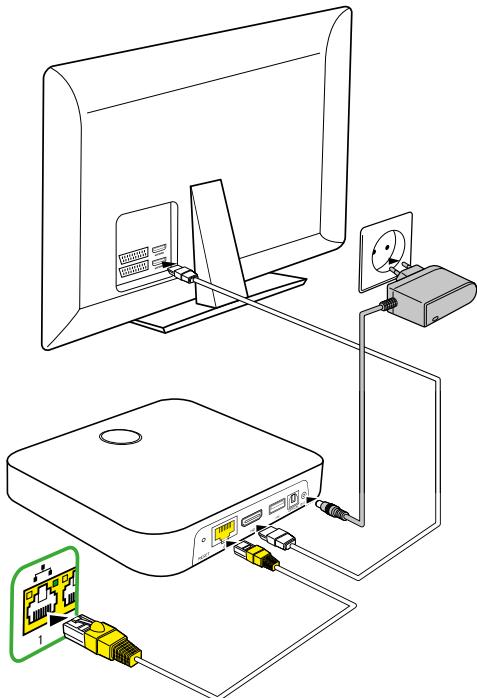
Three points of attention:

1. For the best picture quality; use the supplied Ultra HDMI cable.
2. Keep your subscription number and PIN code that you received by email and SMS at hand.
3. Keep your Google Account details at hand. You need these if you want to use the Google Assistant (Hey Google) function of your KPN TV+ Box.



Connecting the KPN TV+ Box

1. Check if your TV is turned off.
2. Connect the ethernet cable with yellow plugs to the second connection point or the ethernet port of your KPN TV+ Box and any yellow ethernet port of the modem.
3. Connect the supplied HDMI cable to the 3rd connection point or HDMI port of the KPN TV+ Box and the other end to an HDMI port of your TV.
4. Connect the cable of the power adapter to the 6th connection point or 12V DC of the KPN TV+ Box and plug it into the power outlet.



Option 2. Connecting the KPN TV+ via Wi-Fi.

Five points of attention:

- 1.** For the best picture quality; use the supplied Ultra HDMI cable.
- 2.** Your modem is a KPN Box 12, 14 or a Fritz!Box
- 3.** Keep your Wi-Fi name and password at hand.
- 4.** Keep your subscription number and PIN code that you received by email and SMS at hand.
- 5.** Also keep your Google Account details at hand. You need these if you want to use the Google Assistant (Hey Google) function of your KPN TV+ Box.

Connecting the KPN TV+ Box

1. Check if your TV is turned off.
2. Connect the supplied HDMI cable to the 3rd connection point or HDMI port of your KPN TV+ Box and the other end to an HDMI port of your TV.
3. Connect the cable of the power adapter to the **12V DC** connection point of the KPN TV+ Box and plug it into the power outlet.

Activating the KPN TV+ box

1. Turn on your TV.
2. No picture? Then select the correct HDMI source with your TV's remote control. This button differs per TV type (/AV/EXT).
3. The KPN TV+ Box is starting up.
4. In the meantime, insert the batteries into the supplied remote control. On the back of the remote control there is a cover that you can slide down to insert the batteries.
5. After starting up, you will receive instructions via your TV screen. Follow the on-screen instructions using the reading app or reader.

Accessibility

1. Subtitles

Press the Home button on the remote control. Use the round arrow key to go up. Go to Settings and select Accessibility in the menu. In this menu, select Subtitles.

Tip: Subtitles remain on even when you change channels.

2. Talkback function:

By enabling the Talkback function, the text on the screen will be read aloud. By holding down the number 5 for 3 seconds, you turn the talkback function on or off.

3. Google Assistant.

On the remote control, row 7, the 3rd button is the Google Assistant button. If you hold it down, you can give commands to your KPN TV+ Box. Always start the sentence with Hey Google. An example of a command: Hey Google, go to NPO 2.

Congratulations! You're now connected.

We recommend downloading the MyKPN app. This app tells you everything about your modem's status. It also answers all your questions and gives you fun gifts under "For You."

Scan the QR code.

